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program book



Community Action: Catalyst for Excellence—Advocate for Equity
August 27-30, 2013 Chicago, IL

THE PROMISE OF COMMUNITY ACTION

*Community Action changes people's lives, embodies the spirit of hope,
improves communities, and makes America a better place to live.*

*We care about the entire community, and we are dedicated to
helping people help themselves and each other.*

COMMUNITY ACTION PARTNERSHIP BOARD OF DIRECTORS

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Lindley (Lil) Dupree, CCAP Director of Training and Technical Assistance	Lisa Holland Director of Communications	Cashin Yiu Program Support Specialist
	James P. Lopresti, CCAP CCAP Program Director	

general convention information august 27-30

CONVENTION REGISTRATION

Tuesday 10:00 am - 6:00 pm
Wednesday 8:00 am - 5:00 pm
Thursday 8:00 am - 5:00 pm
Chicago Ballroom Foyer, 5th floor

EXHIBIT HALL HOURS

Tuesday 10:00 am - 5:00 pm
Wednesday 8:00 am - 5:00 pm
Thursday 8:00 am - 1:00 pm
Chicago Ballroom, 5th floor

MEETING & EVENT LOCATIONS

General Sessions and the Awards Gala will take place in the Grand Ballroom on the 7th floor. Please check the program for all other meeting room locations.

Please note: There is no escalator to the 6th floor. If you are going to the 6th floor from the 5th or the 7th floor, you must take the elevator or the stairs.

WORKSHOP TRACKS AND LINKS TO OTHER COMMUNITY ACTION RESOURCES

The program is organized into eight tracks designed to align with the proposed Organizational Standards to assist attendees in locating resources and tools to help their CAAs meet the Standards. Copies of the Standards can be found on the Partnership's Resource Table. Also, the sessions have numbers referring to the Community Action Standards of Excellence and CCAP Body of Knowledge category which applies. We hope you find aligning Convention learning opportunities with Community Action content resources helpful in planning your week.

PROGRAM CHANGES AND ANNOUNCEMENTS

Your copy of the *Chicago Daily News* is waiting for you each morning. Check for program changes, updates, and other Convention news. Copies will be at the Registration Desk and in General Sessions every morning beginning on Tuesday, August 27.

YOUR MEAL TICKETS!

Your badge is your meal ticket for all those with a full convention registration. If a guest is attending any of the major meal functions, a ticket must be purchased. Please see the Community Action Partnership registration staff for ticket prices.

COMMUNITY ACTION PARTNERSHIP CONFERENCE COMMITTEE

Teresa Cox, Region 10, Committee Chair
Joyce Dorsey, 1st Vice Chair
Carl Smith, CCAP, Region 6
Cindy Dannenbring, Region 8
Elizabeth "Biz" Steinberg, Region 9
Dalitso Sulamoyo, CCAP, 3rd Vice-chair

2013 HOST COMMITTEE – THANK YOU

Marsha Belcher, Director of Marketing, Community and Economic Development Association (CEDA)
Kris White, CCAP, Board Chair, Illinois Association of Community Action (IACAA)
Dalitso Sulamoyo, President/CEO, IACAA
Dwight Lucas, CEO, East Central Illinois Community Action Agency
Mary Lockhart-White, CEO, Community Action Partnership of Lake County

McFarland Bragg II, CCAP, President/CEO, Peorio Citizens Committee for Economic Opportunity

SPECIAL APPRECIATION

A major Convention such as this cannot succeed without the assistance and effort of a number of individuals and organizations. Community Action Partnership would like to say a hale and hearty "Thank You" to everyone who donated his or her time, expertise, and energy to ensure the success of the 2013 Annual Convention. A great deal of appreciation goes to these hard-working folks who helped us throughout the year and will be with us on-site throughout the Convention.

CCAP PROGRAM 20th ANNIVERSARY NOTES

"On September 9th, 1993, I became a proud member of the first class of Certified Community Action Professionals. Every four year years since that time I have renewed my CCAP designation because it constantly reminds me that I have committed myself to Excellence in the Community Action Vision and Values, History, Management and Leadership. Being a CCAP has always been a great reminder to me of why I have dedicated my career to this wonderful world of Community Action."

—Cathy Hoskins

Congratulations to the CCAP Class of 2013!

Emily Altheuser, CCAP

Missouri Association for Community Action
Jefferson City, MO

LaTasha M. Bosse, CCAP

REAL Services, Inc
South Bend, IN

Ginger Bryant, CCAP

KIBOIS Community Action
Stigler, OK

Julia Campbell, CCAP

Southeastern Idaho Community Action Agency (SEICAA)
Pocatello, ID

Owen Carter, CCAP

City of Rockford Human Services Department
Rockford, IL

Sue Castleman, CCAP

BCMw Community Services
Centralia, IL

Melissa Chambers, CCAP

Central Missouri Community Action
Columbia, MO

Renae Dismuke, CCAP

Jefferson County Committee for Economic Opportunity
Birmingham, AL

Jane Drapeaux, CCAP

Hawkeye Area Community Action Program
Hiawatha, IA

Janie L. Fralin, CCAP

Blue Valley Community Action Partnership
Fairbury, NE

Aaron R. Franklin, CCAP

Green Hills Community Action Agency
Trenton, MO

Pamela Gardinier, CCAP

Mohawk Valley Community Action Agency
Utica, NY

Flossie Gibson, CCAP

KCEOC Community Action Partnership
Barbourville, KY

Becky Gray, CCAP

Southeast Kansas Community Action Program
Girard, KS

Denise F. Haga, CCAP

Project NOW Community Action Agency
Rock Island, IL

Paulette M. Hamlin, CCAP

W. Egyptian EOC
Steeleville, IL

Deborah Bargo Hatfield, CCAP

KCEOC Community Action Partnership
Barbourville, KY

Lucy Hernandez, CCAP

Colusa-Glenn-Trinity Community Action Partnership
Willows, CA

Timothy L. Hockett, CCAP

Community Action of Ventura County
Oxnard, CA

Anita M. Holmgren, CCAP

Illinois Association of Community Action Agencies
Springfield, IL

Kenneth Hutchison, CCAP

West Central Missouri Community Action Agency
Appleton City, MO

Jessica Long, CCAP

Missouri Association for Community Action
Jefferson City, MO

Jennifer Malone, CCAP

Northwest Indiana Community Action Corporation
Crown Point, IN

Dan Manfredo, CCAP

Illinois Association of Community Action Agencies
Springfield, IL

Donna Moulton, CCAP

DeKalb County Community Services Department
DeKalb, IL

Donna G. Pace, CCAP

Harlan County Community Action Agency, Inc.
Harlan, KY

Karn Pankow, CCAP

Northeast Iowa Community Action Corporation
Decorah, IA

Brad Petersen, CCAP

Frederick Community Action Agency
Frederick, MD

Sara Ratcliffe, CCAP

Illinois Association of Community Action Agencies
Springfield, IL

Jesyca Hope Rodenberg, CCAP

Kansas Association of Community Action Programs
Topeka, KS

Maribeth Schneber-Rhemrev, CCAP

Louisville Metro Community Action Partnership
Louisville, KY

Frank Schwab, CCAP

Illinois Valley Economic Development Corporation
Gillespie, IL

Sheila Shannon, CCAP

North Iowa Community Action Organization
Mason City, IA

Patrick Shepard, CCAP

Tri County Action Program, Inc.
Waite Park, MN

Janell J. Staats, CCAP

MATURA Action Corporation
Creston, IA

Leslie Talley, CCAP

Community Action of Southern Kentucky
Bowling Green, KY

Andre D. Taylor, CCAP

Jefferson County Commission for Economic Opportunity
Birmingham, AL

Kim Vicars, CCAP

Blue Valley Community Action Partnership
Fairbury, NE

Arlene D. Washington, CCAP

Lowcountry Community Action Agency
Walterboro, SC

Cynthia Gibbs Wilson, CCAP

Cumberland Community Action Program, Inc.
Fayetteville, NC

CCAP CELEBRATES 20 YEARS

In January, 1990, a survey was sent out to the membership of the National Association of Community Action Agencies (NACAA – the earlier name for the Community Action Partnership) to assess the level of interest in the development of a national certification program for professionals in Community Action. Given a positive response to the concept by the membership and following on the formal action of the Board of Directors, a Certification Advisory Group was formed and held its first planning meeting in Washington, DC, on October 6, 1990. Ten Community Action leaders from across the country were invited to participate in this work group under the guidance of Dr. Martha “Martie” Burns, the architect of The American Society of Association Executive’s own Certified Association Executive (CAE) program. That group of leaders gathered in a series of nine multi-day meetings through June 1992 to develop what was eventually to become the current CCAP program.

The Certification Advisory Group sought assistance from over 100 other leaders in Community Action from across the country. These leaders guided them in developing a program that was fully attentive to what the best voices in Community Action had to say about the work they do on behalf of the low income community in America, just as Dr. Burns assisted them in assuring that the program they developed would be rigorous and procedurally sound.

The Certification Advisory Group gave way to the newly established Certification Commission in the autumn of 1992. In that year the group of Community Action national leaders who assisted in the development of CCAP were designated Chartered CCAPs. The Commission has functioned ever since both to keep the program true to its original intent, and to help it evolve along with Community Action in its mission of building communities of equal opportunity for all.

Exactly twenty years ago this month the first “Class” of CCAPs was certified by the Certification Commission and recognized at what was then NACAA’s Annual Conference in San Diego, CA. There were 31 members of that 1993 CCAP Class. Some are still very much involved in Community Action and in the CCAP program itself. Some have long since retired from Community Action. Some of those retirees have been honored for their extraordinary service to Community Action as “CCAPs Emeriti.” Still others no longer walk this earth and are remembered for the many gifts they shared. And over 650 proud men and women have been certified as Community Action Professionals since this first group of CCAPs walked across the stage in San Diego in 1993.

Congratulations to all who have earned the designation of Certified Community Action Professional over the past 20 years!

CCAP PROGRAM 20th ANNIVERSARY NOTES

“I am proud to have been involved with the CCAP program since its inception. It defines the Community Action movement as one of quality and professionalism. It also speaks to the visionary leadership of the national organization to take its executives to a new level. I will only be satisfied when all our leaders are CCAP’s.”

—Lois Carson

THE 20TH ANNIVERSARY CCAPS

June Bailey #
William Breidinger #*
Jack Burch
Lois Carson #*
Paul Dole #
Bill Edwards
Jeff Goldammer
Barbara Gordon #
Terry Grooms
James Hall #
Carla Horton
Catherine Hoskins
Rodney Huenemann #
Joan Hunsaker
Don Maniccia #
Sandra Julifs
Sandra Mason
Charles McCann #*
Dorothy Mims
Janice Riley #
Gwen Robinson
Winston Ross #
Jim Slusher
Rebecca Steele
Patricia Steiger *
Florence Tandy
Thomas Tenorio #
Vincent Thomas
Channell Wilkins
Magi York

Served on the Certification Advisory Group and/or the Certification Commission

* CCAP Emeritus

Italicized names are in memoriam

WELCOME LETTERS



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Donald W. Mathis

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Chico, CA

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1st Vice Chair
Atlanta, GA

Dalitso S. Sulamoyo, CCAP
2nd Vice Chair
Springfield, IL

Peter Kilde
3rd Vice Chair
Glenwood City, WI

Elizabeth "Biz" Steinberg
Secretary
San Luis Obispo, CA

Bradley S. Manning, CPA
Treasurer
Weatherford, TX



August 27, 2013

To All Our Community Action Friends and
Colleagues:

Welcome to the 2013 Annual Conference of the Community Action Partnership. The Partnership is your membership organization. We are working hard to help meet the needs of members all across the country and to advance the field of community action.

This year's event theme, "Community Action: Catalyst for Excellence – Advocate for Equity" illustrates the multi-pronged focus of the network and the Partnership. We are all working to better the communities and conditions in which low-income residents live. Our strategies differ as our communities differ. But our mission, vision and commitment are what we share in common.

As demands for greater accountability and demonstrated results continue to be focused on our network it is critical that the network have the tools and capacities to deliver the quality services needed by low-income residents. The Partnership is committed to helping to provide the necessary tools and capacities that will demonstrate that the network "works". We will continue to work with our national partners and many other old and new friends to help us to be better and more effective.

This year, like no other, it will be important to clearly demonstrate the effectiveness of our distinctives that continue to represent the best solution to the needs of our nation's poor. At our convening you'll have many opportunities to learn, engage and network. Help do what we do best; help and inspire each other to greater achievement. Thank you for all that you do every day. This event is dedicated to you.

With Warmest Regards,

Thomas P. Tenorio
Chair, Board of Directors
Community Action Partnership

WELCOME LETTERS



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Board Chair
Chico, CA

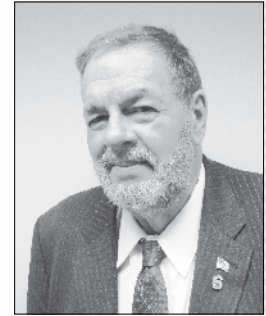
Joyce J. Dorsey
1st Vice Chair
Atlanta, GA

Dalitso S. Sulamoyo, CCAP
2nd Vice Chair
Springfield, IL

Peter Kilde
3rd Vice Chair
Glenwood City, WI

Elizabeth "Biz" Steinberg
Secretary
San Luis Obispo, CA

Bradley S. Manning, CPA
Treasurer
Weatherford, TX



August 27, 2013

To the Leaders of our National
Community Action Movement:

Thank you for coming to share your experiences, ideas, recommendations, and reflections at our 2013 Community Action Partnership's Annual Convention in the great City of Chicago. The Partnership's board of directors, staff, and many allies have worked rigorously to assemble three days of high-quality workshops, in-depth training sessions, plenary speakers on the key issues confronting Community Action, some very special guests, and time for networking.

Our theme this year, ***Community Action: Catalyst for Excellence-Advocate for Equity*** epitomizes two of our core historic and contemporary values. For nearly fifty years, the thousand plus Community Action Agencies—like yours—have worked hard and worked smart in providing the best and most realistic services and programs for helping low-income people, families, and neighborhoods. All of us have toiled and continue to serve in the real world where promoting economic security and fighting poverty are incredibly complex tasks.

Moreover, your work, and that of your colleagues and peers, has been and continues to be predicated on one of America's foremost values and Constitutional principles. Community Action advocates for equal opportunities for all, especially those who are low-income or otherwise disadvantaged. Community Action embodies the values of civil and human rights, economic and social justice.

We do all this every day. At a time when the income gap between the top one percent of one percent and the bottom ninety-nine percent is the widest it's ever been in our nation, we come together in Chicago to tackle this and other challenges. Let's use the next few days to help rejuvenate our commitment, strengthen our Community Action Movement, learn about and recognize some of the new trends and success stories in our national Network...and, oh yeah, take a moment or three to thank and celebrate each other and those who have come before us in this most worthy struggle.

Enjoy the Convention

Yours in Service.

Don Mathis
President & CEO
Community Action Partnership



STATE OF ILLINOIS
OFFICE OF THE GOVERNOR
SPRINGFIELD, ILLINOIS 62706

Pat Quinn
GOVERNOR

August 27-30, 2013

Community Action Partnership
1140 Connecticut Avenue, NW
Suite 1210
Washington, DC 20036

Greetings!

As Governor of the State of Illinois, I am pleased to welcome everyone gathered for Community Action Partnership's 2013 "Community Action: Catalyst for Excellence – Advocate for Equity" Annual Convention.

Since its inception, Community Action Agencies (CAA) across the country have been dedicated to helping low-income Americans achieve economic security. I commend the efforts of the Community Action Partnership, which serve to represent the interests of the 1,000 CAAs throughout the United States, and improve the lives of more than 13 million people each year. This annual convention not only offers an excellent opportunity to celebrate your successes over the past year, but also to share ideas, review strategies for fighting poverty, and make plans to build on the future of your success. I am certain that the seminars, speakers, and other events planned for this conference will greatly benefit everyone in attendance, leaving you energized to further your careers and eager to take on new challenges.

I would like to offer a special welcome to those traveling from outside of Illinois for this event. During your stay, I encourage you to explore and discover the many sites and attractions that this great state has to offer. From historic landmarks and world-renowned museums, to first-class dining and theater experiences, to the scenic beauty of our small towns and prairies, there is truly a wide array of interests represented across Illinois.

On behalf of the people of Illinois, I offer my best wishes for an enjoyable and memorable occasion.

Sincerely,

A handwritten signature in dark ink that reads "Pat Quinn".

Pat Quinn
Governor

WELCOME LETTERS



OFFICE OF THE MAYOR CITY OF CHICAGO

RAHM EMANUEL
MAYOR

August 27, 2013



Dear Friends:

As Mayor and on behalf of the City of Chicago, I am pleased to welcome all of those gathered for Community Action Partnership's 2013 Annual Convention.

Established almost 50 years ago as a key part of President Lyndon Johnson's "War on Poverty," the multifaceted network of Community Action Agencies (CAAs) has always sought to uplift and empower all Americans. Community Action Partnership, the national nonprofit membership organization representing the interests of the CAAs, builds upon the mission to be of greater service. Community Action Partnership works on behalf of the more than 1,000 CAAs spanning the United States that help millions of families in reaching and maintaining economic stability and security.

This year's convention not only represents a time to come together in recognition of the enduring work of Community Action Partnership, but also a time to share innovative ideas and best practices for continuing on in the fight to alleviate poverty. The Community Action Partnership combats poverty and homelessness, education disparities, crime, and racism through involved programming aimed at job training, housing, food banks, energy assistance and financial education along with over 40 other programs. Community Action Partnership has undoubtedly changed many lives in Chicagoland in addition to a great deal more throughout the country. I commend Community Action Partnership for a lifetime of committed work that aims to make every place a better place to live, work and raise families.

I hope that those visiting our great city take time to visit some of the special places in Chicago. Our iconic skyline and incredible lakefront invite you to explore all Chicago has to offer. I hope you have a chance to sample our distinguished restaurants, tour our great universities, and visit our world class museums during your stay.

Best wishes for a productive and enjoyable convention, and much continued success.

Sincerely,

A handwritten signature in dark ink that reads "Rahm Emanuel". The signature is fluid and cursive, with the first name "Rahm" and last name "Emanuel" clearly distinguishable.

Mayor

WELCOME LETTERS

WELCOME FROM REGION FIVE

Dear Community Action Friends and Colleagues,

On behalf of the six state members of Mid-America Community Action Association (MACAA), I welcome you to the 2013 Community Action Partnership Annual Conference. We are excited to host this year's convention of Community Action leaders in Chicago, and proud to showcase a set of best practices from communities throughout the nation.

As we approach our 50th year as the America's largest and longest-serving anti-poverty network, we celebrate our roots within President Johnson's War on Poverty and look ahead to new avenues for fulfilling the powerful vision that drives our local and collective action. Under the theme "Community Action: Catalyst for Excellence-Advocate for Equity," we are inspired to engage new partners to join us in launching initiatives that will better meet the needs of today's struggling community members, who we work to support in their movement up and out of poverty. Half a century of experience in this arena emboldens us to speak up more clearly, and with one voice, for equal access to opportunity for all to reach their goals and achieve their dreams.

Thank you to each of you for investing your time and energy in gathering together at this year's conference—and best wishes during your stay in the Heart of America.

Sincerely,

Harlan Tardy

Chair, Mid-America Community Action Association (MACAA)

Executive Director, Arrowhead Economic Opportunity Agency (AEOA)

WELCOME FROM THE CONFERENCE COMMITTEE

On behalf of the Board and Staff of Community Action Partnership, welcome to Chicago – and in the words of Frank Sinatra (sort of) "Our Kind of Town"! We know that you have many opportunities to attend training throughout the year and we appreciate the trust you have placed in choosing our Convention.

Whether you are a long-time Community Action member, a Board Member, a newer Community Action member or a Community Partner you will find sessions at all experience levels to continue your path of providing quality services and programs, meeting the needs of your constituents.

While you are here, we hope that you will take advantage of networking with colleagues catching up on new and innovative ways to do business. We continue to grow stronger together as we work through these continued difficult economic times. Our theme this year "Community Action 2013 Catalyst for Excellence, Advocate for Equity" speaks to our continued commitment to reach out to those in need.

We also want to encourage you to enjoy the variety of experiences Chicago has to offer, of course, between sessions. Please take a moment to thank our Regional hosts for their hard working in helping the conference committee make sure we have a little "something for everyone".

Again, thank you for taking time from the critical work you do. Even more important, please take a moment to celebrate our network and the friends and colleagues with whom you connect.

Sincerely,

Teresa K. Cox, CCAP

Conference Committee Chair

WELCOME LETTERS



Dear Friends,

On behalf of the Illinois Association of Community Action Agencies Board of Directors and Members, welcome to the great state of Illinois and the annual Community Action Partnership Convention. During your time in Chicago I encourage you to network with your colleagues, attend the numerous informative sessions and enjoy the fellowship of your Community Action family.

During your stay, I invite you to enjoy all of the wonders of the city with big shoulders. From deep dish pizza to baseball to beautiful architecture to amazing museums to world class night life, Chicago offers plenty to experience.

This year's convention theme, "Catalyst for Excellence – Advocate for Equity," reminds us what we must be and what we must do. We must continue to strive to be the best that we can be to ensure that our collective mission of "Helping People, Changing Lives" continues far in to the future. In thinking of the challenges that lie ahead, I recall a quote from Illinois' greatest citizen, Abraham Lincoln.

The dogmas of the quiet past are inadequate to the stormy present. The occasion is piled high with difficulty, and we must rise with the occasion. As our case is new, so we must think anew and act anew.

Abraham Lincoln

Please enjoy the hospitality of the State of Illinois. My best wishes for a rewarding experience and a wonderful convention.

Sincerely,

Kris White

Illinois Association of Community Action Agencies Board Chair



3435 Liberty Dr. Springfield, IL 62704 | phone 217-789-0125 fax 217-789-0139

Dr. D. Samson Sulamoyo, CCAP
President & CEO

Kris White
Board Chair

WELCOME LETTERS



Community and Economic Development Association
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CHIEF OPERATING OFFICER
Pam Pullman

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Deborah Carlson-Kudla
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Dorine Lewis
Martha Martinez
Pam Pullman

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Honorable Joseph W. Freelon
Bernard D. Hackney
Honorable Lisa Hernandez
Honorable Mark Madej
Honorable Lorraine Morton
Honorable Robert Ritz
Eric Rock
Robert Romo
Adrian Soto
Claudette Struzik
John T. Thompson

Member:
IACAA
ILLINOIS ASSOCIATION OF
COMMUNITY ACTION AGENCIES



NATIONAL ASSOCIATION OF
COMMUNITY ACTION AGENCIES

August 28, 2013

Dear Colleagues & Conference Participants:

Welcome to Chicago!

It is my pleasure to welcome you to the 2013 Community Action Partnership Annual Conference in Chicago, Illinois – the beautiful *Windy City*! On behalf of the Community & Economic Development Association of Cook County, Inc. (CEDA), it is a pleasure to share this experience with the Community Action Network. Each year, the CAP Convention allows us to exchange best practices, share success stories and learn about the changing face of poverty across this great nation.

This year's theme "**Community Action: Catalyst for Excellence – Advocate for Equity**" is truly descriptive of our goal for this year's conference – to salute our achievements and focus on our future. Change continues to occur, with new challenges and opportunities to be addressed as we move forward in creating our future.

We commend the tremendous efforts of community action agencies nationwide for consistently providing support and services to people in need. CEDA is proud to be part of the Community Action Partnership, and we look forward to an exciting and informative Conference.

Warmest regards to all in attendance.

Sincerely,

A handwritten signature in black ink that reads "Ron Bean".

Ron Bean, Chairperson
CEDA Board of Directors

Helping People. Changing Lives.

WELCOME LETTERS



DEPARTMENT OF FAMILY AND SUPPORT SERVICES CITY OF CHICAGO

Monday, July 22, 2013

Dear Community Action Partnership:

Welcome to Chicago, where the Community Action Agency Network helps us to protect and enrich the lives of our most vulnerable residents on a daily basis.

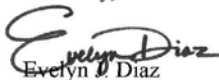
We're very pleased the Network is holding the 2013 Annual Convention in Chicago at the Marriott Magnificent Mile. While many of you will already have a busy convention schedule, we still would like to encourage you to set aside some time to see Chicago – not just the immediate convention area, but our wonderful neighborhoods and beautiful lakefront. The residents of our communities are the heart of Chicago and they're the reason that we are in the line of work that we have chosen. You will also find some incredible restaurants, boutiques and specialty stores that reflect the diverse heritage of Chicago's residents.

At the Chicago Department of Family and Support Services (DFSS), we work closely with Mayor Emanuel and his staff to deliver the services that embrace our most vulnerable residents and enhance the quality of life in all of our communities.

DFSS funds 335 support organizations and coordinates with other branches of government and social service agencies to serve Chicago's children, youth, seniors, those living at or below the poverty level, homeless persons, victims of domestic violence and our veterans. All told, more than 300,000 residents directly benefit from our programs and services.

Thank you for your dedication to the Community Action Agency Network and for helping to make a difference in the lives of the people that we all serve.

Sincerely,


Evelyn Diaz
Commissioner

1615 WEST CHICAGO AVENUE, CHICAGO, ILLINOIS 60622

WELCOME LETTERS



Illinois Department of Commerce & Economic Opportunity

Pat Quinn, Governor

August 27, 2013

Dear Community Action Friends:

A hearty Midwest welcome to Illinois and the city of Chicago, and to the 2013 Community Action Partnership Annual Convention, "Community Action: Catalyst for Excellence – Advocate for Equity". We hope your stay will be filled with knowledge, new acquaintances, and fun.

The conference tracks build on the new performance standards. This is an opportunity to learn more about the standards and consider how they will impact your agency. What a great opportunity to learn from your peers what they are already doing in this regard or how they intend to proceed in implementing the new standards. It's going to be challenging, but with the support of the Partnership and the National Association of State Community Services Programs (NASCSPP), the outcome will be stronger boards and Community Action Agencies, better services, and customers able to meet their needs.

The Community Services Block Grant (CSBG) program is the heart of Community Action. The new standards will give the program the tools needed to rise to a higher level of performance. Embrace the change that's already headed our way. Accept the challenge. Demonstrate that Community Action and the CSBG are here to stay.

Again, welcome to Illinois and the city of Chicago. Enjoy the conference.

Respectfully,

A handwritten signature in cursive script that reads "Gail Hedges".

Gail Hedges
CSBG Program Manager

www.ildceo.net

500 East Monroe
Springfield, Illinois 62701-1643
217/782-7500 • TDD: 800/785-6055

100 West Randolph Street, Suite 3-400
Chicago, Illinois 60601-3219
312/814-7179 • TDD: 800/785-6055

2309 West Main, Suite 118
Marion, Illinois 62959-1180
618/997-4394 • TDD: 800/785-6055

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Dear Community Action Friends and Colleagues,

On behalf of the Board of Directors and staff of Community Action Program Legal Services, inc. (CAPLAW), I would like to wish the Community Action Partnership and its convention participants the best of luck in the Windy City this year! We are excited to join you again this year to share best practices and strategies and plan for the future of community action agencies.

CAPLAW works to assist CAAs in operating legally and financially sound organizations through trainings, publications, and resources. We are privileged to be working with the Community Action Partnership and our national partners on new initiatives to further aid the community action network and the communities they serve. This year's theme, "Community Action: Catalyst for Excellence – Advocate for Equity," fits our common goal well as we strive to empower CAAs to lead effective organizations to serve their communities.

CAPLAW thanks the Community Action Partnership for creating an opportunity for us to celebrate the vision, spirit and innovation of our network. I know with the skills learned at this convention, we will part ways with increased energy and commitment to bringing change to our nation's poor.

Sincerely,

A small, square box containing a handwritten signature in dark ink, which appears to be "W. Ross".

Winston Ross, LMSW, CCAP
President, CAPLAW and
Executive Director, Westchester Community Opportunity Program



Dear Friends and Colleagues,

On behalf of National Community Action Foundation I welcome you to Chicago. What could be more appropriate than this year's conference theme "Community Action: Catalyst for Excellence-Advocate for Equity".

The Network continues to struggle with the threat of further cuts to important funding sources while dealing with the stress we see many families facing in our communities. In spite of these challenges Community Action continues to help thousands in need across the country - we are the safety net! It is my hope that this year's workshops and webinars will re-energize us with new ideas along with great opportunities.

Thank you to the Board of Directors, Don Mathis, staff, conference committee and volunteers for all their hard work.

Sincerely,



Barry Lamont, President
National Community Action Foundation



National Association for State Community Services Programs

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Tim Zimmer, OR, WAP

EX OFFICIO

Vaughn Clark
Oklahoma

EXECUTIVE DIRECTOR

Timothy R. Warfield

July 17, 2013

Dear Community Action Friends:

Greetings and best wishes from the NASCSP board and staff! Your theme this year, "Community Action: Catalyst for Excellence-Advocate for Equity," gets to the heart of Community Action. Excellence isn't just about building systems and structures; it's also about having the sophistication to assess what really works and the courage to let go of whatever is not. Community Action Agencies can rise to the challenge posed by both the Administration and legislators by assessing the needs of their communities and then focusing resources on those things that move vulnerable low-income Americans toward economic security most effectively. To be truly accountable to funders and to our constituents, we must continually stretch, readjust, and change.

The Annual Training Conference is a chance to equip ourselves to do just that. Our nationwide network of local, regional, and state agencies is incredibly diverse. But the Centers of Excellence at both NASCSP and the Partnership are drawing us together around a shared set of rigorous standards for our common work. Together, we can build clear vision and sound judgment right into the very fabric of our organizations. Only then will the rest of the world see the true potential of Community Action to accomplish what no government can do on its own.

And see it they must, for the sake of the people we serve, because human flourishing is so much more than equality of economic opportunity. We must confront the ill-effects of preconceived notions that race and economic success have on individuals, families, and entire communities. We need to look out for our communities' health, safety, and access to food and energy.

So how does this all actually happen? It's such an overworked cliché, I'm afraid you won't hear it. But I'll say it anyhow: by working together. By the State Directors of the Community Services Block Grant and Weatherization Assistance Program standing in solidarity with Community Action Agencies through training, technical assistance, monitoring, and connections to much-needed resources.

NASCSP is proud to be a part of the Community Action Network, and I thank you for your partnership.

Sincerely,

Steve Payne, President
NASCSP Board of Directors

444 North Capitol Street, NW Suite 846 Washington, DC 20001
Tel (202) 624-5866 Fax (202) 624-8472
www.nascsp.org

SESSIONS BY TRACK

COMMUNICATIONS AND MARKETING (C/M)

Wednesday	3:30 - 5:00 pm	Making Your Agency Sustainable Through Fundraising & New Revenue Streams	Denver/Houston, 5th floor
Thursday	8:30 - 10:00 am	Everyone Has a Story . . . What Would Yours Be? The Key to Effective Storytelling	LA/Miami, 5th floor
Thursday	11:00 - 12:00 noon	Telling Our Story: Empowerment & Advocacy Using Social Media	LA/Miami, 5th floor
Thursday	3:30 - 5:00 pm	Mental Health First Aid Training and Resources for Rural Communities	Scottsdale, 5th floor
Friday	10:30 - 12:00 noon	Redefining Fresno EOC's Image to Combat Funding Challenges	Denver/Houston, 5th floor

COMMUNITY ACTION PROGRAMS (P)

Wednesday	10:30 - 12:00 noon	Head Start and CSBG Family Services; A Blended Approach	Chicago Ballroom G, 5th floor
Wednesday	10:30 - 12:00 noon	Food Systems Equity and Environmental Justice	Chicago Ballroom F, 5th floor
Wednesday	10:30 - 12:00 noon	Affordable Housing, Big Solutions for a Big Need	Indiana/Iowa, 6th floor
Wednesday	1:30 - 5:00 pm	Head Start Focus: Supporting Father Involvement—The Results of a 9-Year Study . . .	Lincolnshire I & II, 6th floor
Wednesday	1:30 - 3:00 pm	Safelink: Connect Your Clients with Family, Friends and Employers	Kane, 3rd floor
Wednesday	1:30 - 3:00 pm	Streamlining a Multi-Agency Approach to Emergency Assistance	Denver/Houston, 5th floor
Wednesday	1:30 - 3:00 pm	Jobs are not Enough: Integrating Workforce Development and Financial . . .	Great America I & II, 6th floor
Thursday	8:30 - 10:00 am	Building Working Relationships with Tribes	Scottsdale, 5th floor
Thursday	8:30 - 10:00 am	Relationship Education: The Missing Link for Building Strong Communities	Chicago Ballroom G, 5th floor
Thursday	8:30 - 10:00 am	The Essential Partnership for Fundraising Success: Executive Director and . . .	Kane, 3rd floor
Thursday	11:00 - 12:00 noon	Changes in Immigration Policy and its Impact on Delivery of Services	LA/Miami/Scottsdale, 5th
Thursday	11:00 - 12:00 noon	Head Start Updates from the Administration	Grand Ballroom Salon I, 7th
Thursday	1:30 - 4:00 pm	Head Start Town Hall	Chicago Ballroom H, 5th floor
Thursday	1:30 - 3:00 pm	Economic Generational and Cultural Connection to Case Management . . .	Denver/Houston, 5th floor
Thursday	3:30 - 5:00 pm	Interpretation Services at CMCA Head Start: Expanding Services to a Culturally. . .	Lincolnshire I & II, 6th floor
Thursday	3:30 - 5:00 pm	An Intuitive Option for a Case Management System, CRT's Steps to Success	NW/Ohio State, 6th floor
Thursday	3:30 - 5:00 pm	Interpretation Services at CMCA Head Start: Expanding Services to an Expanding. . .	Lincolnshire I & II, 6th floor
Friday	10:30 - 12:00 noon	Promoting Integrated Service Delivery Through Weatherization Plus Health	Kansas City, 5th floor

COMMUNITY ECONOMIC DEVELOPMENT (CED)

Wednesday	10:30 - 12:00 noon	Making the Case for an Asset building Initiative: Meeting the CAA Mission . . .	Addison, 4th floor
Wednesday	10:30 - 12:00 noon	Business Solutions to Diminishing Resources	Great America I & II, 6th floor
Wednesday	10:30 - 12:00 noon	History and Implementation Next Steps for the Proposed Organizational Standards	Denver/Houston, 5th floor
Wednesday	10:30 - 12:00 noon	Assessing Community Needs for Future Success	Kane, 3rd floor
Wednesday	10:30 - 12:00 noon	Money Smart Financial Education (Presented by the FDIC)	Purdue/Wisconsin, 6th floor
Wednesday	1:30 - 3:00 pm	Building Family Economic Security	NW/Ohio State, 6th floor
Wednesday	1:30 - 3:00 pm	Social Enterprise: Use What You Know	Scottsdale, 5th floor
Wednesday	3:30 - 5:00 pm	Tools & Resources for Your Community-Based Financial Education	LA/Miami, 5th floor
Wednesday	3:30 - 5:00 pm	A Modern Twist on Microfinance to Help with Asset Building, Credit . . .	NW/Ohio State, 6th floor
Wednesday	3:30 - 5:00 pm	Before the IDA: Other Asset Building Strategies	Chicago Ballroom F, 5th floor
Wednesday	3:30 - 5:00 pm	Credit Building is Asset Building: Tools and Strategies to Support Client Credit . . .	Indiana/Iowa, 6th floor
Wednesday	3:30 - 5:00 pm	Funding: Write to Win	Purdue/Wisconsin, 6th floor
Thursday	8:30 - 10:00 am	Making an IDA Program Work—From the Client and the Agency Perspective	Clark, 4th floor
Thursday	8:30 - 10:00 am	Project Ideas and Resources That Can Help Build and Sustain Your Rural Community	Chicago Ballroom H, 5th floor
Thursday	8:30 - 10:00 am	Jobs are not Enough; Integrating Workforce Development and Financial Coaching . . .	MI/Michigan State, 6th floor
Thursday	8:30 - 10:00 am	Rural Outreach for Community Economic Development and CED-Healthy Food . . .	Denver/Houston, 5th floor
Thursday	1:30 - 3:00 pm	The Impact of Cultural Differences on Asset Building Initiatives and CED	LA/Miami, 5th floor
Thursday	1:30 - 3:00 pm	Fundraising for AFI Non-Federal Match: What Works	McHenry, 3rd floor
Thursday	1:30 - 3:00 pm	Self Sufficiency Research Clearinghouse	Kansas City, 5th floor
Thursday	1:30 - 5:00 pm	CRA for Community-Based Organizations (FDIC and Federal Reserve Bank, Chicago)	Purdue/Wisconsin, 6th floor
Thursday	3:30 - 5:00 pm	Bridges to Work	Denver/Houston, 5th floor
Friday	10:30 - 12:00 noon	Putting Your Paycheck to Work: New Tools for Promoting Financial Stability . . .	Great America I & II, 6th floor
Friday	10:30 - 12:00 noon	Suburban Poverty and Immigrant Integration	Lincolnshire I & II, 6th floor

CONSUMER INPUT/COMMUNITY ENGAGEMENT (CI/CE)

Thursday	1:30 - 3:00 pm	Strategic Rural Community Engagement	NW/Ohio State, 6th floor
Thursday	1:30 - 3:00 pm	Health Impact Assessments and Community Action	Scottsdale, 5th floor
Friday	10:30 - 12:00 noon	Best Practices and Lessons Learned from Glenn County California Re-Entry Program	Indiana/Iowa, 6th floor

GOVERNANCE (G)

Wednesday	10:30 - 12:00 noon	Head Start/Early Head Start Governance	NW/Ohio State, 6th floor
Wednesday	1:30 - 5:00 pm	A Brief History of Community Action for New Staff and Board Members	Addison, 4th floor
Wednesday	1:30 - 3:00 pm	The Board's Role in Risk Management	Indiana/Iowa, 6th floor
Wednesday	3:30 - 5:00 pm	Board of Directors—Roles and Responsibilities	Scottsdale, 5th floor
Thursday	8:30 - 10:00 am	Leadership in Redefining the Role of the Board of Directors and the Management Staff	NW/Ohio, 6th floor
Thursday	8:30 - 10:00 am	What CAAs Need to Know About the Administrative Grant Requirements	Avenue Ballroom, 4th floor
Thursday	8:30 - 10:00 am	Emergency Preparedness and You	Lincolnshire I & II, 6th floor

Thursday	1:30 - 5:00 pm	Do the Right Thing: Cultivating a Culture of Compliance and High Ethical Standards . . .	Great America I & II, 6th floor
HUMAN RESOURCES/FISCAL MANAGEMENT (HR/FM)			
Wednesday	10:30 - 12:00 noon	The Art of Flowcharting	Kansas City, 5th floor
Wednesday	10:30 - 12:00 noon	Collaboration in the Cloud	LA/Miami, 5th floor
Wednesday	10:30 - 12:00 noon	Building a Base Wage Compensation Structure	Scottsdale, 5th floor
Wednesday	1:30 - 3:00 pm	Building a Financial Policies and Procedures Manual	Chicago Ballroom F, 5th floor
Wednesday	1:30 - 3:00 pm	Building a Human Resources Policies and Procedures Manual	McHenry, 3rd floor
Thursday	7:00 - 8:30 am	Eat an Apple Everyday! Wellness in the Workplace	Addison, 4th floor
Thursday	8:30 - 10:00 am	What Could Possibly Go Wrong? Managing Volunteers' Accident and Liability Risks	Great America I & II, 6th floor
Thursday	8:30 - 10:00 am	Achieving Excellence in Transitioning Clients Out of Poverty	Los Angeles/Miami, 5th floor
Thursday	1:30 - 5:00 pm	Human Resource Management for the 21st Century—Using Competency Based	Addison, 4th floor
Thursday	1:30 - 3:00 pm	Managing Volunteer Risks	Chicago Ballroom G, 5th floor
Thursday	1:30 - 3:00 pm	Financial Pilot Lessons and Takeaways	Avenue Ballroom, 4th floor
Thursday	3:30 - 5:00 pm	Dealing with Cost Allocation Requirement in A Time of Major Change	Kansas City, 5th floor
LEADERSHIP (L)			
Wednesday	10:30 - 12:00 noon	Leadership Without Limits: Your Team is Watching and Waiting on You!	Clark, 4th floor
Wednesday	10:30 - 12:00 noon	New Tools for Today's CAA: CSBG T/TA Resource Center	McHenry, 3rd floor
Wednesday	10:30 - 12:00 noon	The Compass: Understanding Your Leadership Style and How to Lead Others	Avenue Ballroom, 4th floor
Wednesday	10:30 - 12:00 noon	Community Action: Leading the Way in Challenging Times	Lincolnshire I & II, 6th floor
Wednesday	1:30 - 5:00 pm	Building Organizational Relevancy & Sustainability	Clark, 4th floor
Wednesday	1:30 - 3:00 pm	New Executive Leadership and Change	Kansas City, 5th floor
Wednesday	1:30 - 3:00 pm	Strategic Planning	Chicago Ballroom G, 5th floor
Wednesday	3:30 - 5:00 pm	Justice, Not Charity: Human Services and Helping People Escape the Ghetto . . .	Great America I & II, 6th floor
Wednesday	3:30 - 5:00 pm	Organizational Assessment to Manage Organizational Change	Lincolnshire I & II, 6th floor
Wednesday	3:30 - 5:00 pm	How to Lead the Way to Picture Perfect Change	Chicago Ballroom G, 5th floor
Wednesday	3:30 - 5:00 pm	Local Resources, National Impact: Strategies to #talkpoverty, Tell Your Story . . .	Avenue Ballroom, 4th floor
Wednesday	3:30 - 5:00 pm	Extending the Promise—Short-Term Peace Corps Opportunities	McHenry, 3rd floor
Thursday	8:30 - 10:00 am	Managing Projects for Maximum Strategic Impact	Addison, 4th floor
Thursday	8:30 - 10:00 am	The Essential Partnership for Fundraising Success: Executive Director and . . .	Kane, 3rd floor
Thursday	8:30 - 10:00 am	Equity from a Southern Perspective	Kansas City, 5th floor
Thursday	8:30 - 10:00 am	Becoming a CCAP: How Best to Prepare and Present Yourself	Chicago Ballroom F, 5th floor
Thursday	8:30 - 10:00 am	Raising Hell and Money Too	Indiana/Iowa, 6th floor
Thursday	11:00 - 12:00 noon	The Devastating Impacts of Sequestration on Community Action . .	Grand Ballroom Salon II, 7th
Thursday	1:30 - 5:00 pm	How is Poverty Defined and Measured in the United States? What New Approaches ...	Clark, 4th floor
Thursday	1:30 - 3:00 pm	Leading and Managing Teams During Times of Change	Kane, 3rd floor
Thursday	1:30 - 3:00 pm	Enterprise Management Systems: Experiences and Lessons Learned	Indiana/Iowa, 6th floor
Thursday	1:30 - 3:00 pm	Proposed Organizational Standards – A Guided Tour	Lincolnshire I & II, 6th floor
Thursday	1:30 - 3:00 pm	Economic Generational and Cultural Connections to Case Management . . .	Denver/Houston, 5th floor
Thursday	1:30 - 3:00 pm	Impacting Conditions in Which Low Income People Live	Chicago Ballroom F, 5th floor
Thursday	1:30 - 3:00 pm	Affordable Care Act Overview	MI/Michigan State. 6th floor
Thursday	3:30 - 5:00 pm	Don't Await It, Create It	Kane, 3rd floor
Thursday	3:30 - 5:00 pm	Building the Capacity to Compete	LA/Miami, 5th floor
Thursday	3:30 - 5:00 pm	T/TA Provision in Community Action	McHenry, 3rd floor
Thursday	3:30 - 5:00 pm	Risk Management Essentials: Practical Tips and Tools for Community Action	Indiana/Iowa, 6th floor
Thursday	3:30 - 5:00 pm	Health Care Reform Opportunities and Success Stories	MI/Michigan State. 6th floor
Thursday	3:30 - 5:00 pm	Assisting Our Veterans and Their Families with What they Need and Deserve . .	Chicago Ballroom F, 5th floor
Friday	10:30 - 12:00 noon	The TAP IT Model for Successful Advocacy	LA/Miami, 5th floor
Friday	10:30 - 12:00 noon	Let's Talk Going Lean—Evaluating Options in Leaner Times	Clark, 4th floor
Friday	10:30 - 12:00 noon	Navigating the Pathways to Excellence Process	MI/Michigan State, 6th floor
Friday	10:30 - 12:00 noon	Exploring Self-Sufficiency and Organization Development	Chicago Ballroom F, 5th floor
ROMA/EVALUATION (R/E)			
Wednesday	10:30 - 12:00 noon	Building Capacity Through Evidence-Based Practices and Measures: . . .	Chicago Ballroom H, 5th floor
Wednesday	1:30 - 5:00 pm	ROMA Next Generation: Update & Listening Session	Chicago Ballroom H, 5th floor
Wednesday	1:30 - 5:00 pm	Using Comprehensive Management Systems and Outcome Focused Reporting . . .	MI/Michigan State, 6th floor
Wednesday	1:30 - 3:00 pm	Executive Leadership in ROMA	LA/Miami, 5th floor
Wednesday	1:30 - 3:00 pm	Building Family Economic Security	NW/Ohio State, 6th floor
Wednesday	3:30 - 5:00 pm	Measuring Poverty by the Numbers: Census Bureau Reports	Kansas City, 5th floor
Thursday	8:30 - 10:00 am	The Comprehensive Needs Assessment	Purdue/Wisconsin, 6th floor
Thursday	11:00 - 12:00 noon	Real-World Strategies for Measuring Impact and Options . . .	Grand Ballroom Salon III, 7th
Thursday	1:30 - 3:00 pm	Self Sufficiency Research Clearinghouse	Kansas City, 5th floor
Thursday	3:30 - 5:00 pm	Where's the Evidence?	Chicago Ballroom G, 5th floor
Friday	10:30 - 12:00 noon	Data is Gold for Community Action	NW/Ohio State, 6th floor
Friday	10:30 - 12:00 noon	Tracking and Reporting for Tribal CSBG Grantees	Chicago Ballroom G, 5th floor

pre-convention events monday & tuesday august 25-26

MONDAY

KEEPING IN COMPLIANCE: COST PRINCIPLES, INTERNAL CONTROLS, AND PARS - PT 1

8:30 am - 5:00 pm

Avenue Ballroom, 4th floor

Day One covers Cost Principles in the morning and Internal Controls in the afternoon.

You must have registered in advance for these seminars.

Denes L. Tobie, CPA

Partner
Nonprofit and Government Practice
Wipfli, LLP
Madison, WI

Janet S. Johnson, CPA, CMA

Senior Manager
Nonprofit and Government Practice
Wipfli, LLP
Madison, WI

TUESDAY

KEEPING IN COMPLIANCE: COST PRINCIPLES, INTERNAL CONTROLS, AND PARS - PT 2

8:30 am - 12:00 noon

Avenue Ballroom, 4th floor

Day Two covers Personnel Activity Reports (PARs) and a question and answer session.

CONVENTION REGISTRATION TICKET & PRODUCT SALES

10:00 am - 5:00 pm

Convention Registration Desk
5th floor, Chicago Ballroom foyer

EXHIBIT HALL

10:00 am - 6:00 pm

Chicago Ballroom, 5th floor

Please visit the Exhibit Hall to support our loyal vendors.

FOOD SUMMIT

9:00 am - 12:00 noon

Chicago Ballroom F-G, 5th floor

Join national leaders and experts at the first ever Community Action Partnership Food Summit for lively and interesting discussions on food and nutrition policy, programs and solutions.

Ellen Teller, at right, Director of Government Affairs at Food Research & Action Center (FRAC), is a leading advocate on food and hunger issues. Ellen will discuss policy and legislative action and updates related to SNAP, food and nutrition programs.

Wendy Irwin is co-founder of Yellow Tractor which is committed to improving individual health and well-being through the simple act of creating a garden. Yellow Tractor projects and programming are made sustainable by providing all the resources required for success. Irwin will address growing healthy food within integrated and comprehensive initiatives. The really good news: the byproduct of "nutrition gardening", no matter what unique goal you or your organization seeks to achieve by engaging in it, is the production of plenty of whole and nutritious food.

Enid Borden is President and CEO of The National Foundation to End Senior Hunger (NFESH). NFESH, formerly the Meals On Wheels Research Foundation, is committed to bringing

together the best minds in all sectors; commissioning research; and exploring social entrepreneurial innovations to seek long-term, sustainable solutions to end senior hunger. They work with many community, corporate, and national partners to design a model of inclusive elderly well-being that an American society can embrace.

Senior hunger is solvable, and the solutions are in our communities. Ending senior hunger doesn't just take a village; it takes a community.

Stacy Flowers and **Julie Jakopic** will discuss Healthy Food Financing which supports projects that increase access to healthy, affordable food in communities that currently lack these options. Through a range of programs at the U.S. Departments of Agriculture (USDA), Treasury, and Health and Human Services (HHS), and foundations are increasing avenues for nutritious food, including developing and equipping grocery stores, small retailers, corner stores, and farmers markets selling healthy food.

COMMUNITY SERVICE PROJECT

12:00 noon - 5:00 pm

After the Food Summit, in the afternoon, we will have a **Community Service Day** in conjunction with the Chicago Community Action Agency, Community and Economic Development Association of Cook County, (CEDA), and the Greater Chicago Food Depository as participants repack bulk produce and products to individual/family sizes, assembling boxes with assorted food, checking expiration dates and labeling products.

There is no charge to participate. Volunteers should please wear appropriate clothing: long pants and closed toe shoes.

The bus pick-up is at the Rush Street Entrance and will return to the Marriott at 5:00 pm. Please check availability at the registration as these projects may be full.

The Pre-Convention "Food Day" will wind up with a 5K Run/Walk for Food at 5:00 pm organized by CEDA.

After the morning **Food Summit**, the **Emerging Leaders** and **Executive Directors** groups will gather for lunch (included in your fee) in Clark, 4th floor, from 12:00 noon to 1:00 pm, then break into separate groups.

There is a \$75. charge for each of these; please register in advance.

EMERGING LEADERS

12:00 noon - 5:00 pm
Clark, 4th floor

The Community Action Network's Emerging Leaders come together for the 5th Annual Emerging Leaders pre-convention event. This session will address skills Emerging Leaders will need to add to their toolbox to help Community Action grow and thrive in today's challenging environment. Topics will address a range of issues including Organizational Standards and ROMA Next Generation.

EXECUTIVE DIRECTORS

12:00 noon - 5:00 pm
Addison, 4th floor

Being an Community Action Executive Director/Chief Executive Officer brings with it a set of unique challenges and opportunities. This Executive-only event will provide a space for EDs/CEOs to discuss issues facing their organizations and importance of working with boards to achieve good governance, focus on the challenges of organizational standards and ROMA Next Generation, and share their successes of what works in their CAA.

Check your
**Chicago Daily
News**

**each morning for changes,
additions and corrections
to the schedule**

CCAP ORIENTATION

2:30 pm - 3:30 pm
Chicago H, 5th floor

Representatives from the Certified Community Action Professional Program (CCAP) program will provide information about the program and how to apply. This is an excellent opportunity to learn more about one of Community Action's signature programs promoting and recognizing Community excellence, leadership, vision and values. Hear about the benefits of having "CCAP" after your name and consider applying for the program.

Jim Lopresti, CCAP

CCAP Program Director
Community Action Partnership
Washington, DC

NEWCOMER'S WELCOME SESSION

4:00 pm - 4:30 pm
Lincolnshire I and II, 6th floor

If you are new to the Partnership or this is your first time at a Community Action Partnership Annual Convention join with your colleagues and our Marketplace vendors. Board members, President and CEO, and staff of the Partnership will offer a warm welcome. Learn how to get the most out of this special, very busy, week.

REGIONAL CAUCUS MEETINGS

5:00 pm - 6:00 pm

Attendees will caucus by region to discuss regional programs and issues.

Region 1

Los Angeles, 5th floor

Connecticut, Maine, Massachusetts, New Hampshire, Rhode Island, and Vermont

Region 2

Miami, 5th floor

New Jersey, New York, Puerto Rico, and U.S. Virgin Islands

Region 3

Scottsdale, 5th floor

Delaware, Maryland, Pennsylvania, Virginia, Washington DC, and West Virginia

Region 4

Denver/Houston, 5th floor

Alabama, Florida, Georgia, Kentucky, Mississippi, North Carolina, South Carolina, and Tennessee

Region 5

Indiana/Iowa, 6th floor

Illinois, Indiana, Michigan, Minnesota, Ohio, and Wisconsin

Region 6

Michigan/Michigan State, 6th floor

Arkansas, Louisiana, New Mexico, Oklahoma, and Texas

Region 7

Northwestern/Ohio State, 6th floor

Iowa, Kansas, Missouri, and Nebraska

Region 8

Kane/McHenry, 3rd Floor

Colorado, Montana, North Dakota, South Dakota, Utah, and Wyoming

Region 9

Purdue/Wisconsin, 6th floor

Arizona, California, Hawaii, Nevada, and Trust Territories

Region 10

Kansas City, 5th floor

Alaska, Idaho, Oregon, and Washington

WILL RUN FOR FOOD!

5K Run/Walk following the
Food Summit

Tuesday, August 27
5:00 pm - 7:00 pm

Buses will transport runners to Soldier Field Great Lawn Gold Star Memorial

Registration proceeds to support the opening of a CEDA Food Pantry.

Register on Tuesday, August 27th at the CEDA desk next to Community Action Partnership Registration area on the 5th Floor of the Chicago Marriott.

TRACK KEY

- CM** Communications & Marketing
- P** Community Actions Programs
- CED** Community Economic Development
- CI/CE** Consumer Input/Community Engagement
- GOV** Governance
- HR/FM** Human Resources/Fiscal Management
- L** Leadership
- R/E** ROMA/Evaluation

wednesday morning opening session august 28

CONVENTION REGISTRATION TICKET AND PRODUCT SALES

7:30 am - 5:00 pm

Convention Registration Desk
5th floor, opposite Chicago
Ballroom

EXHIBITOR HALL

8:00 am - 5:00 pm

Chicago A-E, 5th floor

BREAKFAST AND OPENING SESSION

7:30 am - 10:15 am

Grand Ballroom, 7th floor

Opening Session

Opening the 2013 Annual Convention

Thomas Tenorio, CCAP, Partnership Board Chair

National Anthem

Travis Whitlock, Chicago, Illinois

Invocation

Father Andrew C. Smith, Jr., Pastor
Holy Angels Roman Catholic Church, Chicago, Illinois

Presiding

Don Mathis, President and CEO
Community Action Partnership, Washington, DC

Welcome Remarks

Teresa Cox, CCAP
Chair, Conference Committee
Community Action Partnership

Harlan Tardy, President
Mid America Community Action Association
Virginia, Minnesota

Kris White, Board Chair
Illinois Community Action Association
Springfield, Illinois

Evelyn Diaz
Commissioner
City of Chicago, Department of Family & Support Services
Chicago, Illinois

Ronald Bean, JD
Board Chairman, CEDA, Chicago, Illinois

Gail Hedges
CSBG Manager
Illinois Department of Commerce & Economic Opportunity
Chicago, Illinois

George Sheldon
Acting Assistant Secretary
Administration for Children and Families
U.S. Department of Health and Human Services
Washington, DC

Opening Keynote Address

"From Homeless to Harvard"
Doug Luffborough

Please arrive promptly for the Opening Session. Breakfast will be served until 8:45.



**KEYNOTE SPEAKER:
DOUG LUFFBOROUGH –
“FROM HOMELESS TO HARVARD”**

Doug Luffborough grew up in poverty. As the oldest son in a single – parent family, his great ambition was to become the first member of his family to attend college – a dream that seemingly appeared impossible when his family became homeless during his senior year of high school. Despite homelessness and discouragement from guidance counselors, he never gave up on his dream eventually was accepted at Northeastern University in Boston, where he studied business and human resources management.

Five years later, he was chosen as the student commencement speaker for his class and preceded then – President Bill Clinton. The former president was so impressed with Luffborough’s spirit and drive that he invited him and his mother to the White House. After working with a national community service organization, Luffborough went

back to school to receive his master’s degree from Harvard University. Luffborough has spent over 20 years working with nonprofits as an educational consultant and advocate for social change. He will share his experiences in “Homeless to Harvard.”

PROJECT INCLUSION ENSEMBLE

We are pleased to have the musical selections performed by Project Inclusion Ensemble (PIE) of Chicago. PIE is Chicago Sinfonietta’s groundbreaking program addressing the lack of minority musicians performing in America’s orchestras. PIE provides promising young minority musicians fellowships with the Chicago Sinfonietta. The cost for PIE performing at the Community Action Partnership Annual Convention is underwritten by Southside Friends of the Sinfonietta.

**CCAP PROGRAM 20th
ANNIVERSARY NOTES**

*“I have come to see that
the art of leadership is
embedded in the CCAP
Body of Knowledge that
we draw upon to make
our decisions.”*

—Gwen L. Robinson

CCAPs IN MEMORIAM

JUNE BAILEY, CCAP EMERITUS

CURTIS BROOKS, CCAP

LILLIAN BROWN, CCAP

JOE CANTRILL, CCAP

CHRISTY CARROLL, CCAP

JOAN CLINE, CCAP

JACQUETTE COLE, CCAP

JOAN COTE, CCAP

HARVEY DAVIS, CCAP

HERBERT DiMAIO, CCAP

RICHARD GERNERT, CCAP

OSCAR GRIFFITH, CCAP

TRACY HICKERSON, CCAP

KATE HOWARD, CCAP

RONALD LEE LOGSDON, CCAP

**DOROTHY BARKSDALE MIMS,
CCAP**

LORI PHILLIPS, CCAP

MARTIN “MICKEY” ROSEN, CCAP

HAL SCHULTZ, CCAP

**SARGENT SHRIVER, HONORARY
CCAP**

WINNIE SIBLEY, CCAP

CHRISTINE VAUGHN, CCAP

THOMAS WOOD III, CCAP



PROJECT INCLUSION ENSEMBLE

*Please take a
look at the convention
PERSONAL SCHEDULE
on page 77 to help you
organize your time
here.*

wednesday morning sessions 10:30-12:00

CED | MAKING THE CASE FOR AN ASSET BUILDING INITIATIVE: MEETING THE CAA MISSION AND CLIENTS' NEEDS

10:30 am - 12:00 noon
Addison, 4th floor

Standards: 1
CCAP Body of Knowledge: E
Presentation Level: Beginning
Intended Audience: All

This session will explore how asset building strategies are crucial to the mission of Community Action Agencies. Many CAAs have programs to assist low-income people in crisis, but asset building opportunities are a way to help them achieve more long-lasting self-sufficiency.

Thomas Brown

Assets for Independence (AFI) Specialist
U.S. Department of Health and Human Services, Administration for Children and Families, Office of Community Services (OCS)
Washington, DC

Denise Devaan

AFI Technical Assistance Provider
Assets for Independence Resource Center
Washington, DC

L | LEADERSHIP WITHOUT LIMITS: YOUR TEAM IS WATCHING AND WAITING ON YOU!

10:30 am - 12:00 noon
Clark, 4th floor

Standards: 1
CCAP Body of Knowledge: D
Presentation Level: Beginning
Intended Audience: Executive/Leadership Teams

This engaging presentation on "Leadership Without Limits" will be a brief, but effective coaching session on leading, developing, and empowering your employees. It will enlighten and equip you with the tools needed to assert your strengths, identify your growth opportunities, and build a world class workforce.

Monica Crain Lockard

Principal
Hrintellect, LLC
Indianapolis, IN

CED | BUSINESS SOLUTIONS TO DIMINISHING RESOURCES

10:30 am - 12:00 noon
Great America I & II, 6th floor

Standards: 2
CCAP Body of Knowledge: D
Presentation Level: Intermediate
Intended Audience: All

This session will discuss blending business opportunity with social mission.

Raquel Santiago-Martinez

Director of Strategic Initiatives
Community Renewal Team
Hartford, CT

R/E | BUILDING CAPACITY THROUGH EVIDENCE BASED PRACTICES AND MEASURES: FAMILY DEVELOPMENT SPECIALIST CERTIFICATION TRAINING AND THE FAMILY DEVELOPMENT MATRIX

10:30 am - 12:00 noon
Chicago Ballroom H, 5th floor

Standards: 4
CCAP Body of Knowledge: C
Presentation Level: Intermediate
Intended Audience: Agency/Association Staff, Board Members, Executive/Leadership Teams

Improve family self-sufficiency outcomes through continuous quality improvement involving evidence informed practice, skill development, and tailored measures of family progress, including the Family Development Matrix. Learn how family

development skill building addresses ROMA indicators and provides a foundation for evidence based practice.

Lisa D'Aunno

Training Director
National Resource Center for Family Centered Practice
Iowa City, IA

Brad Richardson

Research Director
National Resource Center for Family Centered Practice
Iowa City, IA

L | NEW TOOLS FOR TODAY'S CAA: CSBG T/TA RESOURCE CENTER

10:30 am - 12:00 noon
McHenry, 3rd floor

Standards: 6
CCAP Body of Knowledge: D
Presentation Level: Beginning
Intended Audience: All

Through its National Training and Technical Assistance Center, the Community Action Partnership has developed a library of online and print toolkits that have been well received in the Community Action Network. Funded by the Office of Community Services and developed in partnership with experts such as CAPLAW, WIPFLI, Kay Sohl, Transition Guides, LaPiana Consulting, the University of Missouri, Nonprofit Risk Management Center, and the Balanced Scorecard Institute, these toolkits present relevant, current, information on best practices and provide easy to adapt free tools to put to use tomorrow at your CAA. This session will provide an overview of the variety of tools available, demonstrate how CAAs can combine the written tools with recorded webinars and web-based video conferencing services, and how the National Training Center can assist your CAA.

Andy Cruz

Program Specialist
Community Action Partnership
Washington, DC

Cashin Yiu

Program Support Specialist
Community Action Partnership
Washington, DC

CED | ASSESSING COMMUNITY NEEDS FOR FUTURE SUCCESS

10:30 am - 12:00 noon
Kane, 3rd floor

Standards: 1
CCAP Body of Knowledge: C
Presentation Level: Beginning
Intended Audience: Agency/Association staff, Executive/Leadership teams, Board Members

Discover how to use your required community needs report to dynamically change the way your organization is perceived by funders, partners, and the community. Review effective vs efficient data collection methods and provide concrete examples for planning and executing an assessment process that both quantifies needs and changes perceptions.

Seth M. Finestack

Manager
Wipfli, LLP
Madison, WI

HR/FM | THE ART OF FLOWCHARTING

10:30 am - 12:00 noon
Kansas City, 5th floor

Standards: 2
CCAP Body of Knowledge: C
Presentation Level: Intermediate
Intended Audience: Agency/Association staff, Executive/Leadership teams, State CSBG Administrators

This session introduces participants to methods and tools they can use to assess and streamline processes, while increasing program and fiscal accountability and effective internal controls. Participants will receive operational recommendations for improving efficiency and internal controls and leave this session with tools to apply immediately.

Janet S. Johnson

Senior Manager
Wipfli, LLP
Madison, WI

HR/FM | COLLABORATION IN THE CLOUD

10:30 am - 12:00 noon
Los Angeles/Miami, 5th floor

Standards: 4
CCAP Body of Knowledge: D
Presentation Level: Intermediate
Intended Audience: Executive/Leadership Teams, Agency/Association Staff

Cloud computing has become an umbrella term for hosted platforms, software as a service, and other technology offerings. In this session, Wipfli's experts will review real-life case studies and share a non-technical perspective on how cloud computing can help your organization more effectively collaborate and get work done.

Ryan Peasley

Wipfli, LLP
Madison, WI

G | HEAD START/EARLY HEAD START BOARD GOVERNANCE

10:30 am - 12:00 noon
Northwestern/Ohio State, 6th floor

Standards: 1
CCAP Body of Knowledge: C
Presentation Level: Beginning
Intended Audience: All

"What are the roles and responsibilities of the Board of Directors? What exactly does Head Start require of the Board? Who is ultimately responsible for the organization? Where are we at risk as an organization?" If your agency is asking these questions, you need to attend this session so you can properly structure your leadership.

Denes L. Tobie

Partner
Wipfli, LLP
Madison, WI

Eleanor Evans

Deputy Director and Senior Counsel
CAPLAW
Boston, MA

L | THE COMPASS: UNDERSTANDING YOUR LEADERSHIP STYLE AND HOW TO LEAD OTHERS

10:30 am - 12:00 noon
Avenue Ballroom, 4th floor

Standards: 1
CCAP Body of Knowledge: D
Presentation Level: All
Intended Audience: All

You heard Doug at the Opening Session. Now listen and learn how to identify your leadership style and that of others. This workshop will show you how to identify your personal leadership style and the leadership styles of others. Based on the directional on a compass (north, south, east, west) you will be able to clearly identify how to motivate and inspire yourself, those you lead, and those you follow. If you manage and/or lead others this workshop is a must.

Doug Luffborough

Chief Managing Consultant
Turning the Hearts Center, Inc.
Chula Vista, CA



Use the QR Reader on your device of choice to go directly to special announcements and changes to the published schedule

HR/FM | BUILDING A BASE WAGE COMPENSATION STRUCTURE

10:30 am - 12:00 noon
Scottsdale, 5th floor

Standards: 5
CCAP Body of Knowledge: C
Presentation Level: Beginning
Intended Audience: Executive/Leadership
Teams, Agency/Association Staff

This session addresses compensation from plan design thru execution, covering: compensation in federal regulations, compensation philosophy, and examples of compliant plans. We will discuss how to comply with federal regulations and state and federal labor laws while being efficient and effective all while supporting your organization's mission.

Tammy Jelinek

Strategic Manager
Wipfli, LLP
Madison, WI

Shelly Schwane

Consultant
Wipfli, LLP
Madison, WI

L | COMMUNITY ACTION: LEADING THE WAY IN CHALLENGING TIMES

10:30 am - 12:00 noon
Lincolnshire I & II, 6th floor

Standards: 2
CCAP Body of Knowledge: D
Presentation Level: Intermediate
Intended Audience: All

Step up to the plate in this era of utmost accountability by unifying ALL of your work through a strategic outcome-based framework & incorporating BEST PRACTICES in your programs. Resources will be shared to help with these efforts, along with an approach developed by CAP of Sonoma County as part of a local initiative seeking to eliminate poverty.

Kenneth Ackerman

Virtual CAP Project Manager
Virginia Community Action Partnership
Richmond, VA

Angie Dillon-Shore

Director of Healthy Communities
Programs
Community Action Partnership of
Sonoma County
Santa Rosa, CA

Oscar Chavez

Assistant Director of Human Services
Human Services Department, Sonoma
County
Santa Rosa, CA

CED | HISTORY AND IMPLEMENTATION NEXT STEPS FOR THE PROPOSED ORGANIZATIONAL STANDARDS

10:30 am - 12:00 noon
Denver/Houston, 5th floor

Standards: All
CCAP Body of Knowledge: D
Presentation Level: Beginning
Intended Audience: Board Members,
Executive Leadership Teams, Agency/
Association Staff, State CSBG Administrators

Developing the Organizational Standards over the past year has been an initiative involving all stakeholders at the federal, state and local levels of the Community Action Network. The proposed Standards and Implementation Framework were submitted to OCS on July 10, 2013. This session will walk through the history and background of the Standards process to date as well as cover the next steps in implementation.

Lil Dupree, CCAP

Director of Training and Technical
Assistance
Community Action Partnership
Washington, DC

Denise Harlow, CCAP

Project Director
National Training Center
Community Action Partnership
Washington, DC

P | FOOD SYSTEMS EQUITY AND ENVIRONMENTAL JUSTICE

10:30 am - 12:00 noon
Chicago Ballroom F, 5th floor

Standards: 3
CCAP Body of Knowledge: E
Presentation Level: Intermediate
Intended Audience: All

Food, can't live without it. For many, one of life's delights! But one look beneath the surface into our American food system reveals social, economic, and health inequities that tilt the scales of environmental justice in ways unimaginable. Learn more about our food system and strategies we can all begin to consider to bring about greater equity and improved conditions.

Paul McLain-Lugowski

Planning and Resource Development
Officer
Fresno Economic Opportunities
Commission
Fresno, CA

Jensen Vang

Food Systems Development Manager
Fresno Economic Opportunities
Commission
Fresno, CA

P | HEAD START AND CSBG FAMILY SERVICES: A BLENDED APPROACH

10:30 am - 12:00 noon
Chicago Ballroom G, 5th floor

Standards: 3
CCAP Body of Knowledge: C
Presentation Level: Advanced
Intended Audience: Agency/Association
Staff

Leveraging financial resources while enhancing service quality is paramount in tough economic times. Come see how Coastal Community Action, Inc. (CCA) blends CSBG self-sufficiency case management and Head Start family services.

Barbara L. Heckman

Family and Community Partnership
Manager
Coastal Community Action, Inc.
Newport, NC

WEDNESDAY MORNING SESSIONS | AUGUST 28, 2013

Charlotte A. Neely

Family and Children's Services Program
Director
Coastal Community Action, Inc.
Newport, NC

Cynthia Miller

Family Development Specialist
Coastal Community Action, Inc.
Newport, NC

P | AFFORDABLE HOUSING, BIG SOLUTIONS FOR A BIG NEED

10:30 am - 12:00 noon

Michigan/Michigan State, 6th floor

Standards: 3
CCAP Body of Knowledge: E
Presentation Level: Advanced

Does your community need more resources to end homelessness and to help extremely poor people who struggle each month to pay rent? This session will feature the United for Homes campaign, which would provide resources to the National Housing Trust Fund by making modifications to the mortgage interest deduction. The resources would go to states that would disperse them locally based on each state's housing needs. And the modifications would ensure that mortgage interest tax benefits get to more moderate and

STEPS TO BECOMING A CCAP—YOUR PERSONAL PLAN

by appointment only

with

**Charles McCann,
CCAP Emeritus**

*sign up at the
Registration Desk,
5th floor*

low income households who do not currently receive the benefit at all. In this workshop, we'll discuss how the proposal is a win-win for everyone.

Linda Couch

Senior Vice President for Policy and Research
National Low Income Housing Coalition
Washington, DC

CED | MONEY SMART FINANCIAL EDUCATION

Standards: 1
CCAP Body of Knowledge: E
Presentation Level: Beginning
Intended Audience: All

10:30 am - 12:00 noon

Purdue/Wisconsin, 6th floor

Learn about the Federal Deposit Insurance Corporation's (FDIC) award winning free Money Smart Financial Education Curriculum and how to use it in your community and programs. The session will also provide examples of an innovative Community Action Money Smart pilot program. California/Nevada State Association is working collaboratively with federal and state partners to implement a state-wide "Financial Empowerment for Low Income Californians." The more people know about credit and banking services, the more likely they are to increase savings, buy homes, and improve their financial health and well-being.

Angelisa Harris

Community Affairs Officer
Federal Deposit Insurance Corporation
Chicago, IL

Tim Reese

Executive Director
California/Nevada Community Action Partnership
Sacramento, CA

CCAP LUNCHEON (ticketed event)

12:00 noon - 1:30 pm

Grand Ballroom Salon I, 7th floor

LUNCH (on your own)

12:00 noon - 1:30 pm

Please stop by the Exhibit Hall in the Chicago Ballroom on the 5th floor to meet with the vendors.



AMERICAN WINTER: THE MOVIE

1:00 - 3:00 pm

Grand Ballroom, Salon III, 7th floor

Join us as we view this groundbreaking and very moving documentary on poverty, filmed in Oregon and includes several CAA families.

wednesday afternoon sessions 1:30 pm

G | A BRIEF HISTORY OF COMMUNITY ACTION FOR NEW STAFF AND BOARD MEMBERS

1:30 - 5:00 pm

Addison, 4th floor

Standards: 2
CCAP Body of Knowledge: A
Presentation Level: Beginning
Intended Audience: Board Members, Agency/Association Staff

The presenter worked at the US Office of Economic Opportunity from 1960 to 1970, and in the New York City CAA until 1975. He has been involved on a continuous basis since then.

James Masters, CCAP

Idea Generator
Center for Community Futures
Berkeley, CA

Allen Stansbury

Senior Associate
Center for Community Futures
Berkeley, CA

L | BUILDING ORGANIZATIONAL RELEVANCY & SUSTAINABILITY

1:30 - 5:00 pm
Clark, 4th floor

Standards: 2
CCAP Body of Knowledge: C
Presentation Level: Intermediate
Intended Audience: Board Members, Executive/Leadership Teams, Development Staff

Using the Resource Development Sustainability Pyramid, attendees will experience a layer by layer approach on resource development that starts with an organization's purpose and ends with stewardship. Attendees will learn a holistic perspective that goes beyond fundraising and walk away with tools to effectively implement each of the seven layers.

Cindy Elifrits Peterson

President & CEO
Maximizing Excellence, LLC
Sioux Falls, SD

R/E | ROMA NEXT GENERATION: UPDATE & LISTENING SESSION

1:30 - 5:00 pm
Chicago Ballroom H, 5th floor

Standards: 4
CCAP Body of Knowledge: C
Presentation Level: Intermediate
Intended Audience: Agency/Association Staff, State CSBG Administrators

Learn about development of ROMA Next Generation tools and resources including ideas for improving data collection and incorporating data analysis at all points of the Cycle. Includes discussion of how the new National Theory of Change for CA can assist in strengthening ROMA.

Gretchen Knowlton

Policy and Communications Director
NASCS
Washington, DC

Barbara Mooney

Project Director
ROMA Next Generation Center of Excellence
Waynesburg, PA

P | HEAD START FOCUS: SUPPORTING FATHER INVOLVEMENT—THE RESULTS OF A 9-YEAR STUDY BY BERKELEY, YALE, AND SMITH

1:30 - 5:00 pm
Lincolnshire I & II, 6th floor

Standards: 3
CCAP Body of Knowledge: E
Presentation Level: Intermediate
Intended Audience: Board Members, Executive/Leadership Teams, Agency/Association Staff

A team from two California counties will present the results focused on father involvement and supporting organizational change to engage fathers.

Biz Steinberg

Chief Executive Officer
Community Action Partnership of San Luis Obispo, CA

Melinda Sokolowski

Director, Family Support Services
Community Action Partnership of San Luis Obispo, CA

R/E | USING COMPREHENSIVE MANAGEMENT SYSTEMS AND OUTCOME FOCUSED REPORTING TO IMPLEMENT ROMA THOUGHTOUT THE AGENCY

1:30 - 5:00 pm
Michigan/Michigan State, 6th floor

Standards: 4
CCAP Body of Knowledge: D
Presentation Level: Advanced
Intended Audience: Executive/Leadership Teams, Agency/Association Staff, Board Members

An evidenced based, integrated service model measuring customer progress against ROMA based continuums of care. This model uses comprehensive management systems, outcome driven reporting and ROMA base logic models to move customers towards self sufficiency and economic security.

Roberta Keller

Executive Director
Chautauqua Opportunities, Inc.
Jamestown, NY

Matt Kraft

Early Education and Youth Services Director
Chautauqua Opportunities, Inc.
Jamestown, NY

L | NEW EXECUTIVE LEADERSHIP AND CHANGE

1:30 - 3:00 pm
Kansas City, 5th floor

Standards: 2
CCAP Body of Knowledge: D
Presentation Level: Intermediate
Intended Audience: Board Members, Executive/Leadership Teams, State CSBG Administrators

Making and implementing tough business decisions can be extremely perplexing for even seasoned CAA executives, but for new executive leadership it can be especially challenging to do so while simultaneously gaining the trust of your employees, Board of Directors and community partners.

Dawn Z. Hommer

Chief Executive Officer
Community Action Agency of Southern New Mexico
Las Cruces, NM

R/E | EXECUTIVE LEADERSHIP IN ROMA

1:30 - 3:00 pm
Los Angeles/Miami, 5th floor

Standards: 7
CCAP Body of Knowledge: D
Presentation Level: Beginning
Intended Audience: Board Members, Executive/Leadership teams

CAAs have architected service delivery systems for specific uses at specific points. Moving forward, we must strike a balance between the very real need to protect community assets and the realities of return on investment. This includes principle of "do one assessment, use many times", and

adopts new solutions in outcome development and tracking.

David Knight

Executive Director
Pine Bluff Jefferson County Economic Opportunities Commission, Inc.
Pine Bluff, AR

R/E | BUILDING FAMILY ECONOMIC SECURITY

1:30 - 3:00 pm
Northwestern/Ohio State, 6th floor

Standards: 4
CCAP Body of Knowledge: E
Presentation Level: Advanced
Intended Audience: Agency/Association Staff

This presentation will provide attendees an in depth understanding of the cost of living measure, the flaws of relying on the federal poverty level, what WOW's Basic Economic Security Tables™ (BEST) Index reveal about the current state of American working families and how it may support our common work in promoting critical policies and programs.

Matt Unrath

National Program Director
Wider Opportunities for Women
Washington, DC

CED | SOCIAL ENTERPRISE: USE WHAT YOU KNOW

Standards: 1
CCAP Body of Knowledge: E
Presentation Level: Advanced
Intended Audience: Executive/Leadership Teams

1:30 - 3:00 pm
Scottsdale, 5th floor

Presentation Level: Beginning, Intermediate

Starting a social enterprise or economic development project doesn't have to be awkward or a huge risk. Use what you already know from programs in your agency. This session will include innovative and interactive strategies for your CAA to find realistic social enterprise or economic development projects for your community.

Stacy Flowers

Director of Community Economic Development
Community Action Partnership
Washington, DC

P | SAFELINK: CONNECT YOUR CLIENTS WITH FAMILY, FRIENDS AND EMPLOYERS

1:30 - 3:00 pm
Kane, 3rd floor

Standards: 3
Presentation Level: Beginning
Intended Audience: All

This informative session will provide an overview of the government supported program, SafeLink, which provides a free cell phone and airtime each month to low income individuals. The session will cover how CAAs can participate, the reimbursement structure and process, and how to order materials.

Joy Burwell

Consultant
Amplify Public Affairs
Washington, DC

P | STREAMLINING A MULTI-AGENCY APPROACH TO EMERGENCY ASSISTANCE

1:30 - 3:00 pm
Denver/Houston, 5th floor

Standards: 3
CCAP Body of Knowledge: D
Presentation Level: Advanced
Intended Audience: Executive/Leadership Teams

This presentation is on the work to develop inter-agency partnerships to maximize dwindling resources while continuing to provide emergency services.

Tim Center

Executive Director
Capital Area Community Action Agency
Tallahassee, FL



HR/FM | BUILDING A FINANCIAL POLICIES AND PROCEDURES MANUAL

1:30 - 3:00 pm
Chicago Ballroom F, 5th floor

Standards: 6
CCAP Body of Knowledge: C
Presentation Level: Beginning
Intended Audience: Agency/Association staff, Executive/Leadership teams

Best practices require that agencies have written fiscal policies and procedures, but many organizations struggle to keep them current. This presentation provides you with a model for developing and maintaining a useful and current reference for your staff.

Janet S. Johnson

Senior Manager
Wipfli, LLP
Madison, WI

L | STRATEGIC PLANNING

1:30 - 3:00 pm
Chicago Ballroom G, 5th floor

Standards: 2
CCAP Body of Knowledge: C
Presentation Level: Intermediate
Intended Audience: Executive/Leadership Teams, Agency/Association Staff, Board Members

Strategic planning takes leadership, vision, objectivity, commitment, collaboration, and a heavy dose of creativity—all qualities you and your agency possess! Join this session to learn about the critical steps and best practices for strategic planning efforts. We will share tips and tactics for making strategic plans become action and results.

Seth M. Finestack

Manager
Wipfli, LLP
Madison, WI

G | THE BOARD'S ROLE IN RISK MANAGEMENT

1:30 - 3:00 pm
Indiana/Iowa, 6th floor

Standards: 1
CCAP Body of Knowledge: C
Presentation Level: Intermediate
Intended Audience: Board Members, Executive/Leadership Teams

Risk Management is a key issue that Boards must address when planning the strategic direction of an organization. What does Risk Management encompass? How do Boards implement an ongoing Risk Management plan? This session covers Risk Management from the beginning planning process to full plan utilization.

Denes L. Tobie

Partner
Wipfli, LLP
Madison, WI

HR/FM | BUILDING A HUMAN RESOURCES POLICIES AND PROCEDURES MANUAL

1:30 - 3:00 pm
McHenry, 3rd floor

Standards: 5
CCAP Body of Knowledge: C
Presentation Level: Beginning
Intended Audience: Executive/Leadership Teams, Board Members

During this session, we'll leverage Wipfli's Model Human Resources Policies and Procedures to teach you the components of a functional policies and procedures manual that will ensure compliance with OMB Circulars, Federal and State Regulations.

Tammy Jelinek

Strategic Manager
Wipfli, LLP
Madison, WI

Shelly Schwane

Consultant
Wipfli, LLP
Madison, WI

TAKE A BREAK!

3:00 - 3:30 pm
Chicago Ballroom, 5th floor

Mingle with our loyal exhibitors and possibly win a prize!

Prize Drawing in the Exhibit Hall on the 5th floor at 3:00 pm!
Fill in the form in your tote bag!
You must be present to win!

wednesday afternoon sessions 3:30 - 5:00

R/E | MEASURING POVERTY BY THE NUMBERS: CENSUS BUREAU REPORTS

3:30 - 5:00 pm
Kansas City, 5th floor

Standards: 3
CCAP Body of Knowledge: E
Presentation Level: Intermediate
Intended Audience: All

A Census Bureau Information Specialist will present trends in poverty statistics and information on sources of poverty data at the local level.

Stephen Laue

Information Services Specialist
US Census Bureau
Oak Brook, IL

L | JUSTICE, NOT CHARITY: HUMAN SERVICES AND HELPING PEOPLE ESCAPE THE GHETTO ARE NOT THE SOLUTION

3:30 pm - 5:00 pm
Great America I & II, 6th floor

Presentation Level: All
Intended Audience: All

If we pull off a miracle with every family we see, patching them up, convincing them that they, too, can be part of the American success story, but give them no choice but to live in a neighborhood where there are no jobs and mass transit can't get them where the jobs are located, slum rental units are unaffordable, the streets are unsafe and the schools struggle to teach, then the miracle simply can't stick.

Community Action should be leveling the playing field: helping people start their own businesses and buy their own homes, chasing the predatory businesses away, giving people access to credit and opportunity and creating neighborhoods that are viable. When we do that, we'll be running with the big dogs, affecting how people in power look at our work and the people and neighborhoods we serve.

Alan Jennings

Executive Director
Community Action Committee of the
Lehigh Valley
Bethlehem, PA

CED | TOOLS & RESOURCES FOR YOUR COMMUNITY-BASED FINANCIAL EDUCATION

3:30 - 5:00 pm
Los Angeles/Miami, 5th floor

Standards: 6
CCAP Body of Knowledge: C
Presentation Level: Intermediate
Intended Audience: Agency/Association
staff, State CSBG administrators

The people you serve face unique financial circumstances. We've created resources that are most useful to you based on stage of life, or unique situations.

Mary "Jeannette" Schultz

Project Manager
National Endowment for Financial
Education
Denver, CO

Brent Neiser

Senior Director
National Endowment for Financial
Education
Denver, CO

CED | A MODERN TWIST ON MICROFINANCE TO HELP WITH ASSET BUILDING, CREDIT ESTABLISHMENT AND IDA PROGRAM ENHANCEMENT

3:30 - 5:00 pm
Northwestern/Ohio State, 6th floor

Standards: 4
CCAP Body of Knowledge: E
Presentation Level: Intermediate
Intended Audience: All

eMoneyPool takes a cultural microfinance model used by the underserved living in the United States and creates an infrastructure allowing the underserved to more easily access capital at fair market rates, build assets and establish their credit.

Francisco Cervera

CEO & Co-founder
eMoneyPool.com
Phoenix, AZ

Luis Cervera

CEO & Co-founder
eMoneyPool.com
Phoenix, AZ

Cynthia Zwick

Executive Director
Arizona Community Action Association
Phoenix, AZ

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Agencies**

L | LOCAL RESOURCES, NATIONAL IMPACT: STRATEGIES TO #TALKPOVERTY, TELL YOUR STORY, AND CREATE CHANGE

Standards: 1
CCAP Body of Knowledge: B
Presentation Level: Intermediate
Intended Audience: All

3:30 - 5:00 pm
Avenue Ballroom 4th floor

This will be an overview of national policy issues facing struggling families and interactive discussion about innovative ways for action, including storytelling, the #TalkPoverty social media network, and creative messaging. Participants will learn about resources to amplify their voice, leverage local resources, and mobilize advocates to make a difference.

Erik R. Stegman

Manager, Half in Ten Campaign
Center for American Progress Action
Fund
Washington, DC

Katie Wright

Policy Analyst
Center for American Progress
Washington, DC

G | BOARD OF DIRECTORS: ROLES AND RESPONSIBILITIES

3:30 - 5:00 pm
Scottsdale, 5th floor

Standards: 1
CCAP Body of Knowledge: C
Presentation Level: Intermediate
Intended Audience: Board Members,
Executive/Leadership Teams

Review of Board members duties, important definitions, what Board members do and what they do not do. Board involvement in budget process and policy making. The importance of Committees. The CEO's performance evaluation. How meetings are run. Important documents.

Denis Wilson

Executive Director
Fulmont Community Action Agency
Fonda, NY

Jack Wilson

Board Member
Fulmont Community Action Agency
Fonda, NY

L | ORGANIZATIONAL ASSESSMENT TO MANAGE ORGANIZATIONAL CHANGE

3:30 - 5:00 pm
Kane, 3rd floor

Standards: 4
CCAP Body of Knowledge: D
Presentation Level: Intermediate
Intended Audience: All

Nonprofit leaders must routinely navigate a host of changing and often competing interests. During times of great uncertainty, leaders can focus organizational energy and use change as a positive force starting with a strong organizational assessment.

John Brothers

Principal
Quidoo Consulting
Bloomfield, NJ

C/M | MAKING YOUR AGENCY SUSTAINABLE THROUGH FUNDRAISING & NEW REVENUE STREAMS

3:30 - 5:00 pm
Denver/Houston, 5th floor

Standards: 2
CCAP Body of Knowledge: D
Presentation Level: Intermediate
Intended Audience: Board Members,
Agency/Association Staff, Executive/
Leadership Teams

This session will discuss how to reduce dependency on government funding through private sector & online fundraising, and building new revenue sources.

Lannie Medina

Chief Marketing & Development
Officer
Community Action Partnership of
Sonoma County
Santa Rosa, CA

Kerry Quirk Rego

CEO, KerryRego.com
Santa Rosa, CA

CED | BEFORE THE IDA: OTHER ASSET BUILDING STRATEGIES

3:30 - 5:00 pm
Chicago Ballroom F, 5th floor

Standards: 3
CCAP Body of Knowledge: E
Presentation Level: Beginning
Intended Audience: Executive/Leadership
Teams, Board Members, Agency/
Association Staff



Use the QR Reader on your device
of choice to go directly to special
announcements and changes to the
published schedule

This session will show how you can help clients ramp up from living paycheck-to-paycheck to being ready to purchase a life-changing asset like a home. We will highlight the continuum of asset building strategies including: Financial education, Getting banked, Managing credit, Tax credits and filing assistance, Accessing benefits, and Savings.

Thomas Brown

Assets for Independence (AFI) Specialist
U.S. Department of Health and Human
Services, Administration for Children
and Families, Office of Community
Services (OCS)
Washington, DC

Denise Devaan

AFI Technical Assistance Provider
Assets for Independence Resource
Center
Washington, DC

CED | CREDIT BUILDING IS ASSET BUILDING: TOOLS AND STRATEGIES TO SUPPORT CLIENT CREDIT BUILDING

3:30 - 5:00 pm
Indiana/Iowa, 6th floor

Standards: 3
CCAP Body of Knowledge: E
Presentation Level: Intermediate
Intended Audience: All

Establishing and maintaining good credit can be critical for low-income households struggling to achieve financial stability. This session introduces CBA's asset-based approach to credit building programming, tools and techniques designed to strengthen your organizations' capacity to help clients improve their credit and other financial outcomes.

Sarah Chenven

Director of Programs and Strategic
Initiatives
Credit Builders Alliance
Washington, DC

L | EXTENDING THE PROMISE- SHORT-TERM PEACE CORPS OPPORTUNITIES

3:30 - 5:00 pm
McHenry, 3rd floor

The Peace Corps offers a unique experience to make a difference around the world and bring the benefits of that experience back home. Peace Corps Response recruits U.S. citizens with at least 10 years of professional experience for short-term, high-impact Volunteer assignments. Competitive candidates bring extensive technical skills to their assignments and as such, may apply to specific positions in a country of their choice.

Michael L. Garcia

Recruitment and Placement Specialist
Peace Corps Response
Washington, DC

CED | FUNDING: WRITE TO WIN

3:30 - 5:00 pm
Purdue/Wisconsin, 6th floor

Standards: 6
CCAP Body of Knowledge: D
Presentation Level: Intermediate
Intended Audience: All

Historically CAAs have had enormous success with federal funding. In an environment where there is more need and less money, the market is more competitive. Now we must be strategic about the money our agencies focus on and provide compelling reasons for not only our unique history but capacity to deliver.

Stacy Flowers

Director of Community Economic Development
Community Action Partnership
Washington, DC

Julie Jakopic

President
iLead Strategies
Arlington, VA

LATINO EXECUTIVE LEADERSHIP CIRCLE

5:00 - 6:30 pm
Chicago Ballroom G, 5th floor

Join the Latino Executive Leadership Circle for the annual networking tertulia. Participants will have the opportunity to meet Latino Executives in the Community Action Network and make connections that promote improved service delivery and cultural understanding.

WELCOME RECEPTION

5:30 - 7:30 pm
Grand Ballroom 7th floor

Join us from 5:30 to 7:30 in the Grand Ballroom, 7th floor, for a wonderful sampling of foods, sights, and sounds from this diverse region. Visit with your friends and relax.

Enjoy the festive sounds of the Candy Foster and the Shades of Blue. We greatly appreciate the generous support of the Illinois Community Action Association for the Illinois Welcome Reception.

**I ♥ Chicago
Welcome
Reception**
5:30 – 7:30
Grand Ballroom
7th floor



CONGRATULATIONS TO THE RE-CERTIFIED COMMUNITY ACTION PROFESSIONALS FOR 2013

Mr. Bryan Adcock, CCAP
Ozark Action, Inc.
West Plains, MO

Ms. Michelle Allen, CCAP
West Central Missouri Community Action
Agency
Appleton City, MO

Ms. Sheryl Bailey, CCAP
Eastern Idaho Community Action
Partnership
Idaho Falls, ID

Mr. Scott Barnett, CCAP
Northeast Iowa Community Action
Corporation
Decorah, IA

Mr. Edward Bethea, CCAP
Gateway Community Action Partnership
Bridgeton, NJ

Mr. McFarland A. Bragg, CCAP
Peoria Citizens for Economic Opp.
Peoria, IL

Mr. William W. Bunch, CCAP
East Missouri Action Agency, Inc.
Park Hills, MO

Mr. Jack Burch, CCAP
Community Action Council
Lexington, KY

Mr. Ed Butler, CCAP
Community Action Partnership of Mid-
Nebraska
Kearney, NE

Ms. Cathy Caputo-Hoskins, CCAP
Salt Lake Community Action Program
Salt Lake City, UT

Dr. Donald Ray Carpenter, CCAP
Ogden-Weber Community Action
Partnership
Ogden, UT

Ms. Mary Cassidy, CCAP
Springfield Partners for Community
Action
Springfield, MA

Mr. Michael Cudemo, CCAP
Gateway Community Action Partnership
Bridgeton, NJ

Ms. Janice Daku, CCAP
Western Maine Community Action, Inc.
East Wilton, ME

Ms. Bita Dayhoff, CCAP
Community Action Council of Howard
County
Columbia, MD

Ms. Paula Dickson, CCAP
Coastal Community Action, Inc.
Newport, NC

Mr. Martin Distelhorst, CCAP
Community Action of Southeast Iowa
Burlington, IA

Mr. Paul D. Dole, CCAP
KCEOC Community Action Partnership
Barbourville KY

Ms. Lori Egan, CCAP
Northeast Iowa Community Action
Corporation
Decorah IA

Ms. Bonnie Eggenburg, CCAP
Gateway Community Action Partnership
Bridgeton, NJ

Ms. Julie Engeman, CCAP
West Central Missouri Community Action
Agency
Appleton City, MO

Ms. Cynthia Gabbert, CCAP
Missouri Valley Community Action
Agency
Marshall, MO

Ms. Jan Garner, CCAP
KiBois Community Action Foundation
Stigler, OK

Ms. Connie Greer, CCAP
Director, Office of Economic Opportunity
Minnesota Department of Human
Services
St. Paul, MN

Ms. Debra R. Hemmert, CCAP
Southeastern Idaho Community Action
Agency
Pocatello, ID

Ms. Donna Hendrix, CCAP
Missouri Ozarks Community Action, Inc.
Richland, MO

Mr. Earl Henry, CCAP
Northeast Iowa Community Action
Corporation
Decorah, IA

Ms. Angela K. Hirsch, CCAP
Central Missouri Community Action
Columbia, MO

Ms. Tiffany Jarvis, CCAP
Kansas Association of Community Action
Programs (KACAP)
Topeka, KS

Mr. Albert B. Kelly, CCAP
Gateway Community Action Partnership
Bridgeton, NJ

Ms. Doylene Knowlton, CCAP
KiBois Community Action Foundation
Stigler, OK

Ms. Sheri Lewis, CCAP
Community Action of Southeast Iowa
Burlington, IA

Ms. Francie Mathes, CCAP
MN Office of Economic Opportunity
St. Paul, MN

Ms. Keri S. McCrorey, CCAP
East Missouri Action Agency, Inc.
Park Hills, MO

Ms. Vicky McNealy, CCAP
Southeast Nebraska Community Action
Partnership
Humboldt, NE

Ms. Penny Miles, CCAP
Northeast Missouri Community Action
Agency
Kirksville, MO

Mr. Stanley Miller, CCAP
Peoples Community Action Corporation
St. Louis, MO

Mr. Brent Morey, CCAP
Community Action Development
Corporation
Frederick, OK

Ms. Electra A. Moses, CCAP
Gateway Community Action Partnership
Bridgeton, NJ

Mr. Robert D. Owen, CCAP
Jefferson-Franklin Community Action
Corporation
Hillsboro, MO

Mr. James O. Phillips, CCAP
Peoria Citizens for Economic Opportunity
Peoria, IL

Ms. Janice Riley, CCAP
Ninth District Opportunity, Inc.
Gainesville, GA

Ms. Gwen L. Robinson, CCAP
Cincinnati-Hamilton County Community
Action Agency
Cincinnati, OH

Mr. Winston Ross, CCAP
Westchester Community Opportunity
Program, Inc.
Elmsford, NY

Ms. Patricia Shobe, CCAP
Community Action Council
Lexington, KY

Mr. Jim Slusher, CCAP
Mid-Columbia Community Action
Council, Inc.
The Dalles, OR

Mr. Russell K. Spain, CCAP
Eastern Idaho Special Services Agency,
Inc.
Idaho Falls, ID

Ms. Virginia Spencer, CCAP
Great Plains Improvement Foundation,
Inc., CAA
Lawton, OK

Ms. Lisa Stoddard, CCAP
Community Action Partnership
Lewiston, ID

Ms. Tawny Stottlemire, CCAP
Kansas Assn. of Community Action
Programs (KACAP)
Topeka, KS

Mr. Thomas Tenorio, CCAP
Community Action Agency of Butte
County, Inc.
Chico, CA

Mrs. Denise Todd Hampton, CCAP
Gateway Community Action Partnership
Bridgeton, NJ

Dr. Jayalakshmi Velpuri, CCAP
Gateway Community Action Partnership
Bridgeton, NJ

Mr. Gene Vernacchio, CCAP
Gateway Community Action Partnership
Bridgeton, NJ

Mr. Thomas D. Wagstaff, CCAP
Capital Area Partnership Uplifting People,
Inc.
Richmond, VA

Ms. Thea L. Warren-Parks, CCAP
Community Action Inc
Topeka, KS

Ms. Lori A. Williams, CCAP
Pace Community Action Agency
Vincennes, IN

Ms. Magi York, CCAP
Meliora Partners, Inc.
Marshalltown, IA

Ms. Judy Young, CCAP
South Central MO Community Action
Agency
Winona, MO

HR/FM | EAT AN APPLE EVERYDAY! WELLNESS IN THE WORKPLACE!

7:00 - 8:30 am
Addison, 4th floor

Standards: 5
CCAP Body of Knowledge: B
Presentation Level: Intermediate
Intended Audience: All

Wellness in the workplace. Stretching our minds and muscles to learn new innovative ways to take care of our care givers.

Barbara Miller

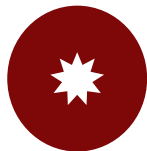
Executive Director
Monticello Area Community Action
Agency
Charlottesville, VA

CONVENTION REGISTRATION AND TICKET AND PRODUCT SALES

8:00 am – 5:00 pm
Registration Desk
Chicago Ballroom, 5th floor foyer

COMMUNITY ACTION EXHIBIT HALL

8:00 am – 1:00 pm
Chicago Ballroom, 5th Floor



COFFEE IN THE EXHIBIT HALL!

8:00 am – 8:45 am

Join the exhibitors for coffee and say "Thank you" for supporting Community Action!

thursday morning august 28 sessions 8:30 - 10:00

L | MANAGING PROJECTS FOR MAXIMUM STRATEGIC IMPACT

8:30 - 10:00 am
Addison, 4th floor

Standards: 4
CCAP Body of Knowledge: C
Presentation Level: Intermediate
Intended Audience: Executive/Leadership
Teams, Agency/Association Staff

Projects and initiatives are what aligns strategy and operations. This presentation will develop a structured framework for managing projects that are aligned with strategic objectives, developing measures of success, and calculating the resources required to be successful.

Daniel B. Edds, MBA, PMP

President
Praxis Solutions for Nonprofits
Bellevue, WA

CED | MAKING AN IDA PROGRAM WORK – FROM THE CLIENT AND THE AGENCY PERSPECTIVE

8:30 - 10:00 am
Clark, 4th floor

Standards: 3
CCAP Body of Knowledge: E
Presentation Level: Intermediate
Intended Audience: Executive/Leadership
Teams, Board Members, Agency/
Association Staff

This session will review design decisions and implementation strategies that CAAs can use to create sustainable IDA programs. These strategies allow staff to use their time effectively while still providing savers

with the support they need. This session will also look at how common CAA funding streams can be used to support an AFI project.

Thomas Brown

Assets for Independence (AFI) Specialist
U.S. Department of Health and Human
Services, Administration for Children
and Families, Office of Community
Services (OCS)
Washington, DC

Denise Devaan

AFI Technical Assistance Provider
Assets for Independence Resource
Center
Washington, DC

HR/FM | WHAT COULD POSSIBLY GO WRONG? MANAGING VOLUNTEERS' ACCIDENT AND LIABILITY RISKS

8:30 - 10:00 am
Great America I & II, 6th floor

Standards: 6
CCAP Body of Knowledge: C
Presentation Level: Intermediate
Intended Audience: Executive/Leadership
Teams, Agency/Association Staff

Volunteers sometimes are injured, or injure others while volunteering. What kind of accidents happen? How can you prevent them? In this interactive session, you will learn to recognize risks that go with volunteer activity, and develop a risk management program that can continue even as staff and volunteers come and go.

William Henry

Executive Director
Volunteers Insurance Service
Association, Inc.
Woodbridge, VA

CED | PROJECT IDEAS AND RESOURCES THAT CAN HELP BUILD AND SUSTAIN YOUR RURAL COMMUNITY

8:30 - 10:00 am
Chicago Ballroom H, 5th floor

Standards: 3
CCAP Body of Knowledge: E
Presentation Level: Intermediate
Intended Audience: Agency/Association Staff

Rural communities across the nation deal with poverty and community sustainability issues. Learn about various funding options and how organizations come together to use these funds toward community development projects.

Aubrey Madler

Information Specialist
Rural Assistance Center
Grand Forks, ND

CED | JOBS ARE NOT ENOUGH; INTEGRATING WORKFORCE DEVELOPMENT AND FINANCIAL COACHING TO ACHIEVE FINANCIAL STABILITY

8:30 am - 10:00 am
Michigan/Michigan State, 6th floor

Information on this session will be printed in *The Daily News* and posted on the Partnership website.

Seung Kim (moderator)

Senior Program Officer
Family Income & Wealth Building
Local Initiatives Support Corporation
Chicago, IL

Angie Miller

Executive Director
Community Action Duluth
Duluth, MN

Nancy Paradee, MSW

Deputy Executive Director
Woonsocket Community Action
Agency
Woonsocket, RI

Linda Guel

Director of Self Sufficiency Programs
Sacred Heart Community Service
San Jose, CA

L | THE ESSENTIAL PARTNERSHIP FOR FUNDRAISING SUCCESS: EXECUTIVE DIRECTOR AND CHIEF DEVELOPMENT OFFICER

8:30 - 10:00 am
Kane, 3rd floor

Standards: 1
CCAP Body of Knowledge: D
Presentation Level: Intermediate
Intended Audience: Agency/Association Staff, Board Members, Executive/Leadership Teams

Learn techniques to build and enhance the partnership between the ED and chief development officer, leading to greater fund raising success. How can development help the ED be most effective? What does the CDO need from the ED to bring in bigger

CCAP PROGRAM 20th ANNIVERSARY NOTES

"It was an exciting time 20 years ago when this new credential program – CCAP – was launched and I am very proud to have been a part of it! In the years since I have seen how being a CCAP has enriched the professionalism and credibility of those in the Community Action field. It is still an exciting time to be a CCAP!"

—Sandra Julifs, CCAP

gifts? And how do we make this fun, energizing and inspiring for donors, staff and the community?

Catherine Crooker

Director of Advancement
Community Action
Hillsboro, OR

Jerralynn Ness, CCAP

Executive Director
Community Action
Hillsboro, OR

L | EQUITY FROM A SOUTHERN PERSPECTIVE

8:30 - 10:00 am
Kansas City, 5th floor

Standards: 3
CCAP Body of Knowledge: E
Presentation Level: Advanced
Intended Audience: Agency/Association Staff

Fulton Atlanta CAA and the Partnership for Southern Equity seeks listeners and participants who understand or seek to understand how critical it is to be aware of the question of equity in all stations of life. The actuality is, there is inequity in every matter that affects the poor and disaffected citizenry.

Joyce Dorsey

President
Fulton Atlanta Community Action
Authority
Atlanta, GA

Nathaniel Smith

Partnership for Southern Equity
Atlanta, GA

C/M | EVERYONE HAS A STORY...WHAT WOULD YOURS BE? THE KEY TO EFFECTIVE STORYTELLING

8:30 - 10:00 am
LA/Miami, 5th floor

Standards:
CCAP Body of Knowledge:
Presentation Level:
Intended Audience:

The News & Review has done Client Publications for many of the CAP Agencies across the country. This panel will discuss the importance of telling the CAP story to our local communities and how it can be done cost-effectively both in print and online.

Jeff vonKaenel

The Sacramento News & Review
Sacramento, CA

G | LEADERSHIP IN REDEFINING THE ROLE OF THE BOARD OF DIRECTORS AND THE MANAGEMENT STAFF

8:30 - 10:00 am

Northwestern/Ohio, 6th floor

Standards: 1
CCAP Body of Knowledge: D
Presentation Level: Intermediate
Intended Audience: Board Members, Executive/Leadership Teams

This session will look at the changing role of the board of directors and the evolving relationship between the board, CEO and management staff. We will look at methods designed to help the board and staff to move from an oversight role to one of creativity and innovation.

David Ray Kiely

Managing Partner
Silver Fox Advising
Granger, IN

P | BUILDING WORKING RELATIONSHIPS WITH TRIBES

8:30 - 10:00 am

Scottsdale, 5th floor

Standards: 3
CCAP Body of Knowledge: B
Presentation Level: Advanced
Intended Audience: Executive/Leadership Teams, Agency/Association staff, State CSBG Administrators

Workshop explores how Community Action Agencies can work with Tribes/Alaskan Native Villages and Federal partners to leverage funds and resources that can be used to improve

the quality of life on reservations and in rural communities.

Brian Gillen

Native American Programs Specialist
HUD Office of Native American Programs
Washington DC

Tammy R. Maynor, J.D.

Director of Governmental Affairs
Lumbee Tribe of North Carolina
Pembroke, NC

Patrick Strickland, MPA

Department of Energy Management
Lumbee Tribe of North Carolina
Pembroke, NC

Neil Whitegull

Director of Development
Ho Chunk Housing and Community Development Agency
Tomah, WI

G | WHAT CAAS NEED TO KNOW ABOUT THE ADMINISTRATIVE GRANT REQUIREMENTS

8:30 - 10:00 am

Avenue Ballroom, 4th floor

Standards: 6
CCAP Body of Knowledge: C
Presentation Level: Intermediate
Intended Audience: Executive/Leadership teams and Financial Managers

CAP and CAPLAW have partnered together to create a new grant administration resource for CAAs. The Guide to the OMB administrative grant requirements (OMB Circulars A-110 and A-102 and 2 CFR Part 215) takes the sometimes opaque OMB requirements and brings them to life through administrative and court decisions that have applied the rules to actual grant situations. In this session, the authors of that Guide will use the new publication to take you through some red flag administrative requirements that can often lead to trouble for grantees, such as financial and program management standards, subawards, procurement, cost sharing, record retention, and prior approval requirements for budget and program revisions. The speakers will also address how OMB's proposed revisions

to the grant circulars may impact the administration of your grants.

Anita Lichtblau

Executive Director and General Counsel
CAPLAW
Boston, MA

Michael Shepsis

Staff Attorney
CAPLAW
Boston, MA

G | EMERGENCY PREPAREDNESS AND YOU: DREATING A CULTURE OF PREPAREDNESS IN YOUR AGENCY AND THE COMMUNITY

8:30 - 10:00 am

Lincolnshire I & II, 6th floor

Standards: 3
Presentation Level: Intermediate
Intended Audience: Executive/Leadership Teams, Agency/Association Staff

This presentation will teach participants how they can create a culture of preparedness and resiliency within their organization. Disasters of all kinds have made the news lately including terrorism, hurricanes, and tornadoes. Learn what you can do to truly make your staff and clients prepared and how you can help your community.

CCAP PROGRAM 20th ANNIVERSARY NOTES

"My CCAP has helped me immeasurably to continue to pursue how, in Sarge's words, 'I can make this world a better place', through my work in Community Action."

—Tom Tenorio

Marc Fisher

Regional Emergency Management Specialist
Administration for Children & Families
Health & Human Services
Chicago, IL

David J. Duecker

Contractor
Regional Preparedness Liaison
U.S. Department of Homeland Security/FAMA RV
Chicago, IL

L | BECOMING A CCAP: HOW BEST TO PREPARE AND PRESENT YOURSELF

8:30 - 10:00 am
Chicago Ballroom F, 5th floor

Standards: 1
CCAP Body of Knowledge: B
Presentation Level: Beginning
Intended Audience: All

Let the experts tell you what it takes to become a Certified Community Action professional (CCAP). Learn all about the Candidate Data Form, the Executive Skills Portfolio, and the Certification Examination. If you have the ambition and drive, you could become part of the 2013 class of CCAPs.

Jim Lopresti, CCAP

CCAP Program Director
Community Action Partnership
Washington, DC

Janice Daku, CCAP

KSH Program Director
Western Maine Community Action
East Wilton, ME

Stopping the cycle of abuse empowers individuals to be productive citizens. This interactive workshop correlates research regarding child abuse, family violence, and juvenile delinquency prevention with relationship education. We will highlight implementation results in Re-entry, Head-Start, Workforce Development, and financial literacy programs

Irene Varley

Director of Education
The Dibble Institute
Berkeley, CA

CED | RURAL OUTREACH FOR COMMUNITY ECONOMIC DEVELOPMENT (CED) AND CED- HEALTHY FOOD FINANCING INITIATIVE PROJECTS

8:30 - 10:00 am
Denver/Houston, 5th floor

Are you interested in funding for job creation project? Would you like examples of successful rural economic development projects funded by Office of Community Services (OCS)? This session will be an open discussion focused on funding opportunities for rural organizations, provide tips for successful applications, and present examples of successful rural CED/CED-HFFI projects.

Stacy Flowers

Director of Community Economic Development
Community Action Partnership
Washington, DC

funding sources. This workshop will help you develop strategies to explore new funding from private sources and how to build solid relationships with individual donors.

Alan Jennings

Executive Director
Community Action committee of the Lehigh Valley
Bethlehem, PA

R/E | THE COMPREHENSIVE NEEDS ASSESSMENT

8:30 - 10:00 am
Purdue/Wisconsin, 6th floor

Standards: 3
CCAP Body of Knowledge: C
Presentation Level: Intermediate
Intended Audience: Executive Leadership Teams, Agency/Association Staff, State CSBG Administrators

Developing a comprehensive Community Needs Assessment is a core element of Community Action's work. This session will address the elements, components, and process a CAA should consider with a focus on tools available from NASCSP and the Partnership to help guide and inform the process.

Gretchen Knowlton

Policy Director
NASCSP
Washington, DC

Rae Tamblyn

Research Assistant
NASCSP
Washington, DC

Denise Harlow, CCAP

Project Director
National Training Center
Community Action Partnership
Washington, DC

P | RELATIONSHIP EDUCATION: THE MISSING LINK FOR BUILDING STRONG COMMUNITIES

8:30 - 10:00 am
Chicago Ballroom G, 5th floor

Standards: 7
CCAP Body of Knowledge: B
Presentation Level: Intermediate
Intended Audience: Agency/Association Staff

L | RAISING HELL AND MONEY TOO

8:30 am - 10:00 am
Indiana/Iowa, 6th floor

Standards: 6
CCAP Body of Knowledge: D
Presentation Level: Intermediate
Intended Audience: All

It's no secret that federal and state project funding is dwindling, which is why it is so important to diversify

**LEGISLATIVE UPDATE WITH
DAVID BRADLEY, NCAF**

10:05 - 10:55 am
Grand Ballroom, Salon III, 7th floor



Hear the latest update on legislation and other critical issues impacting the Community Action network.

David Bradley
Executive Director
National Community Action
Foundation (NCAF)
Washington, DC

SAFELINK UPDATE

10:55 - 11:00 am
Grand Ballroom, Salon III, 7th floor

An update and a word of "thanks" from the SafeLink wireless program.

Ilan Corres Lapidus
Senior Manager
Lifeline Services
Tracfone

Check your
**Chicago Daily
News**

each morning for
changes, additions and
corrections to
the schedule

**thursday
morning
11:00 am -
12:00 noon**

**COMMUNITY
ACTION
STRATEGIC
FORUMS**

FORUM 1:

**THE DEVASTATING IMPACTS
OF SEQUESTRATION ON
COMMUNITY ACTION &
AMERICA'S LOW-INCOME PEOPLE
& FAMILIES**

11:00 am - 12:00 noon
Grand Ballroom Salon II, 7th floor



Debbie Weinstein (above) is executive director of the Coalition on Human Needs (CHN), one of America's foremost advocacy organizations on behalf of low-income and other vulnerable populations. Under Debbie's leadership, the 250 members plus Coalition works on policy strategies that help lift people, children, families, and communities out of poverty and toward economic security. Debbie and CHN are among the strongest advocates for the Community Services Block Grant and for our Community Action success stories. She brings over 30 years of experience at the state and federal levels, and

for nine years, she served as director of the Family Income Division at the Children's Defense Fund. Her remarks and question and answer session will focus on how damaging the sequester is...and will be unless we all work to change it. Debbie will dig into the ugly world of sequester and describe how Community Action and CHN can work together at the community, state and national levels to advocate for America's one in three people who are poor or near poor.

Debbie Weinstein
Executive Director
Coalition on Human Needs
Washington, DC

FORUM 2:

**REAL-WORLD STRATEGIES FOR
DEMONSTRATING IMPACT
AND OUTCOMES WITHOUT
DETRACTING FROM THE
EVERYDAY UNCERTAINTIES OF
POVERTY**

11:00 am - 12:00 noon
Grand Ballroom Salon III, 7th floor



Lisbeth Schorr is a senior fellow at the Center for the Study of Social Policy. Ms. Schorr makes the following point about "Real World Strategies for Measuring Impact and Outcomes: She will discuss documenting accomplishments and improving effectiveness in complex Community Action contexts. Her advice offers insight into this practical approach and encourages using peer-to-peer knowledge and support to drive outcomes, and assisting fellow organizations in adapting effective practices to a range of different needs.

Lisbeth (Lee) Schorr

Senior Fellow
Center for the Study of Social Policy
Washington, DC

FORUM 3:**HOW COMMUNITY ACTION AGENCIES CAN MEET THE CHALLENGE AND LEVERAGE THE OPPORTUNITY**

11:00 am - 12:00 noon
Avenue Ballroom, 4th floor



Two of the most effective, savvy social media experts and advocates from the Half in Ten project at the Center for American Progress Action Fund will demonstrate the most up-to-date techniques and strategies for using social media to show your agency's successes.

Katie Wright is a Policy Analyst with Half in Ten at American Progress where her work includes managing the Half in Ten/Coalition on Human Needs storybank.

Erik R. Stegman

Manager, Half in Ten Campaign
Center for American Progress Action Fund
Washington, DC

Katie Wright

Policy Analyst
Center for American Progress Action Fund
Washington, DC

FORUM 4:**CHANGES IN IMMIGRATION POLICY AND LAW AND ITS IMPACT ON DELIVERY OF SERVICES**

11:00 am - 12:00 noon
LA/Miami/Scottsdale, 5th floor



The Latino Executive Leadership Circle is proud to present Dr. Ram Raju, CEO of Cook County Health and Hospitals System, who will speak on Changes in Immigration Policy and Law and its impact on service and healthcare delivery to immigrant groups.

This subject will be key in allowing Community Action Agencies to rapidly adjust to the many healthcare service delivery challenges that the upcoming changes could represent as well as remain responsive to our many clients who depend on these services, but often lack a voice in securing them.

Dr. Ram Raju

Chief Executive Officer
Cook County Health and Hospitals Systems
Chicago, IL

FORUM 5:**HEAD START UPDATES FROM THE ADMINISTRATION**

11:00 am - 12:00 noon
Grand Ballroom I, 7th floor



Hear from Linda Smith from Administration for Children and Families (ACF) and the Partnership's Head Start Task Force. Updates on

Head Start including what to expect at our workshop sessions; the latest information on President Obama's new pre-K plan, recompetition, and Head Start governance.

Linda K. Smith

Deputy Assistant Secretary and Inter-Departmental Liaison for Early Childhood Development
Administration for Children & Families
Health and Human Service
Washington, DC

FORUM 6:**AFFORDABLE CARE UPDATE**

11:00 am - 12:00 noon
Marriott Ballroom, 4th floor



George L. Askew, MD, a board certified pediatrician with a longstanding history of innovative work in child and family advocacy and executive leadership, was appointed by the Obama Administration to serve as the first Chief Medical Officer for the Administration for Children and Families (ACF) at the U.S. Department of Health and Human Services (HHS). In this role he provides expert advice and consultation to the Assistant Secretary for Children and Families on the development of programs, policies, and initiatives that address the health needs and strengths of children and families facing our country's most significant social, economic, and health challenges.

This has included: Affordable Care Act implementation, the health of victims and survivors of human trafficking, examining the intersection of health outcomes and the social determinants of health, and more.

Dr. George Askew

Chief Medical Officer
Administration for Children and
Families
U.S. Department of Health and Human
Services

Jackie Garner

Medicaid Consortium Administrator
Centers for Medicare and Medicaid
Services (CMS)
Chicago, IL

LUNCH (on your own)

12:00 noon - 1:30 pm

thursday afternoon sessions 1:30 pm

HR/FM | HUMAN RESOURCE MANAGEMENT FOR THE 21ST CENTURY – USING COMPETENCY BASED TOOLS FOR ORGANIZATIONAL EXCELLENCE

1:30 - 5:00 pm
Addison, 4th floor

Standards: 5
CCAP Body of Knowledge: D
Presentation Level: Intermediate
Intended Audience: Board Members,
Executive/Leadership Teams, Agency/
Association staff

This workshop will examine the
importance of defining organizational
values and the corresponding core
competencies. The core competencies
will serve as the foundation of critical
HR tools.

Vanessa M. Wilson

Consultant
Pennington, NJ

LI | HOW IS POVERTY DEFINED AND MEASURED IN THE UNITED STATES? WHAT NEW APPROACHES ARE BEING CONSIDERED?

1:30 - 5:00 pm
Clark, 4th floor

Standards: 2
CCAP Body of Knowledge: D
Presentation Level: Advanced
Intended Audience: Executive/Leadership
Teams, Agency/Association Staff, State
CSBG Administrators

Participants will learn all of the ways
being used to define and measure
poverty and economic security.

James Masters, CCAP

Idea Generator
Center for Community Futures
Berkeley, CA

G | DO THE RIGHT THING: CULTIVATING A CULTURE OF COMPLIANCE AND HIGH ETHICAL STANDARDS FOR YOUR CAA

1:30 - 5:00 pm
Great America I & II, 6th floor

Standards: 3
CCAP Body of Knowledge: E
Presentation Level: Intermediate
Intended Audience: All

Today, Community Action Agencies
(CAAs) face unprecedented challenges
due to an increased demand for their
services, decreased government funding,
and intensified competition for that
funding. CAAs are being held to higher
standards of accountability in terms
of their ability to exercise effective
financial oversight and stewardship,
to comply systematically with the
many laws and regulations that apply
to their operations. Yet, at the same
time, a few CAAs have encountered
ethical lapses and compliance crises
that have jeopardized their funding and
required them to lay off staff, terminate
programs and, in some cases, close
their doors. Be sure your organization
is prepared to avoid crises and meet
current challenges. In this session, we
will review CAPLAW's compliance

and ethics toolkit for CAAs and
learn about actions CAA boards and
management can take to establish and
maintain a strong ethical culture and
effective compliance throughout their
organizations. We will also hear from
a CAA compliance professional about
how she and her organization manage
risk and ensure programmatic, fiscal
and governance compliance.

Eleanor Evans

Deputy Director and Senior Counsel
CAPLAW
Boston, MA

Erin Hensley

Internal Auditor
Community Action Council for
Lexington-Fayette, Bourbon, Harrison
and Nicholas Counties
Lexington, KY

P | HEAD START TOWN HALL

1:30 - 4:00 pm
Chicago Ballroom H, 5th floor

Standards: 3
CCAP Body of Knowledge: C
Presentation Level: Intermediate
Intended Audience: Executive/Leadership
Teams, Board Members

Join members of the Community
Action Partnership Head Start Task
Force and other Head Start leaders. Get
an update on Head Start, Community
Action and Head Start redesignation.
We will continue to collaborate with
the administration on behalf of low-
income families and children.

Biz Steinberg

Executive Director
CAPSLO
San Luis Obispo, CA

Anita Lichtblau

Executive Director and General Counsel
CAPLAW
Boston, MA

Vanessa Rich

Chair, National Head Start Association
Deputy Commissioner
Children Services Division
Head Start
Chicago, IL

Linda Smith

Deputy Assistant Secretary and
Inter-Departmental Liaison for Early
Childhood Development
Administration for Children & Families
Health and Human Service
Washington, DC

L | LEADING AND MANAGING TEAMS DURING TIMES OF CHANGE

1:30 - 3:00 pm
Kane, 3rd floor

Standards: 1
CCAP Body of Knowledge: D
Presentation Level: Intermediate
Intended Audience: Executive/Leadership
teams

The session increases awareness of the
behavioral and emotional impacts of
change on teams, and provides proven
methods and approaches to better
manage personal and team impacts
for greater productivity and improved
team morale.

Rebecca Kraus

President
Rebecca Kraus & Associates, LLC
Grosse Pointe Woods, MI

R/E | SELF SUFFICIENCY RESEARCH CLEARINGHOUSE

1:30 - 3:00 pm
Kansas City, 5th floor

Standards: 7
CCAP Body of Knowledge: C
Presentation Level: Intermediate
Intended Audience: Executive/Leadership
Teams, Agency/Association staff, State
CSBG Administrators

The SSRC provides researchers,
policymakers, and practitioners access
to high-quality research focusing on
self-sufficiency, employment, and
family and child well-being. This
project is funded by DHHS/ACF/ Office
of Research, Planning and Evaluation
(OPRE) and can help Community
Action Agencies research the best
thinking and research on issues
impacting the families the Network

serves. The session will include a live
demonstration of the site and provide
participants the opportunity for input
into what enhancements would be
most useful to those working in the
field of family self-sufficiency.

Courtney J. Barthele

Project Director
ICF International
Fairfax, VA

CED | THE IMPACT OF CULTURAL DIFFERENCES ON ASSET BUILDING INITIATIVES AND COMMUNITY ECONOMIC DEVELOPMENT

1:30 - 3:00 pm
Los Angeles/Miami, 5th floor

Standards: 3
CCAP Body of Knowledge: E
Presentation Level: Intermediate
Intended Audience: All

Failure to recognize the role that
cultural identity plays in economic
behavior in those countries with an
ethnically diverse population, like
the United States, has resulted in
unsuccessful economic development
initiatives. Drawing upon a
combination of existing literature and
case studies on cultural differences and
society dynamics, this session assesses
how personal traits can be leveraged
to design and advance asset building
initiatives.

Rodolfo Acosta-Perez

Director of Asset Management
Community Action Agency of
Southern New Mexico
Las Cruces, NM

CI/CE | STRATEGIC RURAL COMMUNITY ENGAGEMENT

1:30 - 3:00 pm
**Northwestern/Ohio State, 6th
floor**

Standards: 3
CCAP Body of Knowledge: B
Presentation Level: Intermediate
Intended Audience: Executive/Leadership

Teams, Agency/Association staff, Board
Members

The session will describe our agency's
focus on strategic community
engagement, our process for engaging
all sectors of our community in high
impact strategies to move people out
of poverty, and will highlight one
partnership that has led to systems
change that will help students who
come from poverty to persist and
complete college.

Lisa Stoddard, CCAP

Executive Director
Community Action Partnership
Lewiston, ID

CI/CE | HEALTH IMPACT ASSESSMENTS AND COMMUNITY ACTION

1:30 - 3:00 pm
Scottsdale, 5th floor

Standards: 3
CCAP Body of Knowledge: E
Presentation Level: Intermediate
Intended Audience: All

This workshop will educate the
attendees on Health Impact
Assessments (HIA) and the role that the
HIA framework plays in ensuring that
those who traditionally do not have a
voice in public policy change have the
opportunity to have their voices heard.

Angela Hirsch, CCAP

Community Services Director
Central Missouri Community Action
Columbia, MO

Sarah Klaassen

Community Organizer
Central Missouri Community Action
Columbia, MO

Jason Wilcox

Health Impact Assessment Coordinator
Columbia Boone County Department
of Public Health & Human Services
Columbia, MO

L | PROPOSED ORGANIZATIONAL STANDARDS – A GUIDED TOUR

1:30 - 3:00 pm
Lincolnshire I & II, 6th floor

Standards: All
CCAP Body of Knowledge: D
Presentation Level: Beginning
Intended Audience: Board Members, Executive Leadership Teams, Agency/ Association Staff, State CSBG Administrators

The Proposed Organizational Standards were submitted to the Office of Community Services on July 10, 2013. They have been developed in three thematic groups, comprising nine categories and 56 Standards. Walk through each of the Proposed Standards with Partnership staff.

Lil Dupree, CCAP

Director of Training and Technical Assistance
Community Action Partnership
Washington, DC

Denise Harlow, CCAP

Project Director
National Training Center
Community Action Partnership
Washington, DC

CED | FUNDRAISING FOR AFI NON-FEDERAL MATCH: WHAT WORKS

1:30 - 3:00 pm
McHenry, 3rd floor

Standards: 2
CCAP Body of Knowledge: E
Presentation Level: Intermediate
Intended Audience: Executive/Leadership Teams, Board Members, Agency/ Association Staff, Development Staff

Many CAAs want to start AFI IDA programs but they struggle to secure the required non-federal funding to support the project. This session will cover creating a realistic fundraising and resource development plan and funding sources that have proven to be successful. This session will also address how to budget for an AFI project.

Thomas Brown

Assets for Independence (AFI) Specialist
U.S. Department of Health and Human Services, Administration for Children and Families, Office of Community Services (OCS)
Washington, DC

Denise Devaan

AFI Technical Assistance Provider
Assets for Independence Resource Center
Washington, DC

HR/FM | FINANCIAL PILOT LESSONS AND TAKEAWAYS

1:30 - 3:00 pm
Avenue Ballroom, 4th floor

Standards: 6
CCAP Body of Knowledge: C
Presentation Level: Intermediate
Intended Audience: All

This session will be an opportunity for attendees to learn more about the ground-breaking financial pilot program presented by CAPLAW and the National Training Center and the experiences participants had while implementing the program.

Kay Sohl

Consultant
Kay Sohl Consulting
Portland, OR

L | ENTERPRISE MANAGEMENT SYSTEMS: EXPERIENCES AND LESSONS LEARNED

1:30 - 3:00 pm
Indiana/Iowa, 6th floor

Standards: 4
CCAP Body of Knowledge: C
Presentation Level: Intermediate
Intended Audience: Executive/Leadership Teams, Agency/Association Staff

This panel will explore the lessons learned in implementing enterprise data management systems. Session attendees will hear actual experiences from a panel of Community Action Agency Executive Directors that have implemented enterprise and data management systems in their own agencies.

Roberta Keller

Executive Director
Chautauqua Community Action Agency
Dunkirk, NY

Roger McCann

Executive Director
Community Action Kentucky
Frankfort, KY

Pat McFarland

Executive Director
Annoka County Community Action Program
Blaine, MN

Arnie Anderson

Executive Director
Minnesota Community Action Partnership
St. Paul, MN

L | ECONOMIC GENERATIONAL AND CULTURAL CONNECTIONS TO CASE MANAGEMENT THAT MAKES SENSE

1:30 - 3:00 pm
Denver/Houston, 5th floor

Standards: 6
CCAP Body of Knowledge: C
Presentation Level: Intermediate
Intended Audience: All

How culture impacts new immigrants' understanding of what is being 'asked' of them i.e. different ways of 'healing,' changes in diet, exercise, use of emergency room vs. primary care; and generational trends in our communities.

Jose R. Sanchez

President and CEO
Norwegian American Hospital
Chicago, IL

L | IMPACTING CONDITIONS IN WHICH LOW INCOME PEOPLE LIVE

1:30 - 3:00 pm
Chicago Ballroom F, 5th floor

Standards: 7
CCAP Body of Knowledge: C
Presentation Level: Intermediate
Intended Audience: Agency/Association Staff

Community level change is as much a part of the work of Community Action as moving individuals and families to self-sufficiency. In fact, we believe that families cannot succeed without supportive conditions in communities. This workshop will explore community measures from a number of national projects that are focused on community revitalization.

But how do we “count” our success? One program in Pennsylvania will be highlighted to identify the community changes in which they are engaged.

Barbara Mooney

Project Director
ROMA Next Generation Center of Excellence
Waynesburg, PA

Rachelle Abbott

Director of Planning
Lycoming-Clinton Commission for Community Action (STEP), Inc.
Williamsport, PA

HR/FM | MANAGING VOLUNTEER RISKS

1:30 - 3:00 pm
Chicago Ballroom G, 5th floor

Presentation Level: Intermediate
Intended Audience: Executive/Leadership Teams, Board Members, Agency/Association Staff, State CSBG Administrators

This fast-paced workshop will explore the world of risk arising from volunteer service. The session begins with a survey of the most common pitfalls and problem areas in volunteer recruitment, supervision and service, and continues with practical tips for helping your volunteers succeed. Find out how to fortify, rather than jeopardize, your mission with trusted, high-performing volunteers. Learn how to manage the end of the volunteer relationship with compassion and respect.

Melanie Lockwood Herman

Executive Director
Nonprofit Risk Management Center
Leesburg, VA

L | AFFORDABLE CARE ACT OVERVIEW

1:30 - 3:00 pm
Michigan/Michigan State, 6th floor

Standards: N/A
CCAP Body of Knowledge: D
Presentation Level: Intermediate
Intended Audience: All

Timothy Stanton

Attorney
Ogletree Deekins
Chicago, IL

CED | COMMUNITY REINVESTMENT ACT (CRA) FOR COMMUNITY BASED ORGANIZATIONS

1:30 - 5:00 pm
Purdue/Wisconsin, 6th floor

Standards: 6
CCAP Body of Knowledge: D
Presentation Level: Intermediate
Intended Audience: All

Join the Federal Deposit Insurance Corporation (FDIC) and the Federal Reserve Bank of Chicago to learn how to build mutually beneficial and effective partnerships with the banks in your community. This Community Reinvestment Act (CRA) training will show you how to present your projects to bankers in a way that resonates with their goals. You will leave this workshop with an understanding of:

- the history of CRA;
- how you can participate in the CRA review process;
- different types of community development activities; and
- how to approach banks with partnership opportunities.

Jason L. Keller

Economic Development and Illinois State Director for the Community Development and Policy Studies Division of the Federal Reserve Bank
Chicago, IL

Jenny Dandridge

Community Affairs Specialist
Federal Deposit Insurance Corporation

thursday afternoon 3:30 - 5:00



A PLACE AT THE TABLE: THE MOVIE

3:30 - 5:30 pm
Avenue Ballroom, 4th floor

A Place at the Table shows how hunger poses serious economic and social implications. It features interviews with leading anti-hunger advocates including Mariana Chilton of Witnesses to Hunger (which was featured at the Partnership's 2009 convention), Joel Berg of the New York City Coalition Against Hunger, and Bill Shore of Share Our Strength. Also featured are actor Jeff Bridges, founder of End Hunger Network; Rep. James McGovern of the Congressional Hunger Center, and Tom Colicchio, renowned chef/restaurateur and host of the reality TV show “Top Chef.”

HR/FM | DEALING WITH COST ALLOCATION REQUIREMENTS IN A TIME OF MAJOR CHANGE

3:30 - 5:00 pm
Kansas City, 5th floor

Standards: 6
CCAP Body of Knowledge: C
Presentation Level: Intermediate
Intended Audience: Executive/Leadership Teams, Board Members

This session deals with cost allocation in relation to the upcoming changes to OMB Circulars A-110 and A-122.

Kay Sohl

Consultant
Kay Sohl Consulting
Portland, OR

L | BUILDING THE CAPACITY TO COMPETE

3:30 - 5:00 pm
Los Angeles/Miami, 5th floor

Standards: 4
CCAP Body of Knowledge: D
Presentation Level: Intermediate
Intended Audience: Executive/Leadership Teams, Agency/Association staff, State CSBG Administrators

Does your CSBG grant application have what it takes to win funds in a competitive environment? Learn about an innovative pilot project in which Kansas CAAs put their refunding applications to the test.

Tawny Stottlemire, CCAP

Executive Director
Kansas Association of Community Action Programs
Topeka, KS

P | AN INTUITIVE OPTION FOR A CASE MANAGEMENT SYSTEM, CRT'S STEPS-TO-SUCCESS

3:30 - 5:00 pm
Northwestern/Ohio State, 6th floor

Standards: 6
CCAP Body of Knowledge: C
Presentation Level: Intermediate
Intended Audience: All

We decided that the right system had to be one that was intuitive, while also being comprehensive enough to meet our current and long term needs

Joe Stanford

Director of Information Technology
Community Renewal Team
Hartford, CT

Christopher McCluskey

Housing and Community Services
Community Renewal Team
Hartford, CT

Martin Jordan

Application Developer
Community Renewal Team
Hartford, CT

L | T/TA PROVISION IN COMMUNITY ACTION

3:30 - 5:00 pm
McHenry, 3rd floor

Standards: N/A
CCAP Body of Knowledge: N/A
Presentation Level: All
Intended Audience: Agency/Association Staff, State CSBG Administrators, other T/TA Providers

This session is for T/TA providers, State Associations, RPICs, State CSBG Office staff and others interested in discussing the Training and Technical Assistance needs and the current system to address the Network's needs.

Denise Harlow, CCAP

Project Director
National Training Center
Community Action Partnership
Washington, DC

C/M | MENTAL HEALTH FIRST AID TRAINING AND RESOURCES FOR RURAL COMMUNITIES

3:30 - 5:00 pm
Scottsdale, 5th floor

Standards: 3
CCAP Body of Knowledge: B
Presentation Level: Intermediate
Intended Audience: Agency/Association Staff, State CSBG Administrators

Mental Health First Aid training and resources have been tailored for rural communities and are being shared nationwide in 2013.

Wendy Opsahl

Communications Director
Atlas Research
Washington, DC

P | INTERPRETATION SERVICES AT CMCA HEAD START: EXPANDING SERVICES TO A CULTURALLY AND LINGUISTICALLY DIVERSE COMMUNITY

3:30 - 5:00 pm
Lincolnshire I & II, 6th floor

Standards: 3
CCAP Body of Knowledge: E
Presentation Level: Intermediate
Intended Audience: All

The presentation features the CMCA Head Start program component developed to serve increasing diverse community. Participants will be provided with information about the systems to run it, and its two focuses—interpretive services for LEP families; and training on Dual Language Learners and culturally relevant topics for professional development.

Mernell T. King

Early Childhood Programs Director
Central Missouri Community Action
Columbia, MO

Pilar Garcia Breton

Interpretive Services Specialist
Central Missouri Community Action
Columbia, MO

CED | BRIDGES TO WORK

3:30 - 5:00 pm
Denver/Houston, 5th floor

Standards: 3
CCAP Body of Knowledge: E
Presentation Level: Intermediate
Intended Audience: Board Members, Executive/Leadership Teams, Agency Association Staff

Bridges to Work is strategy to engage, inspire and equip employers and employees in workplace retention.

Angie Titus

Community Engagement Director
Community Action Partnership of
Lewiston, ID

L | DON'T AWAIT IT, CREATE IT

3:30 - 5:00 pm
Kane, 3rd floor

Standards: 2
CCAP Body of Knowledge: D
Presentation Level: Intermediate
Intended Audience: All

Do you have dreams for your program, your career, your life? Do you struggle to define what you want, or how you will achieve it? In this interactive

workshop, you will learn a creative planning model and will leave the workshop with a clear vision for desired outcomes and creative practical strategies to reach them.

Julie Jakopic

President
iLead Strategies
Alexandria, VA

R/E | WHERE'S THE EVIDENCE?

3:30 - 5:00 pm

Chicago Ballroom G, 5th floor

Standards: 7
CCAP Body of Knowledge: C
Presentation Level: Intermediate
Intended Audience: Agency/Association Staff

Evidence-based and evidence-informed practices are being implemented in Community Action Agencies across the country — but are they being identified as such? Let's think about the evidence that is being collected and develop protocols for presenting, analyzing and using the data from this evidence for help agencies improve results for families and communities. One program from NY will be highlighted to identify the steps they took to become more purposeful in identifying their evidence and making changes to programs.

Barbara Mooney

Project Director
ROMA Next Generation Center of Excellence
Waynesburg, PA

Matt Kraft

Early Education and Youth Service Director
Chautauqua Opportunity Inc.
Dunkirk, NY

L | RISK MANAGEMENT ESSENTIALS: PRACTICAL TIPS AND TOOLS FOR COMMUNITY ACTION

3:30 - 5:00 pm

Indiana/Iowa, 6th floor

Standards: 6
CCAP Body of Knowledge: C
Presentation Level: Intermediate
Intended Audience: All

Attend this workshop to learn about a straightforward approach to identifying and dealing with the inevitable risks that arise in a community action agency. You'll also learn about a variety of free Web resources, and a free, custom cloud application for community action that will help you understand and address the risks your agency faces.

Melanie Lockwood Herman

Executive Director
Nonprofit Risk Management Center
Leesburg, VA

L | ASSISTING OUR VETERANS AND THEIR FAMILIES WITH WHAT THEY NEED AND DESERVE: INCREASED ROLES FOR COMMUNITY ACTION

3:30 - 5:00 pm

Chicago Ballroom F, 5th floor

Standards: 3
CCAP Body of Knowledge: E
Presentation Level: Intermediate
Intended Audience: All

Mr. Coy will update us on the challenges facing America's veterans and their families, including those returning from the Middle East conflicts. He'll describe programs that the Dept of Veterans Affairs offers, especially for low-income or disadvantaged veterans and families. This session will include some Community Action success stories in serving veterans.

Curtis Coy

Deputy Under Secretary for Economic Opportunity
Department of Veterans Affairs
Washington, DC

L | HEALTH CARE REFORM OPPORTUNITIES & SUCCESS STORIES

3:30 - 5:00 pm

Michigan/Michigan State, 6th floor

Presentation Level: All
Intended Audience: All

A panel of Community Action leaders who provide health care services will describe their programs. New opportunities/specific strategies for Community Action Agencies will be discussed. In-depth Q&A and resource exchange.

* Please check *Convention Daily News* for details.

Rachel Klein

Deputy Director of Health Policy
Families USA
Washington, DC

COCKTAIL MIX & MINGLE HOUR

5:15 pm - 6:15 pm

Grand Ballroom foyer, 7th floor

COMMUNITY ACTION PARTNERSHIP AWARDS GALA

6:15 pm - 9:00 pm

Grand Ballroom, 7th floor

*Join with your friends
and colleagues for this
memorable evening.
Honor your peers.*

*Make sure you have
your registration badge
handy. It is your ticket
to the Gala!
Additional tickets can
be purchased at the
Convention
Registration desk.*

2013 Awards Gala

PRESIDING

Donald W. Mathis, President & CEO, Community Action Partnership

INVOCATION

*Father David Jones, Pastor
St. Benedict the African-East Parish, Chicago, Illinois*

DINNER

INTRODUCTION OF BOARD OF DIRECTORS AND SPECIAL GUESTS

Thomas Tenorio, CCAP, Chair, Community Action Partnership

2013 AWARDS CEREMONY

CERTIFIED COMMUNITY ACTION PROFESSIONALS, CLASS OF 2013

RECOGNITION OF RE-CERTIFIED COMMUNITY ACTION PROFESSIONALS

EXEMPLARY CORPORATE PARTNERSHIP AWARD

Sacramento News & Review

JAYNE THOMAS GRASSROOTS VOLUNTEER RECOGNITION AWARD

Pat Standish, New York State

SARGENT SHRIVER VETERANS SERVING AMERICA ACHIEVEMENT AWARD

Al and Christy Kroell, Fresno Economic Opportunities Commission, Fresno, California

SARGENT SHRIVER ACHIEVEMENT AWARD

Aaron Payment, Chippewa-Luce-Mackinac CAA, Saulte Ste. Marie, Michigan

LYNDON BAINES JOHNSON HUMAN SERVICES AWARD

Elaine West, Executive Director, Missouri Association for Community Action

COMMUNITY ECONOMIC DEVELOPMENT ENTREPRENEURSHIP AWARD

Missouri Valley Community Action Agency

COMMUNITY ECONOMIC DEVELOPMENT PROTÉGÉ AWARD

NEK-CAP, Inc.

COMMUNITY ECONOMIC DEVELOPMENT MASTER INNOVATOR AWARDS

People Incorporated of Virginia

Rural Alaska Community Action Program, Inc.

CLOSING REMARKS

Donald W. Mathis

A Gala Ticket is required

general session

8:00 - 10:25 am

Grand Ballroom, 7th floor

FINAL 2013 PRIZE DRAWING

Gather at our final General session of the 2013 Annual Convention and have one last chance at a drawing to take home a special gift!

COMMUNITY ACTION PARTNERSHIP REPORTS TO THE MEMBERSHIP

8:15 am - 8:45 am

Chair's Report

Chair Tom Tenorio, CCAP

Review of Procedure and Protocol

Peter Kilde

Conference Committee

Teresa Cox, CCAP

Chair, Conference Committee

Treasurer's Report

Bradley Manning, CPA

Treasurer

Membership Report

Maria Juarez, CCAP

Region X Representative

Membership Committee Vice chair

Report from President and CEO

Don Mathis

Discussion

NATIONAL PARTNER UPDATES

8:45 am - 9:15 am

Hear from our National Partners: CAPLAW; NASCSP; and NCAF for an update and outlook of events and activities in the coming months.

Eleanor Evans

Deputy Director and Senior Counsel
CAPLAW

Steve Payne

President
NASCSP

Barry Lamont

Board Chair
NCAF

COFFEE AND CONVERSATION WITH JEANNIE CHAFFIN, CCAP

9:15 am - 10:00 am

Join Jeannie Chaffin, CCAP, Director of OCS, as she shares the latest news, information, and updates on OCS activities, Organizational Standards, Affordable Care Act, and other critical issues relating to our Community Action Network.

REMARKS FROM BOARD CHAIR THOMAS TENORIO, CCAP

10:15 am - 10:25 am

This will be a convention wrap-up and a look ahead to the 50th Anniversary of Community Action.

friday morning sessions 10:30 am - noon

L | LET'S TALK GOING LEAN – EVALUATING OPTIONS IN LEANER TIMES

10:30 am - 12:00 noon

Clark, 4th floor

Standards: 6

CCAP Body of Knowledge: C

Presentation Level: Intermediate

Intended Audience: Board Members, Executive/Leadership Teams, Agency/Association Staff

Join in dialogue of lean management principles. Can this help us survive the challenges of sequestration? Learn how to apply lean principles in Community Action to create more value for our customers while eliminating waste. Topics include potential areas of waste in programs and refocusing resources. Leave with tools that you can use.

Lori Williams

Chief Operating Officer
Pace Community Action Agency, Inc.
Vincennes, IN

Bertha Proctor

Chief Executive Officer
Pace Community Action Agency, Inc.
Vincennes, IN

CED | PUTTING YOUR PAYCHECK TO WORK: NEW TOOLS FOR PROMOTING FINANCIAL STABILITY IN THE WORKFORCE

10:30 am - 12:00 noon

Great America I & II, 6th floor

Standards: 2

CCAP Body of Knowledge: E

Presentation Level: Beginning

Intended Audience: Executive/Leadership Teams, Agency/Association Staff

Households face greater financial instability and increased difficulties in finding employment following the Great Recession. This session will explore resources and strategies to strengthen workers' financial stability and access asset building programs including the new 'Putting Your Paycheck to Work' toolkit for employers and their employees.

Steven Shepelwch

Senior Community Development
Advisor

Federal Reserve Bank of Kansas City
Oklahoma City, OK

P | PROMOTING INTEGRATED SERVICE DELIVERY THROUGH WEATHERIZATION PLUS HEALTH

10:30 am - 12:00 noon

Kansas City, 5th floor

Standards: 2

CCAP Body of Knowledge: E

Presentation Level: Intermediate

Intended Audience: All

With the growth of the healthy housing movement, WAP offices nationwide are engaged in innovative collaborations with health departments and related organizations. This session

will put the initiative in plain terms, tell you why you should care about it, examine best practice models, and briefly introduce the new and improved resources available.

Raymond Thomas

Project Manager
National Association for State
Community Services Programs
(NASCSP)
Washington, DC

L | THE TAP IT MODEL FOR SUCCESSFUL ADVOCACY

10:30 am - 12:00 noon
Los Angeles/Miami, 5th floor

Standards: 1
CCAP Body of Knowledge: D
Presentation Level: Intermediate
Intended Audience: All

This interactive session will provide participants with a model for successful advocacy. Participants will develop and discuss an advocacy plan during the session.

Julie Jakopic

President
iLead Strategies
Alexandria, VA

R/E | DATA IS GOLD FOR COMMUNITY ACTION

10:30 am - 12:00 noon
NW/Ohio State, 6th floor

Standards: 4
CCAP Body of Knowledge: D
Presentation Level: Intermediate
Intended Audience: All

Funders need proof of program effectiveness. CAAs can show their impact by telling success stories, but these stories must be backed up by the numbers. This session will help Community Action Agencies gather their data and leverage it for growth. Two facts will be shown indisputable: Community Action matters and in data lies the proof.

Manuel Valentin, CCAP

Owner
Libre, LLC
Harrisburg, PA

L | NAVIGATING THE PATHWAYS TO EXCELLENCE PROCESS

10:30 am - 12:00 noon
Michigan/Michigan State, 6th floor

Standards: All
CCAP Body of Knowledge: All
Presentation Level: Beginning
Intended Audience: All

In this highly competitive environment, organizational excellence is no longer a suggestion, but a matter of survival. This session will provide participants with introductory information on The Community Action Partnership's Pathways to Excellence process. Pathways to Excellence is a twelve month agency wide self-assessment process, which examines participating CAA's policies, procedures and practices, compared to thirty-four Standards of Excellence. Attendees will learn the seven Standards of Excellence, enrollment requirements and an overview of what to expect, should your agency decide to enroll.

Lil Dupree, CCAP

Director of Traing and Technical
Assistance
Community Action Partnership
Washington, DC

Linda Hembry

Program Specialist
Pathways to Excellence
Community Action Partnership
Washington, DC

CED | SUBURBAN POVERTY AND IMMIGRANT INTEGRATION

10:30 am - 12:00 noon
Lincolnshire I & II, 6th floor

Standards: 2
CCAP Body of Knowledge: B
Presentation Level: Intermediate
Intended Audience: All

This presentation discusses the challenges facing non-profit social service providers in Chicago suburbs facing increased poverty and increased immigration in their communities.

Jacob Lesniewski

Assistant Professor
Graduate School of Social Work
Dominican University
River Forest, IL

C/M | REDEFINING FRESNO EOC'S IMAGE TO COMBAT FUNDING CHALLENGES

10:30 am - 12:00 noon
Denver/Houston, 5th floor

Standards: 6
CCAP Body of Knowledge: D
Presentation Level: Intermediate
Intended Audience: Board Members,
Executive/Leadership Teams, Agency
Association Staff

Federal and state funding is stagnant at best, leaving agencies with an uncertain future. Are you prepared to do more with less? CAAs must be prepared to engage the community and get them to support your mission, discover how Fresno EOC is attracting donors and successfully tapping into a new funding stream through increased marketing efforts.

Nasreen Riahizadeh

Public Relations and Media Specialist
Fresno EOC
Fresno, CA

L | EXPLORING SELF-SUFFICIENCY AND ORGANIZATION DEVELOPMENT

10:30 am - 12:00 noon
Chicago Ballroom F, 5th floor

Standards: 7
CCAP Body of Knowledge: E
Presentation Level: Advanced
Intended Audience: Board Members,
Executive/Leadership Teams

This session will share qualitative research regarding self-sufficiency and organizational factors related to self-sufficiency.

Carmen Armstrong

Public Relations and Media Specialist
Fresno EOC
Fresno, CA

FRIDAY MORNING SESSIONS | AUGUST 30, 2013

R/E | TRACKING AND REPORTING FOR TRIBAL CSBG GRANTEES

10:30 am - 12:00 noon
Chicago Ballroom G, 5th floor

Standards: 2
CCAP Body of Knowledge: C
Presentation Level: Beginning
Intended Audience: Executive/Leadership Teams

Examine why tracking is important. What you want to track to strengthen your program. We'll talk about how to use the data to make decisions about program adjustments, replication and resource allocation. The presentation will touch on analyzing and presenting the information in a meaningful and useful way.

Dianne Duncan Perrote

Program Manager for Training and Technical Assistance for Tribal CSBG

Grantees
Lux Consulting Group
Silver Spring, MD

CI/CE | BEST PRACTICES AND LESSONS LEARNED FROM GLENN COUNTY CALIFORNIA RE-ENTRY PROGRAM

10:30 am - 12:00 noon
Indiana/Iowa, 6th floor

Standards: 3
CCAP Body of Knowledge: D
Presentation Level: Intermediate
Intended Audience: All

The workshop's purpose will be to disseminate best practices and identify lessons learned from a California County that has developed cost-effective, integrated responses to AB 109, that reduce recidivism among returning offenders and address the varied needs of the target populations.

Lucy Hernandez

Community Re-Entry Work Program (CREW) Manager - Housing & Community Services Manager
Colusa-Glenn-Trinity Community Action Partnership
Willows, CA

Pedro Bobadilla

Principal Program Specialist
Colusa-Glenn-Trinity Community Action Partnership
Willows, CA

Al Scott

Public Service Employee
Colusa-Glenn-Trinity Community Action Partnership
Willows, CA

The 2013 Community Action Partnership Convention adjourns.

See you next year August 19-22, 2014, at the Wardman Park Hotel in Washington, DC, for the 50th Anniversary of Community Action!!

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Government Sales
Neil Brunson, Account Manager,
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Amy Hernandez, Admissions Counselor
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BOOTH 30

Emmett Wade, Executive Director
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www.adsystech.com

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BOOTH 27

Rebecca Wiggins, Executive Director
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http://www.afcpe.org

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Johanna Barrero
Lynn Carrier
♦ **ASSET Initiative Partnerships/Assets for Independence**
9300 Lee Highway
Fairfax, VA 22031
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Email: johanna.barrero@icfi.com

The ASSET Initiative, a collaborative effort within the Administration for Children and Families (ACF), brings together ACF offices and their partner agencies and organizations to extend the benefits of financial education and other asset building services to more individuals and families across the nation.

BOOTH 19

Jessica Fleming
Jeffrey Sobers
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BOOTH 7

Cashin Yiu & Andy Cruz

❖ Community Action Partnership National Training Center

1140 Connecticut Avenue, NW, Ste. 1210

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Tina Thornton, VP of Sales &

Marketing

Diane McGowan

❖ Computer Data Services, LLC

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Peter Osheim

Jamie Fishman

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Elisabeth Johnson, Sr. Relationship Associate

Carolyn Schulte, Relationship Associate

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Fax: (202) 350-9450

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org

www.creditbuildersalliance.org

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BOOTH 36

Scott Argeris

❖ Empowered Solutions Group

740 East 3900 South, Suite 301

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Cheryl Tallman, CEO

Jen Stuhan, Account Manager

❖ Fresh Baby

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Robert Turley, Developer – Western U.S.

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Donna Montaquila, Director, Heat Smart

❖ **Heat Smart Campaign**

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Christine Westerlund

❖ **Illinois Association of Community Action Agencies**

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The Illinois Association of Community Action Agencies is the membership organization that provides a unified voice and support to the poverty fighting network of Illinois Community Action Agencies.

BOOTH 20

Ken Chappell

Terry Grafmuller

❖ **Irwin Siegel Agency, Inc.**

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Larry Wolles

❖ **Kits for Kidz**

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Mary Beth Anderson, National Educational Consultant

❖ **Learning ZoneXpress**

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Syble Solomon

Lee Gimpel

Director of Marketing & Development

❖ **Money Habitudes**

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Bryan Davis

❖ **MPOWER, Supply Core Technology Group**

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James Ward, Senior Field VP

❖ **Mutual of America**

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Raymond Thomas

Gretchen Knowlton

❖ **National Association for State Community Services Programs (NASCS)**

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www.nascsp.org

NASCSP is a professional association whose members are state administrators of the Community Services Block Grant and Weatherization Assistance Program.

BOOTH 10

Lisa D'Aunno, Training Director

Debbie Black

❖ **National Resource Center for Family Centered Practice**

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The National Resource Center for Family Centered Practice at the University of Iowa offers training, technical assistance, research and evaluation to government, private nonprofit and for-profit agencies. We provide on- and off-site credentialing training for both family development specialists and family support supervisors and tailor training to meet agency needs.

BOOTH 35

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BOOTH 29

Michael Garcia
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Jeff Andrews
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Aubrey Madler
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BOOTH 31

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Jagat Shah, CEO
❖ Shah Software
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Steven Schoeneck, CPA
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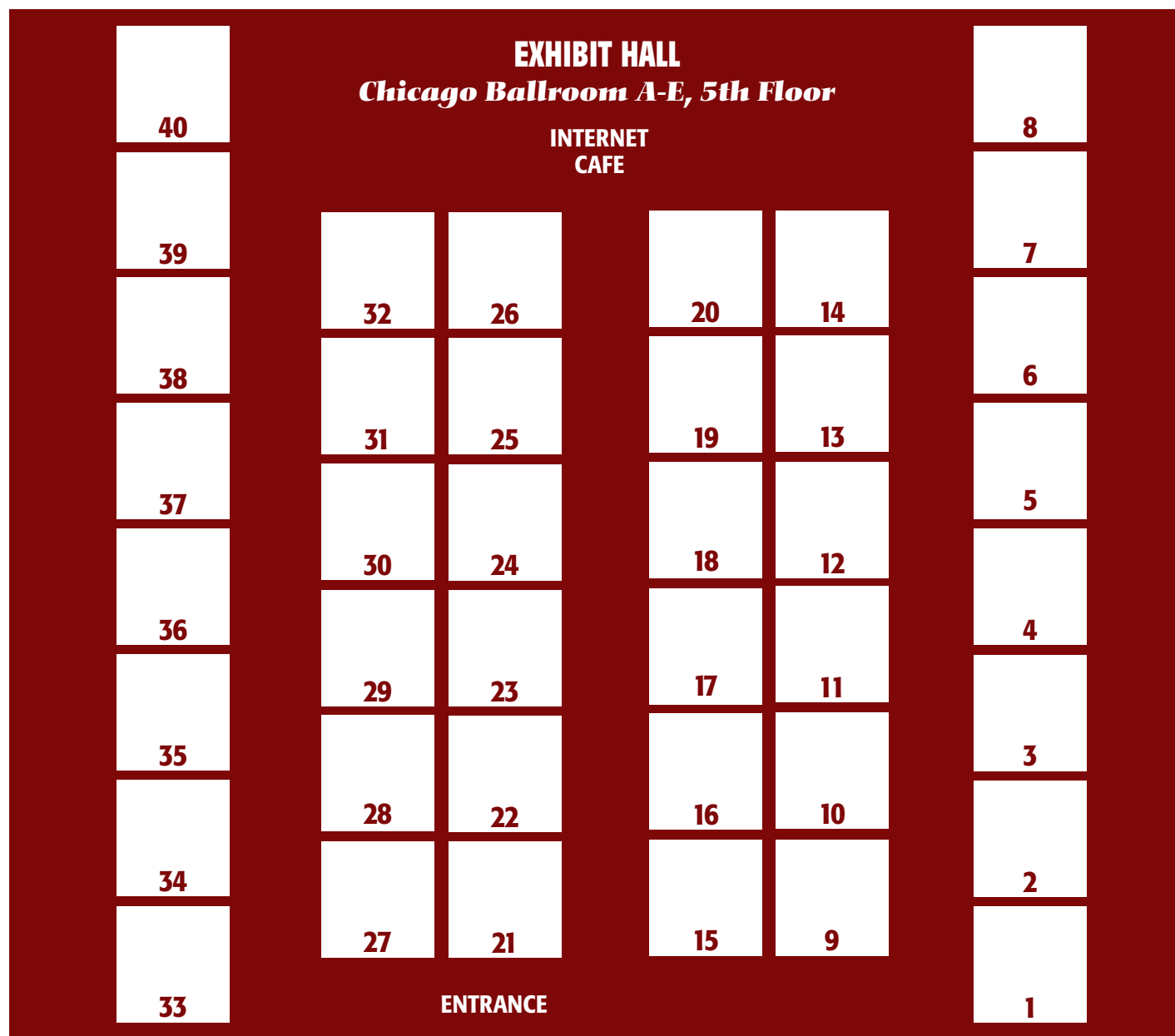
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Photos: Courtesy of
Fresno Economic Opportunities Commission

Leverage Innovation Network Knowledge Sustainability

Community Action Skyline: Hope, Opportunity, Advocacy



Region VII sends best wishes
for a great 2013 conference!



What does prosperity look like?

For over 40 years, Oregon Community Action Agencies have acted as anti-poverty hubs across our state – providing high quality, innovative anti-poverty services that address specific local needs. By forming local, regional and national partnerships and providing a continuum of targeted services, Community Action has become an essential, easy-access resource for low-income Oregonians.



Our sincere gratitude to the staff and leadership of Community Action Partnership for a productive and engaging 2013 Annual Conference in Chicago, IL.

www.caporegon.org

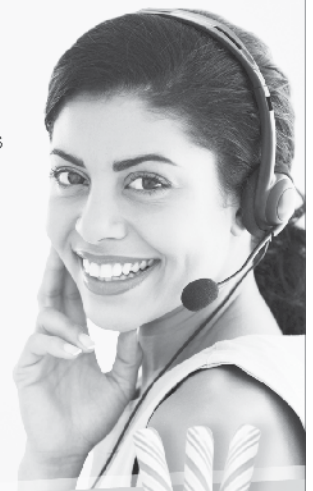
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Pacific Northwest Community Action Association



Region X gives our sincere thanks to all the Community Action staff and partners who worked hard to create an engaging and successful 2013 Annual Conference.



*Lisa Stoddard, President
Teresa Cox, Region X Representative*





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The Agricultural and Labor Program, Inc. serves the total spectrum of socially and economically disadvantaged children and families in targeted counties in the state of Florida. Program service delivery activities are provided through the following programs:

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- Before and After School Care
- VPK School Readiness
- Low Income Home Energy Assistance (LIHEAP)
- Emergency Assistance for Farmworkers
- HUD Housing Counseling & Farmworker Rental Housing
- WIA 167 Farmworker Job Training & Placement
- CSBG Family Self-Sufficiency
- USDA Child Care Food Service
- Technical Education Training Center
- Child Care
- & More

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Fax: (863) 956-3357

E-mail: djohnson@alpi.org

Deloris Johnson, Chief Executive Officer
Willam Holt, ALPI Board Chairperson

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Community Action: Catalyst for
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**North Dakota
Community Action Partnership**

Proudly supports the 2013
Community Action Partnership
Annual Convention

We extend a sincere thank you to
Don Mathis and the entire staff at the
Partnership for the continued commitment
to enhancing the mission of the
Community Action Network.



ASSET Initiative Partnership

The ASSET Initiative Partnership, a collaborative effort within the Administration for Children and Families (ACF), brings together ACF offices and their partner agencies and organizations to extend the benefits of financial education and other asset building services to more individuals and families across the nation.

SESSIONS FEATURING THE ASSET INITIATIVE PARTNERSHIP

Wednesday, August 28, 2013

- **Making the Case for an Asset Building Initiative: Meeting the CAA Mission and Clients' Needs**
10:30 am – 12:00 noon | Addison, 4th floor
- **Before the IDA: Other Asset Building Strategies**
3:30 – 5:00 pm | Chicago Ballroom F, 5th floor

Thursday, August 29, 2013

- **Making an IDA Program Work— From the Client and the Agency Perspective**
8:30 – 10:00 am | Clark, 4th floor
- **Fundraising for AFI Non-Federal Match: What Works**
1:30 – 3:00 pm | Lincolnshire I & II, 6th floor



To further explore the ASSET Initiative Partnership, visit our **exhibit booth** to talk with our staff about getting involved.

IDAreources.org | 866-778-6037



Assets, Savings, Support, Education and Training
A Partnership to Encourage Asset Development

Region VIII Community Action Partnership would like to take this opportunity to thank the National Community Action Partnership for the years of dedication to providing quality training and technical assistance to the CAA network. The CAA network must continue to evolve and seek improvement to the skills and knowledge of our profession to better serve lower income individuals and families.

Region VIII CAP strongly supports the ongoing efforts of the Partnership to serve the needs of all member organizations and advocate on behalf of the less fortunate in our society.



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Rachelle Abbott

IMPACTING CONDITIONS IN WHICH LOW INCOME PEOPLE LIVE

Rachelle Abbott, AICP, is currently the Director of Planning for the Lycoming-Clinton Counties Commission for Community Action (STEP), Inc., a Community Action Agency primarily serving Lycoming and Clinton counties in the central Pennsylvania region. Prior to working at STEP, Rachelle was the Community Development/Lead Planner for the County of Lycoming. Rachelle is a certified instructor for the Pennsylvania Municipal Planning Education Institute (PMPED). She is a Nationally Certified ROMA Trainer, received her American Institute of Certified Planners (AICP) status in 2010 and holds the position of Chairperson of the Central Section Council of the American Planning Association Pennsylvania Chapter.

Kenneth Ackerman

COMMUNITY ACTION: LEADING THE WAY IN CHALLENGING TIMES

Ken has been involved with CAAs since 1971. He was executive director of a CAA for 24 years and created VirtualCAP.org in 2002 to help promote excellence in Community Action. Since 2010 he's been identifying material for the Resource Bank of the CSBG Resource T/TA Center (evidence-based or -informed & exemplary or promising programs/practices).

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Rodolfo Acosta-Perez

THE IMPACT OF CULTURAL DIFFERENCES ON ASSET BUILDING INITIATIVES AND COMMUNITY ECONOMIC DEVELOPMENT

Rodolfo Acosta holds a Doctorate in Economic Development and joined CAASNM in October, 2011. Dr. Acosta has worked at the Arrowhead Center's Technology Incubator, Coca Cola, General Electric and the Secretariat of Economic Development in Juarez. He is fluent in Spanish, English and French and has basic knowledge of Italian and Japanese.

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Carmen Armstrong

EXPLORING SELF-SUFFICIENCY AND ORGANIZATION DEVELOPMENT

Carmen is a PhD candidate in Organization Development at Benedictine University. Her research in social service agencies are a result of numerous years of service as an administrator in Head Start and Early Head Start programs. She works to ensure that management practices are designed to support families in need.

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Arnie Anderson

ENTERPRISE MANAGEMENT SYSTEMS: EXPERIENCES AND LESSONS LEARNED

Arnie Anderson is Executive Director of the Minnesota Community Action Partnership. Most recently, Grant Manager at the Minnesota State CSBG Office. Past national roles: Member Monitoring and Assessment Taskforce. Contributor to the CSBG/IS Taskforce. Co-chair on NASCSP's Technology Committee. Member OCS' Managing Multiple Databases Taskforce. Directed original ROMA Website. Published Community Action Technology Purchasing Guide.

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Courtney J. Barthle

SELF-SUFFICIENCY RESEARCH CLEARINGHOUSE (SSRC)

Ms. Barthle is the Project Director for the Self-Sufficiency Research Clearinghouse – a one-stop portal for high-quality research and TA in self-sufficiency. A Senior Manager at ICF International, Ms. Barthle brings a wealth of technical assistance and subject matter expertise in welfare reform, asset development and at-risk families to her clients. Ms. Barthle provides strategic guidance, subject matter expertise, technical assistance services, and research support on a variety of TANF-related projects.

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Pedro Bobadilla

COMMUNITY-BASED RESPONSES TO AB 109: BEST PRACTICES AND LESSONS LEARNED FROM GLENN COUNTY CALIFORNIA STATE ASSOCIATION OF COUNTIES AWARD-WINNING AB 109 REENTRY PROGRAM

Pedro is the Principal Program Specialist at Colusa, Glenn, Trinity Community Action Partnership.

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Jonathan Michael Bowman, Esq.

HOW TO LEAD THE WAY TO PICTURE PERFECT CHANGE

During his extensive career with a State Attorney General's Office, Jonathan served in a variety of leadership positions. He led several departments to achieve great success. As a result, he was a recipient of the Attorney General's Innovation and Excellence Award in 2005.

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David Bradley

LEGISLATIVE UPDATE

Since 1981, David has served as Executive Director of the National Community Action Foundation (NCAF) which he helped found in 1981. David is the principle author of the Community Services Block Grant (CSBG). He helped found and fund CAPLAW which provides a legal support system to this anti-poverty network. David also established CAP-PAC, the Community Action Program Political Action Committee. David's most recent activities have been to meet with members of Congress and representatives of other countries who are interested in establishing a community action program in their countries.

John Brothers

ORGANIZATIONAL ASSESSMENT TO MANAGE ORGANIZATIONAL CHANGE

John Brothers is a recognized national leader in the nonprofit and philanthropic arena with over twenty years of sector experience and is a national expert in the field of executive

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leadership, nonprofit effectiveness, sustainability and assisting organizations in both organizational growth and decline.

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Thomas Brown

MAKING THE CASE FOR AN ASSET BUILDING INITIATIVE: MEETING THE CAA MISSION AND CLIENTS' NEEDS *and* FUNDRAISING FOR AFI NON-FEDERAL MATCH: WHAT WORKS *and* BEFORE THE IDA: OTHER ASSET BUILDING STRATEGIES *and* MAKING AN IDA PROGRAM WORK – FROM THE CLIENT AND THE AGENCY PERSPECTIVE

Thomas Brown is an AFI Program Specialist at the Office of Community Services. Mr. Brown joined AFI after working as a Program Specialist with the OCS Division of Community Discretionary Programs and the Administration for Children and Families Temporary Assistant for Needy Families (TANF) program in Philadelphia, PA.

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Pilar Garcia Breton

INTERPRETATION SERVICES AT CMCA HEAD START: EXPANDING SERVICES TO AN EXPANDING CULTURALLY AND LINGUISTICALLY DIVERSE COMMUNITY.

She has worked with low-income families in both public and private service areas over 10 years. Native Spanish speaker and fluent in English, she works with Limited English Proficiency communities and training Head Start staff in cultural issues. Her professional background is clinical psychology and family therapy.

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Joy Burwell

SAFELINK: CONNECT YOUR CLIENTS WITH FAMILY, FRIENDS AND EMPLOYERS

Joy Burwell is a consultant for SafeLink. She has been working with SafeLink to promote the program and its benefits in the social service world.

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Michael Call

STRATEGIC PLANNING FOR CAAS: A BALANCED SCORECARD MODEL FOR COMMUNITY ACTION AGENCIES

Michael combines wit, wisdom, experience, and advanced studies with more than 25 years of nonprofit, government, and corporate experience to deliver quality presentations and consulting work. His forthcoming PhD in organizational leadership underscores his innate abilities to identify opportunities, solve problems, and align organizations.

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Tim Center

STREAMLINING A MULTI-AGENCY APPROACH TO EMERGENCY ASSISTANCE

Tim is executive director of the Capital Area Community Action Agency, a non-profit agency with an annual budget of over \$7 million annually. Tim was the executive director of Sustainable Florida-Collins Center for Public Policy and worked for the Florida Home Builders Foundation, Department of Juvenile Justice, Florida Legislature, Governor's Executive Office.

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Francisco Cervera

A MODERN TWIST ON MICROFINANCE TO HELP WITH ASSET BUILDING, CREDIT ESTABLISHMENT AND IDA PROGRAM ENHANCER

Francisco and Luis Cervera are the founders of eMoneyPool.com. In September of 2012, Francisco was a guest at the White House as a content expert for underserved communities as part of the White House Business Council. Both founders have also presented at the 2012 Border Food Summit National conference and at the Arizona Community Foundation.

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Oscar Chavez

COMMUNITY ACTION: LEADING THE WAY IN CHALLENGING TIMES

Oscar leads the Human Services Department of Sonoma County's community engagement and cross

sector collaboration strategies and oversees HSD's Upstream Investment Initiative and evaluation efforts. Previously, Oscar served as executive director for CAP Sonoma where he worked to bring organizations and institutions together to address the wellbeing of Sonoma County's low-income communities.

OCHAVEZ@SCHSD.ORG

Sarah Chenven

CREDIT BUILDING IS ASSET BUILDING: TOOLS AND STRATEGIES TO SUPPORT CLIENT CREDIT BUILDING

Sarah's work at Credit Builders Alliance involves identifying new and creative platforms and tools to support nonprofits build the credit of the low-income clients. Most recently, Sarah was the Founding Executive Director of Innovative Changes, CDFI nonprofit loan fund.

SARAH@CREDITBUILDERSALLIANCE.ORG

Catherine Cole

ACHIEVING EXCELLENCE IN TRANSITIONING CLIENTS OUT OF POVERTY

Catherine has almost 20 years of experience working in various roles within nonprofits. Currently she serves as Senior Administrator for Community Services at BVCAA, where she has overall responsibility for providing leadership across a 165-person division. In 2012, Catherine achieved record numbers and a clean monitoring review.

CCOLE@BVCAA.ORG

Curtis L. Coy

ASSISTING OUR VETERANS AND THEIR FAMILIES WITH WHAT THEY NEED AND DESERVE: INCREASED ROLES FOR COMMUNITY ACTION

Curtis (Curt) L. Coy was appointed Deputy Under Secretary for Economic Opportunity in the Department of Veterans Affairs on May 9, 2011. In this role, Mr. Coy oversees all education benefits (GI Bill), loan guaranty service (VA loans), vocational rehabilitation and employment issues. Prior to his appointment, Mr. Coy was a senior executive at the Department of Health

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and Human Services (HHS) for about 11 years. For eight of those years, he was the Deputy Assistant Secretary for Administration at the Administration for Children and Families (ACF).

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Luis Cervera

A MODERN TWIST ON MICROFINANCE TO HELP WITH ASSET BUILDING, CREDIT ESTABLISHMENT AND IDA PROGRAM ENHANCER

Francisco and Luis Cervera are the founders of eMoneyPool.com. In September of 2012, Francisco was a guest at the White House as a content expert for underserved communities as part of the White House Business Council. Both founders have also presented at the 2012 Border Food Summit National conference and at the Arizona Community Foundation.

LUIS@EMONEYPOOL.COM

Catherine Crooker

THE ESSENTIAL PARTNERSHIP FOR FUNDRAISING SUCCESS: ED AND CHIEF DEVELOPMENT OFFICER

Catherine Crooker brings over 20 years of development experience to Community Action. With a strong background in major gifts and planned giving, Ms. Crooker is transforming the organization's fund raising model from one reliant on direct mail and events to a donor-centered program that will build substantial revenues now and in the future.

CCROOKER@CAOWASH.ORG

Andy Cruz

TOOLS FOR TODAY'S CAA: CSBG T/TA RESOURCE CENTER

Currently a Program Specialist with the Community Action Partnership national office, Andres Cruz spent over three years with Peace Corps as a volunteer and an employee. He worked in Guatemala to strengthen government at the local and municipal level and continued his service as a Peace Corps Response Volunteer in Gulf Port, MS in the wake of Hurricane Katrina. Finally, Mr. Cruz worked for

Peace Corps helping to install and configure new computer hardware for Peace Corps country offices in Eastern Europe. His most recent professional experience includes time as Program Analyst with the Bureau of Labor Statistics and time as a Procurement Assistant with the Pan American Health Organization.

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Jenny Dandridge

COMMUNITY REINVESTMENT ACT FOR COMMUNITY BASED ORGANIZATIONS

Jenny Dandridge is a Community Affairs Specialist with the Federal Deposit Insurance Corporation's Division of Consumer and Depositor Protection. Her responsibilities include directing and managing FDIC outreach efforts in Indiana. She has over 20 years of experience in facilitating partnerships between financial institutions and community organizations.

Lisa D'Aunno

BUILDING CAPACITY THROUGH EVIDENCE BASED PRACTICES AND MEASURES: FAMILY DEVELOPMENT SPECIALIST CERTIFICATION TRAINING AND THE FAMILY DEVELOPMENT MATRIX

Lisa D'Aunno, J.D., co-developed the nationally recognized training Committed to Excellence through Supervision which has been adapted to child welfare, income maintenance and family support supervisors. Lisa is Training Director for the NRC for Family Centered Practice at the University of Iowa.

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Denise Devaan

MAKING THE CASE FOR AN ASSET BUILDING INITIATIVE: MEETING THE CAA MISSION AND CLIENTS' NEEDS *and* FUNDRAISING FOR AFI NON-FEDERAL MATCH: WHAT WORKS *and* BEFORE THE IDA: OTHER ASSET BUILDING STRATEGIES *and* MAKING AN IDA PROGRAM WORK – FROM THE CLIENT AND THE AGENCY PERSPECTIVE

Denise DeVaan is a TA Provider for AFI. For ten years, Ms. DeVaan worked with Minnesota Community Action Agencies and community leaders to launch the Family Assets for Independence in Minnesota. Ms. DeVaan is a former state executive for the Minnesota Community Action Agency Association.

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Angie Dillon-Shore

COMMUNITY ACTION: LEADING THE WAY IN CHALLENGING TIMES

Angie oversees a range of programs that partner with low-income people to achieve economic stability and social justice. She is currently working closely with a large local school district to develop a multi-service community school in a highly impacted neighborhood. Recently, she led implementation of an agency-wide outcomes measurement tool.

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Yvette Dobbs

HEAD START RECOMPETITION: A GREAT OPPORTUNITY TO MAKE YOUR HEAD START PROGRAM BETTER

Formerly the director of planning, research and community involvement for the Social Development Commission, Janaice is currently an independent community planning consultant working with nonprofits and local government.

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Joyce Dorsey

EQUITY FROM A SOUTHERN PERSPECTIVE

Dr. Joyce Dorsey is president of Fulton Atlanta Community Action Authority (FACAA), a nonprofit organization that annually serves 30,000 individuals and families of Atlanta and Fulton County by helping them become self-sufficient. Dr. Dorsey took the former Economic Opportunities of Atlanta (EOA) and reconstituted it into a viable and financially sound organization.

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Lindley (Lil) Dupree

EMERGING LEADERS *and*
HISTORY AND IMPLEMENTATION NEXT STEPS
FOR THE PROPOSED ORGANIZATIONAL
STANDARDS *and*
PROPOSED ORGANIZATIONAL STANDARDS – A
GUIDED TOUR

Lil joined the Community Action Partnership in Washington, DC in January 2010 as the Director of Training and Technical Assistance. She is a certified Results Oriented Management and Accountability (ROMA) trainer and a Certified Community Action Professional. She manages the Partnership's T&TA department, overseeing learning sessions, workshops, and resources for the Partnership's network of 1,000 Community Action Agencies. Current projects include the Organizational Standards Center of Excellence, the National Leadership Development Center of Excellence, the National Training Center and the Pathways to Excellence/Award for Excellence programs..

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Daniel B. Edds, MBA, PMP

COMMUNICATING STRATEGY WITH MAJOR
DONORS AND INVESTORS *and*
MANAGING PROJECTS FOR MAXIMUM
STRATEGIC IMPACT *and*
BALANCED SCORECARD AS A RAMEWORK FOR
COMMUNITY PARTNERSHIPS

Dan Edds has been consulting with public sector and nonprofit organizations for over 15 years. His work focuses on performance management and developing high performance quality organizations. He is the author of Transformation Management and he has been selected by the Government Finance Officers Association as a performance management trainer.

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Seth M. Finestack

ASSESSING COMMUNITY NEEDS FOR FUTURE
SUCCESS

Seth Finestack from Wipfli LLP's

Nonprofit and Government Practice is a certified professional facilitator who partners with clients on strategic planning and organizational development. He transforms nonprofit and public sector agencies into community and industry leaders through collaboration, training, consulting and facilitation.

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Frank Foster

LEADING WITH FOCUS - HOW TO RUN YOUR
AGENCY STRATEGICALLY

Frank is known for his well-developed skills and knowledge in community and organizational strategic planning. His non-profit, corporate, governmental, international and educational experience has given him a very strong and varied background.

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Ophelia Gaines

LEADING WITH FOCUS - HOW TO RUN YOUR
AGENCY STRATEGICALLY

Ms. Ophelia Gaines is Executive Director of Concerted Services, Inc. which serves 18 counties, and is one of the largest CAA in Georgia. Ms. Gaines has more than 35 years of non-profit management experience and understands the importance community action plays in local communities and helping individuals obtain self-sufficiency.

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Michael L. Garcia

EXTENDING THE PROMISE—SHORT-TERM PEACE
CORPS OPPORTUNITIES

Michael is a Recruitment and Placement Specialist with Peace Corps Response. He served with the Peace Corps in Guatemala as a Municipal Development Volunteer. After completing his service he attended graduate school as a Peace Corps Fellow at Carnegie Mellon University where he received a MS in Public Policy and Management. Michael's areas of interest are policy analysis and strengthening of civil society

organizations. Prior to Peace Corps, Michael worked with the California Latino Civil Rights Network in Oakland, California.

Brian Gillen

BUILDING WORKING RELATIONSHIPS WITH
TRIBES

Brian Gillen started his HUD career as a Community Builder in 1998, worked with the Eastern/Woodlands Office of Native American Programs since 2002, and has served as the Region V Lead Sustainability Officer since 2010. Prior to HUD, he developed multifamily housing and conducted asset management for the Diocese of Cleveland and the Catholic Charities Housing Development Corporation of the Archdiocese of Chicago.

Barbara L. Heckman

HEAD START AND CSBG FAMILY SERVICES: A
BLENDED APPROACH

Dr. Barbara Heckman earned her doctorate in 2008 in Higher Education Administration from North Carolina State University. She began working in community action in 2004. In 2007, CCA began blending Head Start family service work and CSBG self-sufficiency case management services. Additionally, she has taught as a college instructor since 1999.

BARBARA.HECKMAN@COASTALCA.ORG

Denise Harlow, CCAP

THE COMPREHENSIVE NEEDS ASSESSMENT *and*
T/TA PROVISION IN COMMUNITY ACTION *and*
HISTORY AND IMPLEMENTATION NEXT STEPS
FOR THE PROPOSED ORGANIZATIONAL
STANDARDS *and*
PROPOSED ORGANIZATIONAL STANDARDS – A
GUIDED TOUR

Denise Harlow is project director at the Community Action Partnership National Training and Technical Assistance Center. She was formerly CEO of the New York State Community Action Association. Ms. Harlow has 20 years of experience in the nonprofit and governmental sectors and expertise in the areas of public policy/advocacy, board governance, membership

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management, coalition development, and strategic planning. She has served on several nonprofit boards of directors.

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Angelisa Harris

MONEY SMART FINANCIAL EDUCATION

Angelisa Harris is the Community Affairs Officer for the Federal Deposit Insurance Corporation (FDIC) Chicago Regional Office Community Affairs Program. Ms. Harris works with banks, community-based organizations, non-profits and other stakeholders throughout Illinois, Indiana, Kentucky, Michigan, Ohio and Wisconsin. She manages a regional staff that works on initiatives and broad-based collaborations to promote economic development, community reinvestment, affordable housing, foreclosure prevention, neighborhood revitalization, financial education, asset-building and banking relationships.

William Henry

WHAT COULD POSSIBLY GO WRONG? – MANAGING VOLUNTEERS' ACCIDENT AND LIABILITY RISKS

William Henry is executive director of Volunteers Insurance Service Association, which provides insurance to volunteer-based nonprofit organizations nationwide. He writes and speaks on all aspects of volunteer risk management.

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Lucy Hernandez

COMMUNITY-BASED RESPONSES TO AB 109: BEST PRACTICES AND LESSONS LEARNED FROM GLENN COUNTY CALIFORNIA STATE ASSOCIATION OF COUNTIES AWARD-WINNING AB 109 REENTRY PROGRAM

Lucy has her B.A. from the CSU, Chico CA in Social Science, minor in Psychology & Health Services, and currently is completing her MPA. Her 15 plus years of expertise are in grant development, innovative program

development, capacity building efforts, facilitation and administration for local agencies/non-profit organizations.

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Angela Hirsch, CCAP

HEALTH IMPACT ASSESSMENTS AND COMMUNITY ACTION

Angela Hirsch, CCAP is the Community Services Director for Central Missouri Community Action. In this work, Ms. Hirsch administers the Community Services Block Grant (CSBG), the Low Income Home Energy Assistance Program (LIHEAP) and oversees the Foster Grandparent Program for CMCA.

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Dawn Z. Hommer

NEW EXECUTIVE LEADERSHIP AND CHANGE

Dawn Z. Hommer, M.B.A. is the CEO for CAASNM. During her tenure, she has worked to build capacity and expand program outreach within her organization. She is an officer on the NMACP BOD and serves on the Region VI BOD. Prior to CAASNM, she worked at Arrowhead Center, a non-profit economic development agency owned by NMSU.

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Julie Jakopic

DON'T AWAIT IT, CREATE IT *and* THE TAP IT MODEL FOR SUCCESSFUL ADVOCACY *and* FUNDING: WRITE TO WIN *and* the FOOD SUMMIT

Julie Jakopic is a respected coach, speaker and strategist. She shared the stage with President Obama and been a featured coach by WUSA television. Before launching iLead Strategies, Julie held executive positions at ICF Int'l, the Development Services Group, and the National Association for State Community Services Programs.

JULIE@ILEADSTRATEGIES.COM

Cari Karns

READY TO ROCK YOUR FUNDRAISING!

Cari Karns M.Ed. has worked in with nonprofits for 20 years with local, regional, and international organizations. She earned the Certified Fundraising Executive credential in 2006. The first Development Director at CAASNM, she works to diversify the funding base in a region with high levels of poverty and community need.

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David Ray Kiely

LEADERSHIP IN REDEFINING THE ROLE OF THE BOARD OF DIRECTORS AND THE MANAGEMENT STAFF

David served as an executive director for nonprofit organizations committed to improving the lives of persons with disabilities. As director of the Association of Residential Resources in Minnesota, Dave specialized in board governance, strategic planning/positioning, continuous quality improvement and innovative organizational strategic growth.

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Tammy Jelinek

BUILDING A BASE WAGE COMPENSATION STRUCTURE *and* BUILDING A HUMAN RESOURCES POLICIES AND PROCEDURES MANUAL

Tammy Jelinek has over 20 years' experience working in, and with, nonprofit organizations. She has spent the majority of her career working in and with grant-funded and fee-for-services nonprofit organizations. She engages with leadership teams to strategically align their goals to grow, expand, and meet their mission. Tammy has trained nationally in the areas of Head Start/Early Head Start regulations, organizational development, organizational culture, human resources, leadership, and management.

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Janet S. Johnson

BUILDING A FINANCIAL POLICIES AND PROCEDURES MANUAL *and* THE ART OF FLOWCHARTING

Janet Johnson, from Wipfli's Nonprofit and Government Practice, works with grant-funded organizations in the areas of workflow streamlining, development of cost allocation plans, and fiscal policies and procedures that are in compliance with federal regulations. She trains on federal regulations and best practices for efficiency and compliance.

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Martin Jordan

AN INTUITIVE OPTION FOR A CASE MANAGEMENT SYSTEM, CRT'S STEPS-TO-SUCCESS

Martin is a developer with advanced skills who has demonstrated his dedication to nonprofits by working six of his seven year career for a nonprofit. He is no application developer at Community Renewal Team in Hartford, CT.

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Bernadette Karanja

HEAD START RECOMPETITION: A GREAT OPPORTUNITY TO MAKE YOUR HEAD START PROGRAM BETTER

Bernadette was formerly planning and outcomes manager for the Social Development Commission, responsible for organizing SDC's response to the recompetition application requirements.

Jason L. Keller

COMMUNITY REINVESTMENT ACT FOR COMMUNITY BASED ORGANIZATIONS

Jason L. Keller is the Economic Development and Illinois State Director for the Community Development and Policy Studies Division of the Federal Reserve Bank of Chicago. As Director, he oversees and evaluates economic capacities and sustainable growth opportunities within the Federal Reserve's Seventh District by

conducting seminars, workshops, and preparing written materials dealing with the EqualCredit Opportunity Act (ECOA), the Community Reinvestment Act (CRA), and other consumer protection laws and regulations.

Roberta Keller

USING COMPREHENSIVE MANAGEMENT SYSTEMS AND OUTCOME FOCUSED REPORTING TO IMPLEMENT ROMA THROUGHOUT THE AGENCY

Ms. Keller has been an executive director for 15 years, in which time the agency has become evidenced based, developed centralized electronic intake and assessment, eliminated organizational redundancy, centralized services and has implemented a customized enterprise system to track customer progress along copywrited Continuums of Care.

RKELLER@CHAUTOPP.ORG

Seung Kim

JOBS ARE NOT ENOUGH: INTEGRATING WORKFORCE DEVELOPMENT AND FINANCIAL COACHING TO ACHIEVE FINANCIAL STABILITY

As a senior program officer in national LISC's Family and Wealth Building unit, Seung Kim helps LISC offices throughout the country design and establish financial opportunity centers, at which residents receive employment and financial counseling. Prior to joining the national LISC staff in 2012, she worked as a consultant with LISC Chicago on its Centers for Working Families (she was a CWF counselor on the Near West Side earlier in her career) and with the national office on financial opportunity centers. Earlier, Kim was a vice president, fixed income analytics, for ANB Financial Group in Chicago and was an associate, trading and analytics, for Performance Trust Companies.

Mernell T. King

INTERPRETATION SERVICES AT CMCA HEAD START: EXPANDING SERVICES TO AN EXPANDING CULTURALLY AND LINGUISTICALLY DIVERSE COMMUNITY

Mernell is an Early Childhood Programs Director at CMCA in Columbia, MO. She has spent past 16 years with Head Start in executive capacities. She consults with the UCLA/Johnson & Johnson Health Care Institute for health literacy for HS, is a T/TA trainer, and has presented at regional and national level. She has made keynote presentations and other specific training for 20 years.

MERNELL-KING@SHOWMEACTION.ORG

Sara Klaassen

HEALTH IMPACT ASSESSMENTS AND COMMUNITY ACTION

Sarah Klaassen is the Boone County Community Organizer for Central Missouri Community Action in Columbia, MO. Ms. Klaassen was instrumental in ensuring that low income representation was included in the HIA project.

SARAH-KLAASSEN@SHOWMEACTION.ORG

David Knight

EXECUTIVE LEADERSHIP IN ROMA

David Knight is the Executive Director for PBJCEOC, a community action agency located in Pine Bluff, AR. He received a Bachelor of Science in Social Work in August 2004 from the University of Mississippi. David has delivered thousands of presentations as well as 150 hours of training in CCAMP and also a Nationally Certified ROMA Master Trainer.

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Gretchen Knowlton

ROMA NEXT GENERATION: UPDATE & LISTENING SESSION *and* THE COMPREHENSIVE NEEDS ASSESSMENT

Gretchen Knowlton is the Policy and Communications Director of the National Association for State Community Services Programs (NASCSPP). In this position, Ms. Knowlton drafts reports, policy analyses and presentations to examine issues related to poverty alleviation. She also employs social media to share

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this information and oversees the use of NASCSP publications to develop policy positions on poverty alleviation issues and legislation affecting the network.

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Matt Kraft

USING COMPREHENSIVE MANAGEMENT SYSTEMS AND OUTCOMES FOCUSED REPORTING TO IMPLEMENT ROMA THROUGHOUT THE AGENCY

Mr. Kraft has been with Chautauqua Opportunities, Inc. since 2005. He has implemented COI's evidence based model within all of the youth services programs and helped create a comprehensive transition strategy for children and families from Early Education to promote school success.

MKRAFT@CHAUTOPP.ORG

Rebecca Kraus

LEADING AND MANAGING TEAMS DURING TIMES OF CHANGE

Over the last 20 years Rebecca has worked with over 200 corporate, non-profit, educational and government organizations in the areas of strategic planning, organizational development and executive coaching. Niche areas of expertise include non-profits, education and healthcare..

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Stephen Laue

MEASURING POVERTY BY THE NUMBERS: CENSUS BUREAU REPORTS AND DATA

Steve Laue is an Information Services Specialist at the U.S. Census Bureau's Chicago Regional Office. He was previously a research associate with the Northeastern Illinois Planning Commission in Chicago, and has worked as a demographic/economic consultant. A graduate of the University of Illinois-Urbana, Steve completed graduate studies in Statistical and Economic geography at the University of Wisconsin-Madison.

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Jacob Lesniewski

SUBURBAN POVERTY AND IMMIGRANT INTEGRATION

Jacob Lesniewski is a recent graduate of the University of Chicago's School of Social Service Administration, where he received a PhD. His research and activism focuses on immigration, work, non-traditional labor organizing, and the non profit social safety net.

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Anita Lichtblau, Esq.

WHAT CAAS NEED TO KNOW ABOUT THE ADMINISTRATIVE GRANT REQUIREMENTS *and* HEAD START TOWN HALL

Anita Lichtblau, Esq. is an attorney who serves as Executive Director and General Counsel to CAPLAW and General Counsel to Action for Boston Community Development, Inc., Boston's Community Action agency. In directing the CAPLAW program, Ms. Lichtblau advises Community Action Agencies on issues such as tax-exempt organization requirements, lobbying and political activity rules, non-profit board responsibilities, contracts, and Head Start and other government program requirements. She has presented numerous workshops on these topics across the country. Prior to holding these positions, she was a senior trial attorney with the United States Department of Justice prosecuting bank fraud in federal courts in New England.

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Steven P. Lipton

STRATEGIC PLANNING *and* COLLABORATION IN THE CLOUD

Steven P. Lipton, leader of Wipfli LLP's Nonprofit and Government Practice, focuses on helping organizations improve the way they work, while staying in compliance, so they can focus on their mission. Working with organizations on diverse operational improvement and planning efforts, Steven helps organizations work as effectively as possible.

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Monica Crain Lockard

LEADERSHIP WITHOUT LIMITS: YOUR TEAM IS WATCHING AND WAITING ON YOU!

Monica Lockard is an experienced leader whose Human Resources career spans 14+ yrs. She has held leadership roles with Cummins Inc., Rolls-Royce Corp., and Aon Consulting. In April 2012, Monica launched HrIntellect, LLC, a full service HR consulting firm. Currently, her most rewarding work is with Community Action of Gr Indpls..

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Aubrey Madler

PROJECT IDEAS AND RESOURCES THAT CAN HELP BUILD AND SUSTAIN YOUR RURAL COMMUNITY

Aubrey Madler is an Information Specialist with the Rural Assistance Center (RAC). For this HRSA-funded, national project of the UND Center for Rural Health, she helps maintain an online library of resources on health and human services in rural America. In response to client inquiries, she searches for grant programs and other information.

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James Masters

AMERICA'S WORKING POOR, THE FORMER MIDDLE CLASS AND ITS IMPACT ON COMMUNITY ACTION *and* HOW IS POVERTY DEFINED AND MEASURED IN THE UNITED STATES? WHAT NEW APPROACHES ARE BEING CONSIDERED? *and* A BRIEF HISTORY OF COMMUNITY FOR NEW STAFF AND BOARD MEMBERS

James has been director at the Center for Community Futures in Berkeley from 1982 to the present; interim executive director of Community Action of Ventura County Inc.; interim executive director for the CAA of San Mateo from 2009 to 2011; and member of the Monitoring and Assessment Task Force that created ROMA.

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PRESENTER BIOS

Tammy Maynor

BUILDING WORKING RELATIONSHIPS WITH TRIBES

Tammy Maynor is a member of the Lumbee Tribe of North Carolina. She serves her tribal government as its Director of Governmental Affairs where she ensures all state grants and federal programs are operating in strict compliance. She is responsible for an annual budget of more than 25 million and continues her efforts to bring additional funds and opportunities to the Lumbee Tribe.

Paul McLain-Lugowski

FOOD SYSTEMS EQUITY AND ENVIRONMENTAL JUSTICE

Paul McLain-Lugowski is the Planning Officer for Fresno EOC where he is responsible for planning, advocacy and program development. During the 28 years he has been with the Commission, he founded and directed The Sanctuary, a regional shelter for homeless minors, and the Fresno Local Conservation Corps, an enterprise-driven transitional jobs program for young adults. He is past President of the California YouthBuild Coalition and California Association of Local Conservation Corps and taught in the Philosophy faculty of Fresno State.

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Christopher McCluskey

AN INTUITIVE OPTION FOR A CASE MANAGEMENT SYSTEM, CRT'S STEPS-TO-SUCCESS

Housing & Community Services at Community Renewal Team in Hartford, CT

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Lannie Medina

MAKING YOUR AGENCY SUSTAINABLE THROUGH FUNDRAISING & NEW REVENUE STREAMS

Lannie Medina is seasoned in product and fund development, and institutional money management

for premier organizations. Her focus at CAP Sonoma is to increase the Agency's sustainability with diversification of funding & traditional fundraising.

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Angie Miller

JOBS ARE NOT ENOUGH: INTEGRATING WORKFORCE DEVELOPMENT AND FINANCIAL COACHING TO ACHIEVE FINANCIAL STABILITY

Angie Miller, Executive Director, has been with Community Action Duluth since December 2003. She became the associate director in March 2007 and the executive director on July 1, 2008. Before she became the director of Community Action Duluth, she managed the agency Asset Building initiatives including Individual Development Accounts, Financial Education, Housing Counseling, Free Tax Preparation and Financial Coaching. Community Action Duluth became a LISC affiliated Financial Opportunity Center in 2011 and utilized the opportunity to transform the work of the entire agency to provide comprehensive and holistic services to the majority of all agency program participants.

Barbara Miller

EAT AN APPLE EVERYDAY!!! WELLNESS IN THE WORKPLACE!!

Fifteen years ago Barbara Miller started her Community Action career as the Director of FSS in PA. She has presented at the National Conference since 2006 on a variety of topics. Barbara worked with WVCAP in 2012, as Training and Communications Coordinator. She is now serving as the Executive Director of MACAA in Charlottesville, VA.

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Cynthia Miller

HEAD START AND CSBG FAMILY SERVICES: A BLENDED APPROACH

Cynthia Miller began working at CCA in 2008 as a case manager for Head

Start and Self-sufficiency. Additionally, she is a Family Advocate for victims of domestic violence. She is member of Craven County Chamber Non-profit Council, board member at Neuse River Community Development Corporation, and an active church leader.

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Barbara Mooney

ROMA NEXT GENERATION: UPDATE & LISTENING SESSION and WHERE'S THE EVIDENCE and WHAT "CONDITIONS IN WHICH LOW INCOME PEOPLE LIVE" HAS YOUR AGENCY IMPACTED?

Barbara Mooney is the Director of the National Peer to Peer ROMA Training and Certification Network and Research Fellow for NASCSP Center of Excellence for ROMA Next Generation. Dr. Mooney came to national work after 18 years in a local CAA, and is also an Adjunct Professor at Waynesburg University. She has acted as a consultant for many curriculum development, evaluation and management projects, both within the CSBG network and for other academic (Temple University), non-profit (Girl Scouts), and faith based (St. Ann Pastoral Council) entities.

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Charlotte A. Neely

HEAD START AND CSBG FAMILY SERVICES: A BLENDED APPROACH

Currently a doctoral candidate in Human Services, Ms. Neely has been employed with CCA for 16 years working with families and children. She serves on the North Carolina CSBG Task Force and formerly served as a member of the North Carolina ROMA Task Force. She has certifications in Nonprofit Management, Family Support and Adult Literacy.

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PRESENTER BIOS

Jeralynn Ness, CCAP

THE ESSENTIAL PARTNERSHIP FOR
FUNDRAISING SUCCESS: ED AND CHIEF
DEVELOPMENT OFFICER

Jeralynn Ness has worked for Community Action in Washington County, Oregon since 1973, serving as the Executive Director since 1984. She has been active in the larger Community Action network and has served as a commissioner on the national CCAP Board since 2006 and on the national CAPLAW Board since 2010.

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Wendy Opsahl

MENTAL HEALTH FIRST AID TRAINING AND
RESOURCES FOR RURAL COMMUNITIES

Wendy Opsahl, PhD, is the communications director for Atlas Research where she manages strategic communications and rural outreach projects for government clients. She is a communications committee member for both the National Rural Health Association and AcademyHealth, and she holds a graduate faculty appointment at the University of Maryland.

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Nancy Paradee, MSW

JOBS ARE NOT ENOUGH: INTEGRATING
WORKFORCE DEVELOPMENT AND FINANCIAL
COACHING TO ACHIEVE FINANCIAL STABILITY

Before joining the Woonsocket, RI Community Action Agency in 1991, Nancy held positions administering human services and workforce development programs for the State of Vermont, New England FarmWorkers Council, and the City of Seattle. She has played a major role in development of the agency's occupational skills training programs for adults, YouthWorks 411 Center, basic needs services and the Woonsocket Financial Opportunity Center, which started in April 2011.

Dianne Duncan Perrote

TRACKING AND REPORTING FOR TRIBAL CSBG
GRANTEES

Dianne Duncan Perrote, MS, CFLE, is a technical specialist for Lux Consulting Group.

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Cindy Elifrits Peterson

BUILDING ORGANIZATIONAL RELEVANCY &
SUSTAINABILITY

Proven expert with 13 years' experience in fundraising; volunteer recruitment; training; strategy development; and program design. Cindy is known as a catalyst of change. She has a unique way of bringing people together by identifying motivators and incorporating them into a common objective—all while empowering and mentoring those involved.

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Bertha Proctor

LET'S TALK GOING LEAN - EVALUATING OPTIONS
IN LEANER TIMES

Bertha Proctor, CEO at Pace CAA, also serves as the Head Start Director. Leadership, governance, and staff development are her forte. She has also developed and implemented a variety of management systems and business initiatives. She holds a BA in Communications, an MS in HR Development, and is an Educational Leadership doctoral candidate

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Tim F. Reese, CCAP

MONEY SMART FINANCIAL EDUCATION

Tim Reese has been Executive Director/CEO of the California/Nevada Community Action Partnership for nine years. He has more than 35 years of nonprofit management in a variety of settings. He is lead administrator for federal Region IX RPIC LINKS and very involved in support of many Community Action initiatives.

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Kerry Rego

MAKING YOUR AGENCY SUSTAINABLE
THROUGH FUNDRAISING & NEW REVENUE
STREAMS

Kerry Rego is the leading social media consultant in Sonoma County. She has been teaching tech, social media & now crowdfunding to corporate & academic audiences for over 10 years.

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Nasreen Riahizadeh

REDEFINING FRESNO EOC'S IMAGE TO COMBAT
FUNDING CHALLENGES

Nasreen has 13 years of communications experience in both public and private sectors. Before working at Fresno EOC, she owned a design firm and managed electronic communications of the US division of a global manufacturer. At Fresno EOC, she created a strategic communications plan and launched a new website to connect with the community.

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Vanessa Rich

HEAD START TOWN HALL

Vanessa Rich brings over three decades of executive administrative experience to her role as the Deputy Commissioner, Children Services Division of Head Start. For the past six years with the City of Chicago, Ms. Rich has provided a wealth of expertise, guidance and superb leadership to the Head Start program and worked as an advocate for Chicago's young people.

During her career as a high-level manager, Ms. Rich developed corporate policy and procedures and assured compliance; provided corporate strategic guidance and directions; analyzed, prioritized and directed all aspects of programming along with generating, budgeting and maintaining fiscal integrity for budgets upwards of 20 million dollars.

PRESENTER BIOS

Brad Richardson

BUILDING CAPACITY THROUGH EVIDENCE BASED PRACTICES AND MEASURES: FAMILY DEVELOPMENT SPECIALIST CERTIFICATION TRAINING AND THE FAMILY DEVELOPMENT MATRIX

Brad Richardson, Ph.D, Research Director at the National Resource Center for Family Centered Practice, directs numerous applied research and evaluation projects. His current projects include several evaluations involving the use of the Family Development Matrix as a case management and/or outcomes measures tool. Brad has authored a paper on the topic of this presentation: *Network Guide to Measuring Family Development Outcomes*.

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Raquel Santiago-Martinez

BUSINESS SOLUTIONS TO DIMINISHING RESOURCES

Raquel Santiago-Martinez is responsible for Community Renewal Team's new business development and strategic initiatives that promote and facilitate community revitalization, job creation and organizational sustainability.

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Al Scott

COMMUNITY-BASED RESPONSES TO AB 109: BEST PRACTICES AND LESSONS LEARNED FROM GLENN COUNTY CALIFORNIA STATE ASSOCIATION OF COUNTIES AWARD-WINNING AB 109 REENTRY PROGRAM

Al is a Public Service Employee at Colusa, Glenn, Trinity Community Action Partnership.

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Mary "Jeannette" Schultz

TOOLS & RESOURCES FOR YOUR COMMUNITY-BASED FINANCIAL EDUCATION

Mary Jeannette Schultz is the project manager of Strategic Programs & Alliances of the National Endowment for Financial Education. Her projects include www.financialworkshopkits.org and ManagingMyMoney.com

website for National Community Action Partnership. To date, she has worked with more than 100 nonprofit institutions.

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Lisbeth (Lee) Schorr

REAL-WORLD STRATEGIES FOR DEMONSTRATING IMPACT AND OUTCOMES WITHOUT DETRACTING FROM THE EVERYDAY UNCERTAINTIES OF POVERTY

Lisbeth (Lee) Schorr, a Senior Fellow of the Center for the Study of Social Policy, continues to be a champion of "rigor with reason" in understanding and analyzing programs for disadvantaged children, families and their neighborhoods. She is a highly-respected national authority on "what works" and how to measure outcomes and results in programs like Community Action.

She is the author of "Broader Evidence for Bigger Impact," which appeared in the Fall, 2012 issue of Stanford Social Innovation Review. In 2011, she co-authored with Frank Farrow, "Expanding the Evidence Universe: Doing Better By Knowing More." For the past year, Lee has been a valuable resource in the Partnership's work with the federal Office of Community Services in the Administration for Children and Families (HHS). She knows our programs!

From 1965-1967, she headed the health division of the Community Action Program at the federal Office of Economic Opportunity. Since then, she's held leadership positions at the National Center for Children in Poverty, the National Academy of Science's Board on Children and Families, and the Education Commission on the States National Commission on Governing Schools. Lee speaks with the best possible mix of compassion, expertise in evaluation, advocacy, and real world experience in helping others.

Steven Shepelwich

PUTTING YOUR PAYCHECK TO WORK: NEW TOOLS FOR PROMOTING FINANCIAL STABILITY IN THE WORKFORCE

Steven Shepelwich is a Senior Community Development Advisor at the Federal Reserve Bank of Kansas City where he manages the District's consumer financial stability and workforce development program areas. Steven has lead research and outreach initiatives on unbanked markets, consumer financial services and workforce development strategies.

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Michael Shepsis

WHAT CAAS NEED TO KNOW ABOUT THE ADMINISTRATIVE GRANT REQUIREMENTS

Michael Shepsis, Esq. is Staff Attorney at CAPLAW, where he conducts research and advises community action agencies on a wide range of legal matters, including tax-exempt organization law requirements, nonprofit corporate governance, and employment law. Prior to joining CAPLAW, he practiced law at a foreclosure defense firm that represented indigent clients facing foreclosure. Mr. Shepsis also completed several years at a large regional CPA firm, where he audited the financial statements of private companies and nonprofit organizations, and prepared federal and state tax returns.

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Linda K. Smith

UPDATES FROM THE ADMINISTRATION

Linda K. Smith is the Deputy Assistant Secretary and Inter-Departmental Liaison for Early Childhood Development for the Administration for Children and Families (ACF) at the U.S. Department of Health and Human Services. In this role she provides overall policy coordination for the Head Start and Early Head

PRESENTER BIOS

Start Program and the Child Care and Development Fund, as well as serving as the liaison with the U.S. Department of Education and other federal agencies. Her office serves as a focal point for early childhood policy at the federal level.

Nathaniel Smith

EQUITY FROM A SOUTHERN PERSPECTIVE

With a base in Atlanta, Georgia, Nathaniel Smith has an extensive background in Housing and Community development with emphasis on facing or preventing disparities now referred to as inequities. With partnerships that include Policy Link and other regionally focused collaboratives, Mr. Smith has paved the way for groups to stand as a team.

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Kay Sohl

FINANCIAL PILOT LESSONS AND TAKEAWAYS and DEALING WITH COST ALLOCATION REQUIREMENTS IN A TIME OF MAJOR CHANGE

Kay brings over 30 years of experience providing consulting, training and facilitation for nonprofit organizations. She is widely recognized for her ability to make technical and financial information understandable to diverse populations.

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Melinda Sokolowski

HEAD START FOCUS: SUPPORTING FATHER INVOLVEMENT—THE RESULTS OF A 9-YEAR RESEARCH STUDY

Melinda has worked for CAPSLO since 1995. She oversees the Family Support Services Division which includes direct work on child Welfare Services with SLO County and SAFE Services in the community. She serves on many boards focused on positive family well-being.

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Joe Stanford

AN INTUITIVE OPTION FOR A CASE MANAGEMENT SYSTEM, CRT'S STEPS-TO- SUCCESS

As Director of Information Technology and Community Renewal Team, Joe is responsible for managing multi-site information systems organization, short and long-term strategic planning, telecommunications, project management, and overseeing technology programs.

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Allen Stansbury

AMERICA'S WORKING POOR, THE FORMER MIDDLE CLASS AND ITS IMPACT ON COMMUNITY ACTION

During the last 25 years, Allen has coordinated a team of social welfare and training professionals in the development and implementation of case management for Head Start. In addition he provides demographic, economic and policy research, and analysis in a number of areas impacting the middle class and low-income communities.

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Erik R. Stegman

LOCAL RESOURCES, NATIONAL IMPACT: STRATEGIES TO #TALKPOVERTY, TELL YOUR STORY, AND CREATE CHANGE

Erik Stegman is Manager of Half in Ten at American Progress. In this role, he leads Half in Ten's "Restoring Shared Prosperity" annual report project, contributes to policy development, and manages Half in Ten's network of grassroots partners and coalition members to support its mission of building the political and public will to reduce poverty.

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Elizabeth "Biz" Steinberg

HEAD START FOCUS: SUPPORTING FATHER INVOLVEMENT—THE RESULTS OF A 9-YEAR RESEARCH STUDY

Biz has worked for CAPSLO since beginning as Education Coordinator in 1978. She has served as Head Start Director and CEO since 1984. She serves as Secretary of the Partnership, board member of NHSA, Head Start Task Force Chair and Commission on Excellence chair.

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Lisa Stoddard

STRATEGIC COMMUNITY ENGAGEMENT

Lisa Stoddard has worked in community action for 20 years, serving as executive director for the past 9 of those years. She is a CCAP, president of the Region X Pacific Northwest Association Board of Directors, and a member of the CSBG Task Force.

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Tawny Stottlemire, CCAP

BUILDING THE CAPACITY TO COMPETE

For this presentation, Ms. Stottlemire combines her skills as a grant reviewer and grant writing instructor with her 24 years of Community Action experience at the local, state, regional and national levels. As a committed anti-poverty advocate, she's ready to help this network meet competition head-on and win!

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PRESENTER BIOS

Rae Tamblyn

COMPREHENSIVE NEEDS ASSESSMENT

Rae Tamblyn, NASCSP's Research Assistant, works with CSBG services and Communications. She has a strong belief in the need for efficient communication between organizations working on different aspects of poverty reduction in the US. She has a B.A. in Sociology/Anthropology and American Racial and Multicultural Studies from St. Olaf College in MN. Her background includes program evaluation and survey analysis work in both English and Spanish.

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Raymond Thomas

PROMOTING INTEGRATED SERVICE DELIVERY THROUGH WEATHERIZATION PLUS HEALTH

Thomas serves as the Project Manager for the Wx Plus Health initiative. In his role he advances an effort to enable the comprehensive, strategic coordination of resources for energy, health, and safety in low-income homes throughout the United States. The initiative is being implemented by NASCSP on behalf of the U.S. Department of Energy (DOE).

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Angie Titus

BRIDGES TO WORK

Angie Titus works with community members on designing and implementing poverty ending strategies. Titus was formerly the Executive Director of Twin County United Way. She received her Bachelor's Degree from Indiana State University in Public Relations.

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Denes L. Tobie

THE BOARD'S ROLE IN RISK MANAGEMENT *and* HEAD START/EARLY HEAD START BOARD GOVERNANCE

Denes Tobie leads training development in Wipfli LLP's Nonprofit and Government Practice. She oversees audit engagements and works with clients to maintain compliance with laws and regulations. Denes trains in regulations, best practices, and governance and enjoys providing recommendations to Boards and management teams.

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Manuel Valentin

DATA IS GOLD FOR COMMUNITY ACTION

With 28 years of experience in the CAP network as director and Master ROMA Trainer, Manuel Valentin, CCAP, is the Co-Founder of Armada International Advisors LLC. He is the co-author and principle contributor to the book "Accountable Case Manager," and is published in the Journal of the National Grants Management Association. He has supported over 10,000 Community Action Professionals.

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Jensen Vang

FOOD SYSTEMS EQUITY AND ENVIRONMENTAL JUSTICE

Jensen Vang is a first generation Hmong-American farmer, and member of the Planning Office of Fresno EOC. He is widely regarded in this region for his command of food equity issues, commitment to greater environmental justice, and experience in organizing food coops and farmers markets. Vang has a Bachelors degree in business administration with an emphasis in entrepreneurship.

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Irene Varley

RELATIONSHIP EDUCATION: THE MISSING LINK FOR BUILDING STRONG COMMUNITIES

Irene Varley, M.A., joined the Dibble Institute team as the Director of Education in 2004 after working at The Ohio State University Extension, Department of Consumer Sciences. She has presented workshops and trainings on relationship education for teens, family strengths and stability, and family transitioning.

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Denis Wilson

BOARD OF DIRECTORS - ROLES AND RESPONSIBILITIES

Denis has been Executive Director of Fulmont since 1996. He also serves on the Board of Directors of the NYS Community Action Association (NYSCAA). He has delivered Board training to all new Fulmont Board members for 12 years. He has presented this training at a NYSCAA conference and at numerous Paqtrtnership conferences over the past 15 years.

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Janice Wilberg, Ph.D.

HEAD START RECOMPETITION: A GREAT OPPORTUNITY TO MAKE YOUR HEAD START PROGRAM BETTER

Formerly the director of planning, research and community involvement for the Social Development Commission, Janice is currently an independent community planning consultant working with nonprofits and local government.

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PRESENTER BIOS

Jason Wilcox

HEALTH IMPACT ASSESSMENTS AND COMMUNITY ACTION

Jason Wilcox is Health Impact Assessment coordinator for Columbia Boone County Department of Public Health & Human Services. He is responsible for conducting the HIA, leading the HIA team and disseminating the HIA results to the community.

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Lori Williams

LET'S TALK GOING LEAN - EVALUATING OPTIONS IN LEANER TIMES

Lori has served 33 years in community action and is a CCAP and Pathways Reviewer. She currently serves as Chief Operating Officer of Pace Community Action Agency in Vincennes, Indiana. Her responsibilities include directing, planning and coordinating non-profit and for-profit operations. Her passion is improving processes and function.

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Jack Wilson

BOARD OF DIRECTORS - ROLES AND RESPONSIBILITIES

Jack has been a Fulmont Board member since 1997. He has delivered Board training to new Fulmont Board members for 12 years. He has delivered this training at a NYSCAA conference and at numerous Partnership conferences for 15 years.

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Vanessa M. Wilson

HUMAN RESOURCE MANAGEMENT FOR THE 21ST CENTURY - USING COMPETENCY BASED TOOLS FOR ORGANIZATIONAL EXCELLENCE

Ms. Wilson has extensive leadership experience in higher education, non-profits and with a state CAA Association; areas of expertise include Human Resources, compliance and planning. She holds a BA in Urban Studies from Rutgers University; a JD from Rutgers School of Law and has studied at the Graduate School of Management.

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Katie Wright

LOCAL RESOURCES, NATIONAL IMPACT: STRATEGIES TO #TALKPOVERTY, TELL YOUR STORY, AND CREATE CHANGE

Katie Wright is a Policy Analyst with the Half in Ten Campaign. Katie conducts policy analysis on economic security issues and manages the Half in Ten/Coalition on Human Needs' storybank. Katie's work has been published in The Washington Post, The Denver Post, and The Huffington Post. She holds a B.S. in social policy from Northwestern University.

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Cashin Yiu

TOOLS FOR TODAY'S CAA: CSBG T/TA RESOURCE CENTER

Cashin Yiu started with the Community Action Partnership in January of 2011

as the Program Support Specialist for the National Training Center (NTC). She assists in research, data-tracking, and outreach for the NTC. She helps test, troubleshoot, and maintain the NTC's online T/TA portal, the CSBG T/TA Resource Center. She frequently hosts webinars for the Partnership.

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Cynthia Zwick

A MODERN TWIST ON MICROFINANCE TO HELP WITH ASSET BUILDING, CREDIT ESTABLISHMENT AND IDA PROGRAM ENHANCER

Cynthia Zwick is executive director of the Arizona Community Action Association.

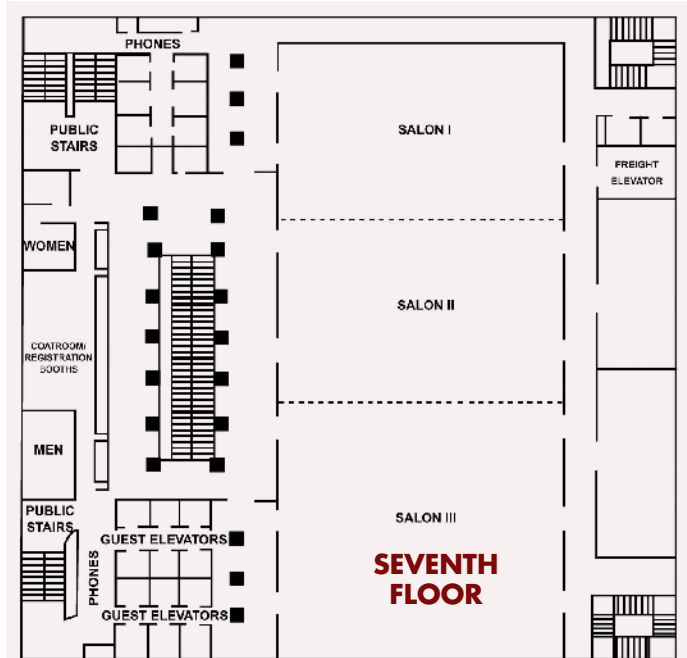
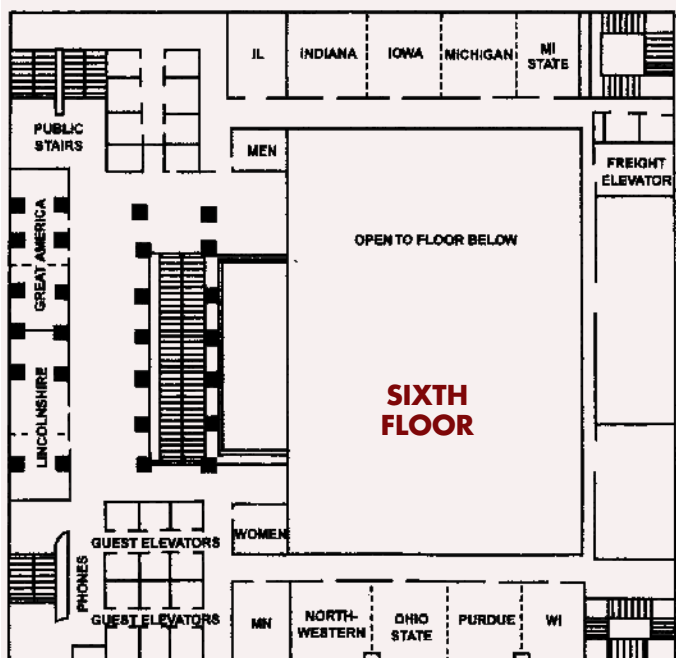
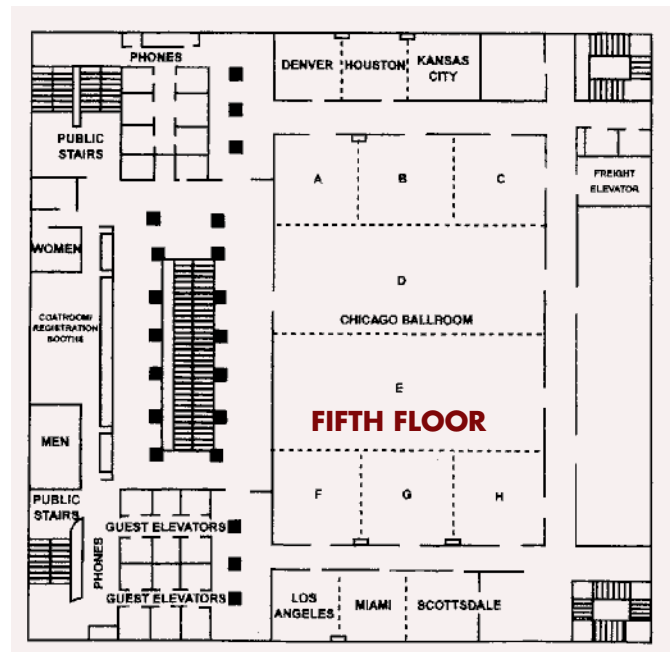
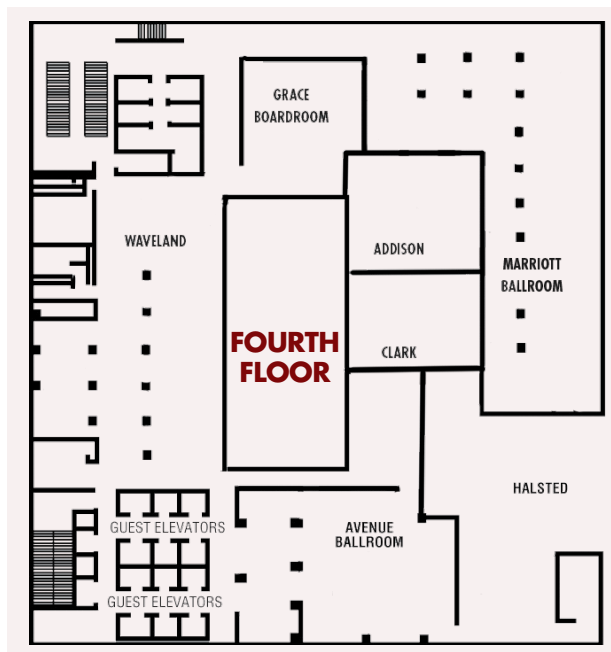
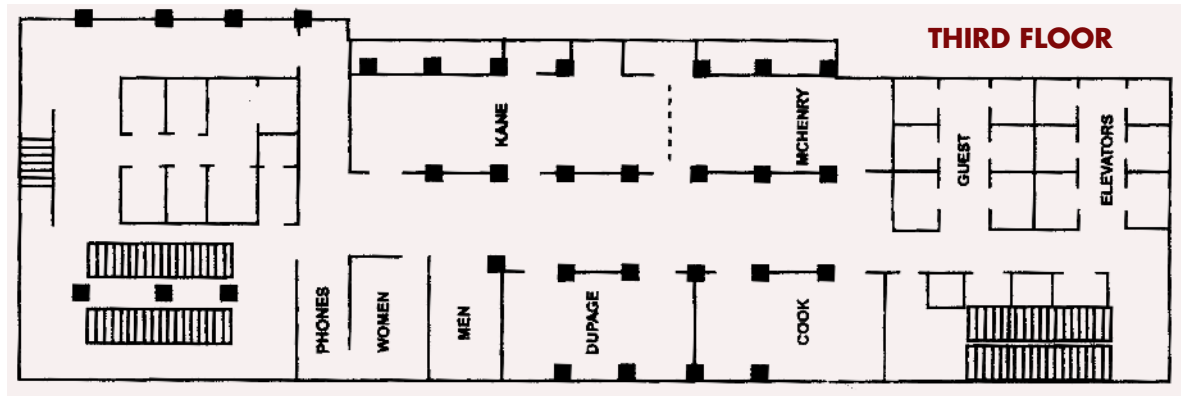
CZWICK@AZCAA.ORG

Thank you for your participation in the 2013 Annual Conference.

Watch for announcements for the 2014 Management & Leadership Training Conference

**January 8 - 10
Marriott Harbor Beach
Fort Lauderdale, FL**

MEETING ROOMS AT THE MARRIOTT



PERSONAL SCHEDULE FOR CONVENTION WEEK

TUESDAY, AUGUST 27

- ☐ 9:00 am - 12:00 noon The Food Summit
- ☐ 12:00 noon - 4:00 pm Emerging Leaders
- ☐ 12:00 noon - 4:00 pm Executive Directors Training
- ☐ 1:00 - 5:00 pm Community Service Day
- ☐ 2:30 - 3:30 pm CCAP Orientation
- ☐ 4:00 - 4:30 pm Newcomers Welcome Session
- ☐ 4:30 - 5:30 pm Regional Caucuses
- ☐ 5:00 - 6:00 pm Walk/Run for Food

WEDNESDAY, AUGUST 28

- ☐ 7:30 am - 5:00 pm Registration
- ☐ 7:00 - 10:15 am Breakfast & Opening General Session
- ☐ 10:30 am - 12:00 noon Workshop Session

SESSION NAME _____ Room _____

- ☐ 12:00 noon - 1:30 pm CCAP Lunch (ticketed event)

- ☐ 1:30 - 3:00 (or 5:00) pm Workshop Session

SESSION NAME _____ Room _____

- ☐ 3:30 pm - 5:00 pm Workshop Session

SESSION NAME _____ Room _____

- ☐ 5:30 pm - 7:30 pm I ♥ Chicago Welcome Reception

THURSDAY, AUGUST 29

- ☐ 8:30 - 10:00 am Workshop Session

SESSION NAME _____ Room _____

- ☐ 10:05 - 10:55 am Legislative Update with David Bradley

- ☐ 11:00 am - 12:00 noon Community Action Strategic Forums (Choose from 6)

SESSION NAME _____ Room _____

- ☐ 1:30 - 3:00 pm (or 5:00) Workshop Session

SESSION NAME _____ Room _____

- ☐ 3:30 - 5:00 pm Workshop Session

SESSION NAME _____ Room _____

- ☐ 5:15 - 6:15 pm Cocktail Mix and Mingle

- ☐ 6:15 - 9:00 pm Awards Gala

FRIDAY, AUGUST 30

- ☐ 8:30 - 10:15 am General Session and National Partners Update

- ☐ 10:30 - 12:00 noon Workshop Session

SESSION NAME _____ Room _____

ALTERNATE SESSIONS

Please note that room sizes are limited, available on a first come basis. Try to have alternates in mind in the event your first choice is full.

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NOTES

2013 CONVENTION EVALUATION FORM

Help us make next year's convention even better for you! Let us know what you liked, what needs improvement, and –most of all–give us your suggestions.

We will collect these forms after the closing session on Wednesday at noon. Your input is vital, and we're counting on you to speak up. Thanks you for participating in the Annual Convention and for completing the evaluation form.

Check the type of organization that you represent at the Convention:

- ☐ Private Community Action Agency
- ☐ Public Community Action Agency
- ☐ Nonprofit organization
- ☐ Government organization
- ☐ Other _____

What led you to attend the Annual Convention? (Check all that apply)

- ☐ Workshop subjects
- ☐ Workshop speakers
- ☐ Keynote speakers
- ☐ Networking opportunities
- ☐ Other _____

Circle your choice, or leave blank if you have no opinion

1. Overall	Poor		OK		Excellent
Staff assistance	1	2	3	4	5
Brochure/Website/Program Guide	1	2	3	4	5
Registration process	1	2	3	4	5
Materials received at registration	1	2	3	4	5
Workshop materials	1	2	3	4	5
Exhibitors' materials, information	1	2	3	4	5
Networking opportunities	1	2	3	4	5
Advocacy/exposure to others' views	1	2	3	4	5
Overall learning experience	1	2	3	4	5
2. Hotel/Meeting space	Poor		OK		Excellent
Sleeping rooms	1	2	3	4	5
Meeting rooms	1	2	3	4	5
Hotel staff	1	2	3	4	5
Food	1	2	3	4	5
Other accommodations, services	1	2	3	4	5

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3. Conference Events and Agenda	Poor		OK		Excellent
Range and usefulness of workshops - overall	1	2	3	4	5
Newcomer's Welcome Session - Tuesday	1	2	3	4	5
Opening Session & Breakfast - Wednesday	1	2	3	4	5
Keynote Speaker: Doug Luffborough	1	2	3	4	5
Chicago Welcome Reception - Wednesday	1	2	3	4	5
Legislative Update with David Bradley	1	2	3	4	5
Community Action Strategic Forums					
1. The Devastating Impacts of Sequestration on Community Action and America's Low-Income People and Families	1	2	3	4	5
2. Real World Strategies for Demonstrating Impact and Outcomes without Detracting from the Everyday Uncertainties of Poverty	1	2	3	4	5
3. Telling Our Story: Empowerment and Advocacy Using Social Media	1	2	3	4	5
4. Changes in Immigration Policy and Law and its Impact on Delivery of Services	1	2	3	4	5
5. Head Start Updates from the Administration	1	2	3	4	5
6. Affordable Care Update	1	2	3	4	5
2013 Awards Gala - Thursday	1	2	3	4	5
General Session - Friday	1	2	3	4	5
National Partners Update	1	2	3	4	5
Coffee & Conversation with Jeannie Chaffin, CCAP	1	2	3	4	5

4. Suggestions and Comments
